



# Footyweb National Registration User Guide

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## FOX SPORTS PULSE 3

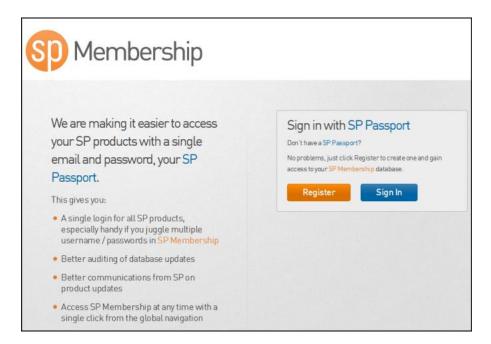
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## How to access your Online Membership Database

To access your Association or Club database, click on the link below: <a href="https://reg.foxsportspulse.com/">https://reg.foxsportspulse.com/</a>

To log in to the database you will need to have an SP Passport. You can either Sign In to your SP Passport if you have an existing account or Register for an SP Passport.



If your SP Passport has been linked to your Association or Club database you will see the **Membership and Results Entry** link (shown below) which should allow you to then access your database.



If you don't have the Membership link your Association or State Contact will be able to link your database to your passport.

## How to preview the Registration Form

As you are setting up the Registration Form, you should regularly preview the form to make sure it is set up and displaying as needed:

1. Hover over the Registrations menu and click Registration Forms.



2. Click on **View** for the form you wish to view.

Dashboard	Members	Comp Management	Teams	Communications	Registrations	Reports		Q	ADVANCED SEARCH	\$
Registra Parent Body Fo	ation For	ms								
National Regist	tration Form (#36	056]		Member to Club		PRIMARY	View	Edit		

- 3. You will see the registration form login screen (this is what your members will see you will need to log in with an existing member's username and password).
- 4. Leave this screen open so that when you make changes in the admin section, you can refresh the screen to view your changes live.

## Publishing the Registration Form to your website

The below refers to clubs/associations with a FOX SPORTS PULSE website.

The FOX SPORTS PULSE Payments Registration Form - section allows your association or club's registration form to be easily accessed through an icon and link that sits in the right-hand column of your FOX SPORTS PULSE Website.

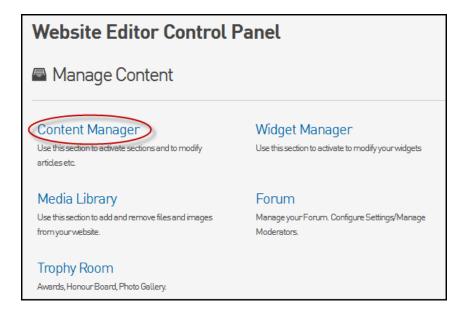
To publish your registration form on any website, you need the URL (web address) of your form. You can find it by clicking the "View" link in the Registration Forms configuration menu – the link will appear in the location bar. You can copy and paste this link on your website by following the directions below or you can also send this link to your members directly.

#### To link your form to your website:

#### Option A (Adding the form as a link on a full page)

To add your Registration Form as a Full Page on your website, log in to your FOX SPORTS PULSE Standard Website.

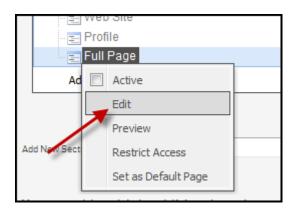
1. Click on the Content Manager in the Manage Content section



E Re	emote Content	7
🖃 😋 Te	Contact Details	
	Full Page	$\triangleright$
	Links	
	News	
	Newsletter	
	Newsletter Profile	
	Remote Content	
Add N	rivusTV Full Page	
	Social Calendar	
	Sponsor Information	
	Web Site	
Add New Section	Full Page	Add New Section

#### 2. From the Add New Section drop down list, select Full Page and click the Add New Section button

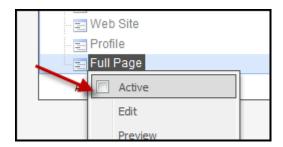
3. Right click on the section you've just created and click Edit



4. Enter in as much information as you like and include the link/URL for the Registration Form on the page.

Article Text
Paragraph     Font Family     Font Size     B     I     U     E     E     I     I     I       I::     I::
CLICK ON THE LINK BELOW TO REGISTER ONLINE FOR THE NEW SEASON
https://reg.sportingpulse.com/v5/regoform.cgi?aID=14291&formID=24620

- 5. Click the **Save** button when finished
- 6. Return to the **Content Manager**, right click on the section you've created and tick the **Active** box.

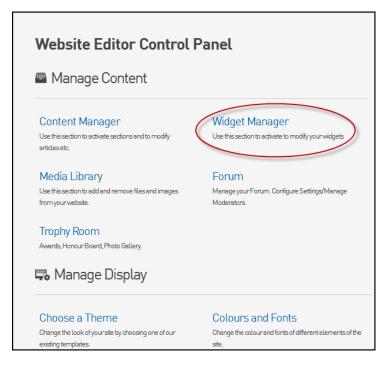


7. Your page will now display the link and any other information you've included on your website for your members to view and access the online registration form.

#### **Option B (Adding the form as a widget)**

To add your Registration Form to your website as a Widget, log into your FOX SPORTS PULSE Standard Website.

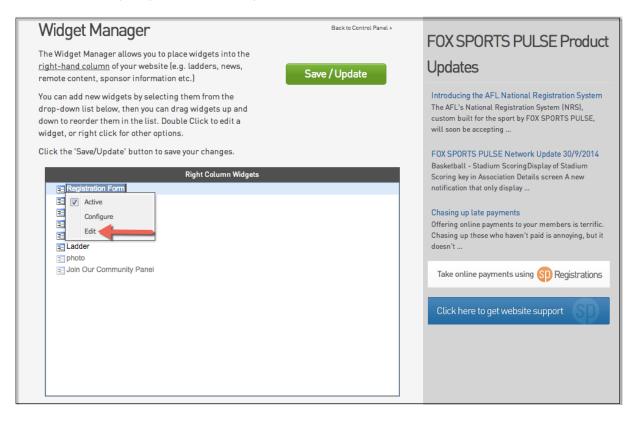
1. From the Website Editor Control Panel, click on Widget Manager.



2. Click on the Add New Widget drop down list, select Register Now and click on Add New Section.

	Right Column Widgets
Sponsor Information	A
📃 Social Media	
🔤 Social Media	
📃 Major Sponsor	
n Eadder	
🔤 Remote Content	
🔤 SportingPulse Paymen	ts Registration Form
🔄 Photo Gallery	E
= Ladder	
🔤 Social Media	
n YouTube	
📃 News - Widget	
🔤 SportingPulse Paymen	ts Registration Form
n 🔁 Poll	
n El Poll	
n 🔁 Poll	
🔤 Remote Content	
Poll	<b>T</b>
Add New Widget You can add Maintenard News - Widget Notice Board	Add New Section
Photo Gallery Poll Register Now	<u> </u>
Remote Content	
#WAOTST rivusTV Widget Social Media	COMPETITION
Sponsor Informa	tion n Winnew team uniforms for 2013!
YouTube	vide Just tell us why your team needs new uniforms

3. To Edit a current Widget, right click on the Widget name and click 'Edit'.



4. Copy and Paste the URL from your NRS Registration Form in to the box provided below and click 'Update'.

Note: To obtain the URL follow these simple steps:

-Within Footweb hover over Registrations and click 'Registration Forms'.

-Click 'View' next to the Registration Form you are using.

-The Registration Form will open in a new window, highlight the URL in the top bar and copy it.



/v6/regoform.cgi?alD=12643&pKey=c629fb532934a940da2c6c113eb37b03&formID=

Link Caption
Click here to register or update your details
Form Number or National Registration Form URL (If you are using a
National Registration Form please paste URL into box below and configure
the widget for National Registration Form) 👴
https://staging.spmanager.sportingpulse.com/v6/regoform.cgi? aID=12607&pKey= \$2175609fd5f4e3e8a001d36c&cID=37087&formID=36056
You have 70 characters remaining.
Click here to find out how to get the Form Number or National Registration Form URL

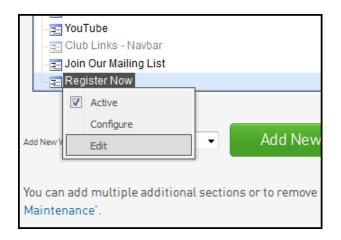
5. Return to Widget Manager by clicking '**Return to your website**' at the top of the page and complete steps 1 and 2 again. Right click on the same widget again. This time click '**Configure**'.

Widget Manager           The Widget Manager allows you to place widgets into the right-hand column of your website (e.g. ladders, news, remote content, sponsor information etc.)         Save	Back to Control Panel > FOX SPORTS PULSE Product Updates
You can add new widgets by selecting them from the drop-down list below, then you can drag widgets up and down to reorder them in the list. Double Click to edit a widget, or right click for other options. Click the 'Save/Update' button to save your changes. Right Column Widgets Configure Edit Configure Edit Ladder Sphoto Join Our Community Panel	Introducing the AFL National Registration System (NRS), custom built for the sport by FOX SPORTS PULSE, will soon be accepting <b>FOX SPORTS PULSE Network Update 30/9/2014</b> Basketball - Stadium Scoring Display of Stadium Scoring key in Association Details screen A new notification that only display <b>Chasing up late payments</b> Offering online payments to your members is terrific. Chasing up those who haven't paid is annoying, but it doesn't         Take online payments using Specifications         Click here to get website support

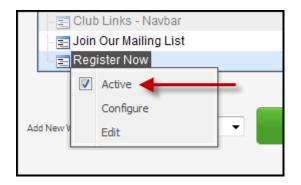
6. Click on the box underneath 'Version' and ensure that 'National Registration Form' is highlighted. Click '**Save** Configuration'.

	Section Configuration	
	To alter the behaviour/appearance of this section choose from the options below and press the 'Save' button.	FOX SPORTS PULSE Product
	Directory Directory on the second	Updates
	Display Borders on Images	
	Yes ‡	Introducing the AFL National Registration System The AFL's National Registration System (NRS),
	Chewform continn	custom built for the sport by FOX SPORTS PULSE, will soon be accepting
	Show form caption	wit soon be accepting
CONTENT	No ‡	FOX SPORTS PULSE Network Update 30/9/2014
		Basketball - Stadium ScoringDisplay of Stadium Scoring key in Association Details screen A new
DISPLAY	Production Beta	notification that only display
	National Registration Form	Chasing up late payments
Φ,		Offering online payments to your members is terrific.
SETTINGS		Chasing up those who haven't paid is annoying, but it doesn't
	Save Configuration	
	Return to 'Widget Manager'	Take online payments using SP Registrations
		Click here to get website support

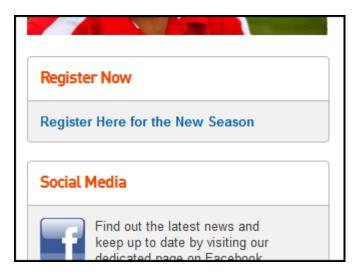
7. Right click on the Register Now section and select Edit from the menu.



 Now that you have saved these changes you may need to activate the section. Return to the Widget Manager and Right-Click on the Register Now section. Ensure the Active box is ticked then click Save/Update



9. Return to your Homepage. You will see the **Register Now widget** appear in the Right-Hand column. If you have chosen not to Browse and Upload or Insert an Image File/Image from Gallery then the default icon will appear as per the screenshot below. When users click on this icon they will be taken to the relevant form.



## How to add Custom Fields to your Registration Form

To add Custom fields, as a club, you will need to speak to your League and give them specifics of the field you require.

It may be that a similar field already exists in the database, and they can make it available to you (eg. "Medical Notes" instead of "Health conditions").

If not, the League will need to create/label the custom field information, and then make the custom field available.

If they have difficulty doing so, have them contact FOX SPORTS PULSE support for assistance

## How to Add Your Own Terms & Conditions

The National registration form will come with the National Terms & Conditions. You can also take the option to add your own.

1. From the dashboard menu hover over Registrations and click Registration Forms



2. From the Registration Form menu click Edit on either the National Registration Form

Dashboard	Members	Comp Management	Teams	Communications	Registrations	Reports	
Registra Parent Body Fo	ation For	ms					
National Regist	tration Form (#36	056]		Member to Club		PRIMARY	View

3. Then click on the Messages tab

National Registration Form (#33114)									
Settings	Fields	Layout	Products	Messages	Notifications				

#### 4. From the next menu click on the Full Information tab

	ſ	Choose Type	Initial Information	Full Information	Summary	Credit Card Payment	Confirmation Email	
--	---	-------------	---------------------	------------------	---------	---------------------	--------------------	--

- 5. The next step is to scroll down to the Terms & Conditions section
  - i. The first step is to add a header (optional) in the small box at the top
  - ii. Secondly, add in your Terms & Conditions into the larger box

This is where any Terms & Conditions should be entered, the smaller of the two boxes being for an optional header.							
The T&Cs will appear at the very bottom of the 'Full Information' page, under the proc	duct selection area.						

6. Once the fields have been completed click the SAVE button



## How to apply to become a FOX SPORTS PULSE Sub-merchant

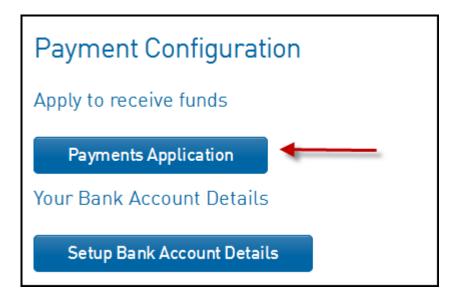
This step-by-step guide will help new users through the process of signing up to become a FOX SPORTS PULSE Sub-merchant via the NAB Bank. It's specifically designed for FOX SPORTS PULSE users, and includes some advice on how to fill in the different sections of the sign-up form, and while these are generally correct for sporting clubs and associations, they should be read in conjunction with your organisation's individual requirements.

When you sign up as a FOX SPORTS PULSE Sub-merchant, you are able to receive payments from your Members which will then be transferred to your nominated Bank Account via the FOX SPORTS PULSE Payments system:

1. Hover over the Registrations menu and click on Payments Configuration



2. On the next page, select the Payments Application button



3. Fill in the details as required. It is a one page document and the fields with an asterisk next to them are required fields. Once all fields have been filled out, click the **I Agree** button.

Payment Applicati	on
The person filling out this form	(applicant) must be an approved applicant by the executive of the organisation. If the applicant is also one of the nominated office bearers, the information needs
to be repeated as such.	ess, you will need to provide a scanned copy of your organisation's bank statement. Please make sure you have this file available before beginning this
process.	езэ, учи инспеси сортоние а заанней сору отучит огдангаасон з манк заасененс, т сезе таке зите учи паче сиз тке ачанайсе иетот е исушнину циз
Organisation Details	
Legal (Trading) Name of Organisation:	0
Have you previously applied for merchant	
status with NAB (through SportingPulse) for this	
Legal Name?: Shortened Business	•
Name:	20 characters maximum.
Street Address 1:	This may be your club room or place where you play. It cannot be a PO Box. Nothing will be posted here.
Street Address 2:	
Suburb:	East Melbourne O
State:	
Postal Code:	3002 •
Organisation Phone:	03 8676 6970 •
Is your organisation incorporated?:	If <b>Yes</b> then an ACN or ARBN must be supplied.
ACN (Australian Company Number):	123456789
ARBN (Australian Registered Business Number):	Used for a foreign company registered in Australia
Is your organisation registered for GST?:	If Yes then an ABN must be supplied.
ABN:	
What does your	
Organisation do?:	
If other, please list here:: Applicant	
Applicant Title:	
Applicant First Name:	•
Applicant Middle Initial:	
Applicant Family Name:	
Applicant Position:	•
Applicant Phone:	•
Applicant Email:	•
Office Bearer 1	
First Name:	John O
Family Name:	SportingPulse O
Position:	President O
Phone:	0400 000 000 •
Email:	sportingpulse@sportingpulse.com
Office Bearer 2	
First Name:	
Family Name:	
Position:	
Phone:	
Email:	

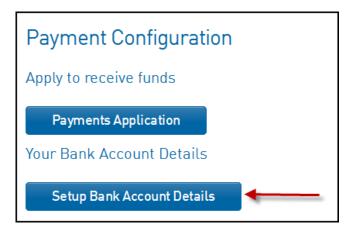
4. Your details will now be passed onto FOX SPORTS PULSE and you will be notified once your Submerchant set-up has been approved. Once approved, you now have the ability to start receiving payments.

#### Setting up your Bank Account to receive payments

This step-by-step guide will help new users through the process of recieving thier funds, after being set-up as a FOX SPORTS PULSE Sub-merchant. The user has two options as to how they want to set-up thier account:

#### Setting up the Bank Account details

1. Hover over the **Registrations** menu, click on **Payment Configuration** and select **Setup Bank** Account Details.



- 2. You will then be prompted to fill in your bank account details. Ensure these are correct as they will be locked once the update button is selected. If you need to make changes, please contact FOX SPORTS PULSE to have your account unlocked.
- 3. Click **Update**. The account setup is complete and monies will now be transferred into your selected bank account on a daily basis (excluding weekends).

Bank Account
To modify this information change the information in the boxes below and when you have finished press the <b>'Update'</b> button. <b>Note:</b> All boxes marked with a <b>O</b> are compulsory and must be filled in.
Branch Code (BSB):
Account Number:
Account Name:
Update

## **How to Set Compulsory Payments**

1. From the dashboard menu hover over Registrations and click Registration Forms

							<b>footyw</b> Official Membership and Payment		
		VFL Brisbane Juni	ors		ASSOCIATION				<b>К Я</b> И И
Dashboard	Members	Competitions	Clubs	Teams	Communications	Registrations	Reports	٩	
						Payment Configurat	tion		
						Products			
						Registration Forms			
						Payment Splits	_		
						Locator			

2. Click on the Edit button next to the Primary Registration Form

Registration Forms	NEW APP! NEW FEATURES	👩 🚱 🗳
Parent Body Forms		
National Registration Form - 2014 [#33109]	Member to Club View	Edit

3. Within the Settings tab, tick the box to the right of Payment is Compulsory

National Registration Form - 2014 (#33109)									
Settings	Fields	Layout	Products	Messages	Notifications				
Save									
Form Name:	National Registration Form - 2014								
Type of Form:									
Form Enabled	Yes								
Payment is Compulsory	<ul> <li>[Finis option should be set only if payments are enabled and you have merchant account set up]</li> <li>Payments are enabled.</li> <li>A Merchant account has been set up.</li> <li>Bank Account has been verified.</li> </ul>								

4. Once you have ticked the box click **SAVE** at either the top or bottom of the page



## How to Create a New Product

Products are the items purchased by members in a member transaction. Common products include player registration/membership fees (E.g. adult membership, junior membership, and social membership), competition entry fees, and merchandise.

Typically this Pricing structure involves a flat individual fee, payable by each individual member when they register themselves to your club.

#### To get to the Products Menu:

1. Hover over the Registrations menu and click on Products



Make sure your product is clearly outlined as an Individual Member registration fee.

Details Pricing	Mandatory Actions Filter Availability Renewal
Details	
Name:	Player Registration Fee Summer 2013
Product Reporting Season:	2013 <ul> <li>[Used in Reporting as a filter for Products purchased]</li> </ul>
Archive Product:	
Grouping Category:	Summer 2013
Allow Multiple time purchasing:	
Allow Multiple Quantity Purchasing:	
Notes:	
	(Add any information here t
Jpdate	

Details Pricing Mandatory Actions Filter Availability Renewal Pricing Tax(GST) Description: Minimum System Login to --Select Level-- change price: Minimum System Login to --Select Level-- -Sell Product: Price: Single price (price is the same across all registrations, including family registrations). ◎ Multiple prices (changes in the case of multiple, family, registrations.) Single Pricing: \$ 50.00 First Adult First Child \$ 0.00 \$ 0.00 Second Adult \$ 0.00 Second Child \$ 0.00 Third Adult \$ 0.00 Third Child \$ 0.00 Subsequent Adult \$ 0.00 Subsequent Child \$ 0.00 Payment Split: 100pc to CLUB 🔹 O [Where the money is sent to upon successful online transaction] Update

Make sure that the pricing is for an individual Member Registration Fee.

Fill in the relevant details (including pricing details) and click on **Update** to create the new product.

For further help on Product set up and the information contained with each of the Product Tabs click here

## How to attach a Product to your Registration Form

To attach a Product to your Registration Form, follow the steps below.

1. Hover over the Registrations menu and click on Registration Forms.



2. Click on Edit for the Registration Form you'd like to display products as shown below.

Dashboard	Members	Comp Management	Teams	Communications	Registrations	Reports	A ADVANCED SEARCH
Registration Forms							
National Regist	ration Form (#36	5056]		Member to Club		PRIMARY	View Edit

- 3. Click on the **Products** button across the top
- 4. For the Products you wish to have display on your Registration Form tick the Active box

Junio	Junior Club Registration (#5721)											
	Settings Fields		Layout	Products Mess	sages Notifications							
Choose w	Choose which products to make available for selection on the registration form by checking the corresponding 'Active' box.											
Sa	Save											
Active	Mandatory i	Sequence 👔	Group	Product Name	Price							
			2013 Winter Competition	Junior Member Registration	0.10							
			2013 Winter Competition	Junior Team Registration	700.00							
			2013 Winter Competition	Senior Member Registration	80.00							
			2013 Winter Competition	Senior Team Registration	800.00							

To make a product(s) mandatory tick the 'Make mandatory on form' box. Customising your Registration Form This screen (Registration Forms menu) will display any registration forms you've created and will allow you to edit/customise them.

Dashboard	Members	Comp Management	Teams	Communications	Registrations	Reports	Q ADVANCED SEARCH	Φ
Registration Forms								
National Regist	ration Form (#36	056)		Member to Club		PRIMARY	View	

The Edit menu will bring up the buttons and menus shown below.

Settings	Fields	Layout	Products	Messages	Notifications

#### **Registration Form Options**

#### Fields:

- The screen below lists what options or 'fields' you can choose to display on your registration form
- In the below example, 'Legal First Name' (among others) is Compulsory which means the form can't be completed without filling out those fields. Some fields will locked by your league or State/National governing body.
- Editable fields will also display on the form, but they are optional to complete. Hidden fields will not display, read only fields are read only to the member.

Junior Club Registration (#57	21)					
Settings Fields	Layout	Pro	ducts	Messages	Notificati	ons
Choose the options for each Member field.						
Save						
Field Name		Hidden	Read Only	Editable	Compulsory	Add Only (Compu
National Number		۲	O			
Member Number		۲	O	$\odot$	$\odot$	O
Active in Association		۲	O	0	0	O
Salutation		۲	O	$\odot$	$\odot$	O
Legal first name					۲	0

#### Layout:

- The **Layout** menu will allow you to alter the order of the fields on your Registration form, which you can do by clicking and dragging the specific field to where you'd like it to display, then dropping it in place.

Junior Club Registration (#5721)											
Settings	Fields	Layout	Products	Messages	Notifications						
Extra blocks of headers or t	2	ew order is saved automatica ng the respective buttons.	ally.								
H-Block => perso	onal										
Legal first name -	- Step 1										
Family name - Ste	ep 1										
Date of Birth - Ste	ep 1										

- The **Add Text Block** and **Add Header Block** buttons will allow you to add a block of text or a heading above a particular field on your registration form. You will be able to edit and move these blocks around your form.

#### **Text Messages:**

- You can add in some further text to display at certain points of your registration form. Each of the boxes on this screen explains where your text will appear on the form
- The tabs across the top (highlighted in red on over the page) represent different stages of the Registration Form.
- The areas where text can be placed on a Registration Form will have an explanation of where the text will display ie. *This text will appear on the first page above the login section'*

Junior Club	Registration	(#5721)				
Settings	Fields	Laye	out	Products	Messages	Notifications
Customise the text tha	t displays at various stag	ges of the registration	process.			
Save						
Choose Type	Initial Information	Full Information	Summary	Credit Card Payme	ent Confirmation Email	
	on the first page above the lane Junior Club Regist	_	on one of the	e options		

The **Contacts** menu can be accessed from the dashboard screen of your database (the screen that opens up when you first access your database)



Ticking the **Registrations** box as shown below will then mean that email address will receive notifications regarding registrations.

Board or Committee Roles					Functional Responsibilities								$\bigcirc$	
						Primary Contact	Competition Admin	Social Activities	0	Clearance & Permits	Sponsors & Fundraising	Finance & Payments	Legal & Contracts	Registrations
Presid	lent	Chris Spar	si											
Firstname:	Joe	Surname:	Bloggs	Gender:	None Specified 👻	۲	1	<b>V</b>	V	V	<b>V</b>	V	V	
Email:	president@sporti	n: Mobile:												$\checkmark$
Receive Club	Offers: 🔲	Receive Prod	luct Updates: 🗹	Publish or	n Locator: 🔲									
Vice P	resident	Add new N	ame Here			0								

## **Multi-Registrations and Payments Functionality**

This system allows a single user to register multiple people and also allows you to offer registration products at different prices depending on the number of people being registered at one time, in the one transaction. This system is of particular use if your club or league wishes to offer family discounts for subsequent children or adults on their memberships.

1. To activate the multi-reg system for a registration form, go into the Registration Form section and click on **Edit** next to the form you wish to turn multi-reg on.

Dashboard	Members	Comp Management	Teams	Communications	Registrations	Reports	٩	ADVANCED SEARCH
Registra Parent Body Fo	ation For	ms						
National Regist	ration Form (#36	056]		Member to Club		PRIMARY	View	Edit

2. In the **Settings** menu you can tick whether you want people to be able to register *Multiple Adults* and/or *Multiple Children* using this form.

Allow multiple registration (family registration process):	IMPORTANT NOTE: This will allow you to register and pay for multiple people at once. You need to check the boxes below to allow multiple adults or children (or both) to be entered using this process.
	Using this process, some details from the initial person's registration will be copied to the subsequent forms, and a single payment will be made covering all the registrations.
$\langle$	<ul> <li>Allow multiple adults to register?</li> <li>Allow multiple children to register?</li> </ul>
Registration Options:	Allow existing members only
Save	

3. To save these changes to the form click Save

To most effectively use this system, activate the multi-reg system for a form and then attach a <u>multiple pricing</u> product to it meaning that subsequent adults and/or children that are registered as part of the single transaction are offered a discount.

Below is what a user will see when they complete a form with multi-reg activated.

At the first screen of the registration form (shown below) they will be given the option to select how many members they wish to register (provided these options have been ticked in the **Settings** screen).

How many people are you registering?	
Adults 0 🗸	
Children 2 -	
CONTINUE	

They can then complete the form as per usual for the first person they are registering.

Once a product has been selected and the **confirm** button has been clicked the process will then take the user back to the beginning of the Registration Form where they will be able to register the second adult/child. It will display what stage of the registration process the user is up to (ie. *Registering Child 2 (of 2)* as shown over the page)

Registering Child 2 (of 2)			
1 Choose Type	2 Initial Information	<b>3</b> Full Information	4 Summary

The user will then be able to go through the registration form (fields like address, suburb, post code etc. will be pre-filled so they won't have to be filled out twice). Once they hit the **Confirm** button it will take the user through to the **Summary** screen which outlines details for their registration as well as payment details.

We have alloc	ated you a username and passw	vord and your registration is now o	complete subject to any relevant reg	istration fees.
Joe Bloggs				
	Username: 19091158			
	Password: 44elvb8s			
John Smith				
	Username: 19091148			
	Password: 92u455mj			
Please take a	note of these details. They have	been emailed to you.		
Pay you	r entry online now	,		
Pay you		Item	Name	Price
			<b>Name</b> Joe Bloggs	
Invoice Nu		Item		\$40.00
Invoice Nu 133031476		Item multi price	Joe Bloggs	\$40.00
Invoice Nut 133031476 133031310		Item multi price multi price	Joe Bloggs John Smith	Price \$40.00 \$50.00 \$3.51 \$93.51
Invoice Nu 133031476 133031310 133031484 Total Please only cl		Item multi price multi price	Joe Bloggs John Smith	\$40.00 \$50.00 \$3.51
Invoice Nui 133031476 133031310 133031484 Total	mber	Item multi price multi price	Joe Bloggs John Smith	\$40.00 \$50.00 \$3.51
Invoice Nu 133031476 133031310 133031484 Total Please only cl	mber	Item multi price multi price	Joe Bloggs John Smith	\$40.00 \$50.00 \$3.5
Invoice Nu 133031476 133031310 133031484 Total Please only cl	mber ick the PAY NOW button ONCE	Item multi price multi price	Joe Bloggs John Smith	\$40.0 \$50.0 \$3.5
Invoice Nur 133031476 133031310 133031484 Total Please only cl	mber ick the PAY NOW button ONCE	Item multi price multi price	Joe Bloggs John Smith	\$40.0 \$50.0 \$3.5

Clicking the **Pay Now** button will take the user through to the Credit Card payment gateway where they are able to pay for their registration. Should users not wish to pay online they can simply close the browser. This will still register the members, they will just have an unpaid transaction on their record.

It is also important to note that this will only work correctly if the user does the above in a single session. There is no option to save and then quit part way through the session and then return and complete it at a later stage.

For further information on how to set up Multi-Priced products click here.

## Add a Manual Payment to a Member Record

Should a member not wish to pay for their registration fee a manual payment record can be attached to the member's record.

#### To add a Manual Payment to a member record:

1. Hover over Members in the top menu and click on Members

Members	Comp Mana							
Members								
Request a Trans	Request a Transfer/Permit							
List Online Tran	sfers							

- 2. Locate the player whose record you wish to update and click through into their record.
- 3. Click on the Transactions menu across the top Registrations MEMBER Dashboard Types Transactions Tags Tribunal Transfers

The Transactions page will then list all transactions for the selected player

Details Edit

Trai	nsactions	5								ADD	TRANSACTIO
								_		Filter by: 🖌	u 🗸
	Invoice Numb	Item Name	Quantity	Assoc Name	Amount	Start	End	Status		Pay	Notes
EQ,	3282169	EFL Junior Registration Fee (inc	1	Eastern Football League (EFL)	11.00			Unpaid	Delete Payment Record		

Medica

4. Tick the **Pay** box for the Registration Fee you wish to mark as being paid then field out the details under the Manual Payment section, including the **Payment Type** (ie. Cash, Cheque etc.) and the **Amount** 

Trai	nsactions									ADD	TRANSACTION
										Filter by: A	
	Invoice Numb	Item Name	Quantity	Assoc Name	Amount	Start	End	Status		Pay	Notes
EQ.	3282169	EFL Junior Registration Fee (inc	1	Eastern Football League (EFL)	11.00			Unpaid	Delete Payment Record		
or Mani		Cash Eftpos - Bankcard Eftpos - Mastercard Eftpos - Savings									

- 5. Once fields have been filled out click the **Submit Manual Payment** button at the bottom of the page
- 6. Review the payment details and click the **Confirm Payment** button to mark the product as **Paid** and set the player as **Financial**



## How to View Players Opt-In Settings

You can check individual player Opt-Ins and whether they have agreed to Terms & Conditions by following the below instructions.

1. From the dashboard menu hover over members and click List Members

							footy Official Membership and Paym	
ECTION A	FL Brisbane Jun	iors		ASSOCIATION				53
Members	Competitions	Clubs	Teams	Communications	Registrations	Reports	٩	
List Members								ADMINIC DI SCARDI
Duplicate Resolu	ution				-		StortingPulse	
List Online Trans	sters 25	AND TOO	ols to h			A college	in partnership with	
	r From Auskick	YOUR CL	JUB'S FIN	ANCES 2	1 14	Learn move >	#nab	
0 1 1	Members List Members Duplicate Reself List Online Tran Transfer Membe	Members Competitions	Members Competitions Clubs	Members Competitions Clubs Teams	Members Competitions Clubs Teams Communications	Members Competitions Clubs Teams Communications Registrations	Members Competitions Clubs Teams Communications Registrations Reports	AFL Brisbane Juniors ABSOCIATION Members Competitions Clubs Teams Communications Registrations Reports Q List Members Diplicate Resolution List Online Transfers Provide From Auslick N YOUR CLUB'S FINANCES

2. Click the Magnifying Glass to the left of the name of the member that you want to view

Dashb	hboard Members		Competitions		Clubs	s Teams		
Me	mbe	rs in Ass	ocia	tion				
						Showing - Family	Na	
	Gender	FootyWeb	Numbe	Family nam	ne	Legal first nam	e	
EQ	м	02105824		Abady		Michael		
EQ	м	01575032	01575032			Jye		
EQ	м	00606260		Abberley		Tahj		
EQ	м	01147206		Abbett		Toby (16*)		
EQ	F	01894650	Abel			Kate		
EQ	а M 02012394			Abel		Lachlan		
EQ	м	01269065	Abkin			Henry		
EQ	м	02217532	Abrahams			Lucas		
50	м	01////319		anraname		Patrick		

3. From the members menu click Preferences

									<b>footyweb</b> Official Membership and Payments System of the	AFL
		Michael			MEMB	er 💶				<b>K 7</b> 12 13
Dashboard	Types	Transactions	Tags	Tribunal	Transfers	Member History	Statistics	Preferences		Φ

## 4. You will then see all the Opt-Ins & Terms and Conditions that the member has agreed to

Dashboard	Types	Transactions	Tags	Tribunal	Member History	Statistics	Preferences				
	r Prefe	erences				See you	ur next game and use ou	r maps to get t	here on time	9 🧐 Spo	rtingPulse Find out no
Opt-Ins Entity		Entity Type	Descriptio	n				Action	Ву	FormID	Date
	Australia	National Body	Subscribe	to	removed	Bill Batesford	33113	2013-10-14 14:00:44			
Geelong Association		Association	I want to s	ubscribe to all	the Mary Poppins' pub	lications from	Geelong Association.	removed	Bill Batesford	33113	2013-10-14 14:00:44
Victoria		State		This is the optin message for Victoria (the State level for ). I want to opt in to everything accepted Bill. Bates!						33113	2013-10-14 14:00:44
Terms and Co	nditions										
				Form	ID			Date			

## How to run a Usernames Report

You may want to run a **Usernames Report** so you can have a printout ready on your Registration Day or alternatively so you can distribute to your Members from last year accordingly. To find out what the Usernames are for your Members in Footyweb from last year follow the below instructions-

1. From the dashboard menu in your database click on **Reports** 

								yweb	
	SELECTION	Club A		CLUB					<b>K 7</b> 14 14
Dashboard	Members	Comp Management	Teams	Communications	Registrations	Reports	٩	ADVANCED SEARCH	Ф
Club A	2	Find o Details Edit Address 40 Yarra St Melbourne VIC, 2500	not more		Edit RY CONTACT)	tects Builders	<ul> <li>Collect your fee</li> <li>There have bee</li> </ul>	s require your attention: ssonline-Find out more. n 3 changes to New Re 1 change to National R	

2. On the next screen click on Members and then Advanced Member

								<b>footyweb</b> Official Membership and Payments System of the AFL
H LEVEL SE		Club A		CLU	UB			<b>ក</b> ភ ៥ ម
Dashboard	Members	Comp Management	Teams	Communicati	ions	Registrations	Reports	
Admin F Compe Cont Fina Mem Tea Trans	etition acts nce bers ms sfers	Members Advanced Member Set your own paran reporting on Memb	neters etc for iers.	. s	Set your	i <b>on Report</b> - own parameters ett ng on Member Reten		Member Demographic Member Demographic Report Configure National Accreditation Report National Accreditation Report Configure

3. Start building you Report by dragging and dropping fields you want to report on from the left hand side tabs across to the Selected Fields area. Remember to always include the Season (then choose equals on the dropdown and the Season) you want to report on together with other fields you may want such as First Name, Last Name & Username as a minimum etc. You may want to "Sort by" Family Name as well for continuity. For those proficient in "Mail Merge" you may want to include "Email" so then you email the Usernames to all your Members etc. Finally click on **Run Report** when you're ready to view your Usernames Report with the fields you've chosen.

<ul> <li>Personal Details</li> </ul>	Selected Fields	
<ul> <li>Parent/Guardian</li> </ul>		
<ul> <li>Contact Details</li> </ul>	Season Ber	emove X
▶ Interests	C Season     Filter: Equals     V     [2014 x]	more (A)
<ul> <li>Identifications</li> </ul>		
<ul> <li>Financial</li> </ul>		emove 🗶
<ul> <li>Medical</li> </ul>	Filter :	
<ul> <li>Other Fields</li> </ul>		emove 🗶
<ul> <li>Member Type - Player</li> </ul>	Filter:	
<ul> <li>Member Type - Coach</li> </ul>	Ø Username Bee	emove x
<ul> <li>Member Type - Match Official</li> </ul>	Username     Filter:	
<ul> <li>Member Type - Official</li> </ul>		
<ul> <li>Member Type - Misc</li> </ul>	Run Report	
<ul> <li>Seasons</li> </ul>		
<ul> <li>Affiliations</li> </ul>	Options	
<ul> <li>Transaction</li> </ul>	Show   Unique Records Only  Summary Data All Records  Sort by  Family Name   Ascending	
✓ Security	Secondary sort by None Ascending	

4. Once you click **Run Report** the system will open up a new window which will provide you with a Report on all the fields you've chosen. You can also highlight all the fields, **Copy** and then **Paste** into an Excel document if you like.

	nceu kej	placeText	-Membe
Season	First Name	Family Name	Username
2014	Andrew	Carlton	19642822
2014	Craig	Churchill	110188136
2014	Alicia	Costanzo	110439810
2014	Jesse	de Leon	110254993
2014	Daffy	Duck	110507281
2014	Bob	Gold	19642856
2014	Wendy	Kruger	111534072
2014	Bat	Man	110521142
2014	Charlie	Martin	111534069
2014	Christopher	Sparsi	110318931
2014	Chris	Sparsi	110318934
2014	Mark	Sparsi	110318951
2014	Test	Test Stew	110502212
13 rows			

## How to reset Passwords for your Members

For Members who don't have an Email address in Footyweb and won't be able to "recall" their Username & Password or will receive a Member Renewal Email, you will most likely need to "reset" their Password and provide this to them along with their Username so they can register for the new Season on your Club Registration Form. In order to reset Passwords for your Members, follow the below steps-

1. From the dashboard menu in your database click on **Cog/Settings** icon as below and from the dropdown list then click on **Password Management** 



2. On the next screen click on Member

							<b>footyweb</b> Official Membership and Payments System of the AFL
H LEVEL S	ELECTION	ilub A		CLUB			<b>кл</b> КМ
Dashboard	Members	Comp Management	Teams	Communications	Registrations	Reports	
Choose the lev • <u>Team</u>	vels for which yo in Competitions	agement	rds from the	options below.			

3. The next screen will present a list of <u>all</u> Members in your Footyweb database who have been a part of your Club. In order to reset Passwords for any number of your Members, simply add a temporary Password you will provide to the Members of whom you wish to reset in the blank "New Password" box and once you've done that for all the Members for whom you wish to reset their Password then click on the Update Passwords button.

<b>B</b>								
Password Mar	nagemen	it						
In order to update an existing password please enter the new password against the appropriate username. Only the passwords where a new password is entered will be updated. If you wish to only provide read only access to a user then check the <b>'Read Only'</b> check box and this will provide the user limited access to the database. By pressing <b>'Automatically Generate Passwords'</b> passwords will be generated and saved for all Members who currently have blank passwords. After you have finished modifying the password's you must press the <b>'Update Passwords'</b> button to save your changes.								
Member Password		ale i assire						
Member rassword	15.							
Name (FootyWeb Number)	Username/Code	Password	New Password	Read Only				
Churchill, Craig <i>(02401957)</i>	110188136	*****						
Collingwood, Jeff <i>(02321133)</i>	19642830	*****						
Costanzo, Alicia <i>(02427054)</i>	110439810	*****						
Costanzo, Tony <i>(02321147)</i>	19642865	****						
Costanzo, Tony <i>(02401956)</i>	110188133	*******						
Costanzo, Tony <i>(02439291)</i>	110500686	*******						
Costanzo, Tony <i>(02581577)</i>	111563101	*******						
de Leon, Jesse (02410300)	110254993	****						
Donald, Colin <i>(02321127)</i>	19642819	*******						

4. Once the above is complete is you can provide your Member(s) their Username and Password (that you just reset for them) so they can access login to their Footyweb record on your Club Registration Form and register for the new Season.

## How to send automated Member Renewal Email or SMS

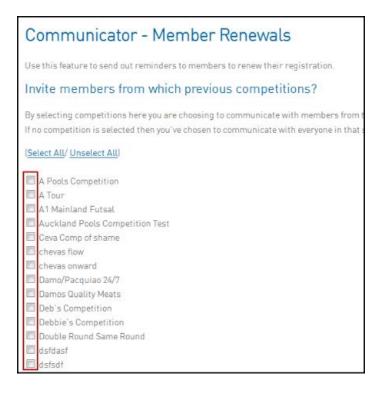
An email can be sent out to all existing members in the database inviting them to re-register to the current season. This will send an email to all members who haven't yet registered to the current registration season.

#### To send out Member Renewal emails to your members, follow the steps below:

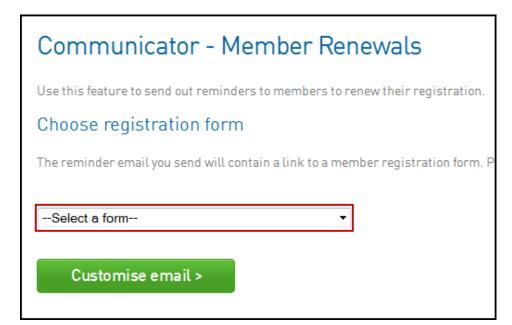
1. Select the past Season

Communicator - Member Renewals
Use this feature to send out reminders to members to renew their registration.
Invite members from which season?
Choose the members for which you would like to send out renewals by selecting a season (normall
Choose a past season to send renewals to: 2012
Continue >

#### 2. Select the Competition(s)



3. Select the Member Registration form



4. Select Send Emails Now to proceed.

Communicator - Member Renewals
Use this feature to send out reminders to members to renew their registration.
Customise email
The reminder email you send will contain instructions for re-registering. You can customise some of th
Hi << Member Name >>,
is now open for registrations.
We have prepared an online registration form and we can also accept any entry fees online.
Click here to confirm your entry for the upcoming season.
We look forward to seeing you again.
Chards - ONE Chard a control - Chard -
Send emails now

The box underneath the 'Hi << Member Name>>' text will allow you to add in any further information to the email that goes out to your members.

**\*PLEASE NOTE:** The click here button is only to be used for **Single Registrations**, it will only allow one member to re-register at a time. If the Registration Form is set to accept Multiple Registrations (ie. Family Discounts)

members who wish to re-register more than one child at a time will need to access the Registration Form via a link, rather than from the Member Renewal email.

5. Click Send Emails Now to send out the email to your members

You also have the option to send out Member Renewal SMS messages. To do this, ensure that the 'Send SMS Only' or 'Send both Email and SMS' box has been ticked when customising your form.

The member will receive a message with the registration hyperlink that will need to be clicked. This will open the registration form on their phone with their details already filled in. They will have the ability to continue through the form and register.

	messages you require sufficient credits. SMS credits available. Using account testing_fsp
SMS	
Sender:	99999999
Message: Sent from	DEMO
Register for	a new season at
<< Signup	URL >>
You have <b>96</b>	characters remaining.
SMS	
Password:	
Send Email	-
Send SMS	Email and SMS
0 00000000	
Send n	enewals now

## What the Member will see when registering

When your members log in to this Registration Form to register themselves, they will see the screen on the next page as an example of a registration form.

Compulsory fields will be marked with an orange star, products (if displayed on a registration form) will display at the bottom of the form.

<b>AF</b>			ootyweb ambership and Payments System of the AFL
Alexa	andra Hills JAFC		
⊘ Choose Typ	e 🥝 Basic Info	3. Extra Info	4. Summary
Personal Details			
Legal first name:	John		
Family name:	Smith		
Date of Birth:	17/10/1963		
Gender:	Male		
Address Line 1:			•
Suburb:		٥	
State:		٥	
Postal Code:	٥		
Phone (Mobile):	٥		
Email:			0
Other details			
Are you from Aboriginal and/or Torres Strait Islander origin?:	• •		
Were you or any of your parents born overseas?:	•		
Middle name:		•	
Ethnicity:	•		
School:	Select School o		

School Name:		
School Suburb :		
How often do you watch matches on TV?:	• •	
Parent/Guardian Agreement:	•	
One parent born overseas?:	• •	
Aboriginal/Torres Strait?:	• •	
If yes, Country of Birth?:		
Parent/Guardian 1 Email:		•
Parent/Guardian 1 Phone:	•	
Parent/Guardian 1 Surname:	•	
Parent/Guardian 1 Firstname:	•	
Emergency Contact Number:	•	
Emergency Contact Name:	•	
Phone (Home):	•	
Items		
Check the box against	the items you would like to select	
Select	Name	Cost
Yes	natprod	\$25.00
I would like to receiv	registering I have agreed to the terms and conditions of re communications and special offers that may include t promotions from time to time in according with the Aus hity.com.au/privacy	ickets to matches, membership
I understand that by		

# Pending Registration: How to Approve or Deny

New players that have not previously been registered with another Club in the Footyweb system will be able to register online via the "I am registering to the Club for the first time" link but they will be put in with a **Pending Registration** status. Auskick players joining a Junior Club will be able to register online via the same means and they to will go into a **Pending Registration** status.

It is then the responsibility of the club to **Approve** or **Deny** the registration. To update the member statuses follow the directions below.

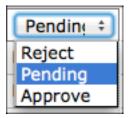
1. From the dashboard hover over **Members** and click **Pending Registration** 

A									yweb	e AFL
	ELECTION	CFL Test Associal	tions		ASSOCIATION					<b>R</b> 23
Dashboard	Members	Competitions	Clubs	Tearns	Communications	Registrations	Reports	٩	ADVANCED SEARCH	¢
	List Members Duplicate Resol List Online Tran Transfer Memb Pending Registr Player Career S	usfers	AND TOO	UB'S FIN	ELP ANCES		Carn MOTE >	SportingPulse spattenska with it nab	Address Statut	

2. You will then be taken to the pending members screen where you will see a list of all pending members.

Per	nding M	embers	in A	ssociati	on			NEWAPP	NEW FE	EATURES	1	<b>(</b> )		Tind out more
								Showing - Par	niy Name includin	¢ [	Age Group	All Age Groups	:)(Al	1
	Family nam	Legal first	Gend	Date of Birt	Address Li	Suburb	Postal Cod	Email	Phone [Ho	Phone [Mo	FootyWeb	Approve Re.	Paid Defaul	Total Unpai_
厩	Test	Christopher	м	02/07/1999	Address	Suburb	3002	c.sparsids		000000000	02417100	Pending		1
民	Test	Daffy	м	11/06/2001	1/39 Chels	Ardeer	3022	t.costanzo		61409691969	02417044	Pending		1
52	Tony	Test	м	30/11/1997	1/39 Chels	Ardeer	3022	t.costanzo		61409691969	02417043	Pending		1
DE,	Vanderloo	Josh	м	13/11/1999	1/39 Chels	Ardeer	3022	t.costanzo		61409691969	02417065	Pending		2
53	zzzChurchil	Craig												undefined

3. From the **Approve Registration** column click the the pord **Pending**, this will open a drop down box which allows you to choose either **Reject** or **Approve**. If you approve the member they will be added into your club in the current registration season.



**NOTE:** Levels above the club will also have access to change the pending status of a member if required.

# How to resend a Registration Email for a Transferred Player

If the player did not receive an email in the transfer process, the club has two options:

They can correct a possibly incorrect email address for the player and resend the registration form link (Instructions are below) or:

• They will need to reset the player's password and send it to the player along with the link to the registration form (Scroll down for instructions).

The *first* option is to resend the registration form to the user.

The club may need to correct a wrong email address (if the player believes the wrong email address was entered).

To do this hover over Members and click List Members. Ensure the Club Status filer reads 'All'. Click on

the magnifying glass next to the member.

					Showin	g - Family Name i	including	Season	All Seasons	Age Group	All Age Grou	os a Club!	Status: All	¢ All	
	Family as	Legal first	Good	Data of Di	Phone (M	E-mail	FootyWeb	Active in A		Official?	Season Co	Season Mi	Season Vo	Last Reco	Active in C.
	Family na	Legat first	Gend	Date of Di	Phone (M	Email	Pootyweb	Active in A	Season Pl	omciat?	Season Co	Season MI	Season vo	Last Reco	Active in C.
EQ.	Costanzo	Antony	м	10/02/2007	0409691969	little_tee7	02592322	2	≤	0					$\mathbf{\overline{v}}$
6	Delaney	Anthony	М	01/01/1997	0	keithwhitf	02647460	2	$\leq$	0					$\mathbf{\overline{\mathbf{V}}}$
<b>I</b> Q	Jones	Test kw	М	20/01/1978	а	keithwhitf	02640890	2	2	0					$\mathbf{\overline{v}}$
ō.	Smith	John	М	01/01/2000	0	keith@big	02601077	$\square$		1					$\mathbf{\overline{v}}$
IQ.	Sparsi	Chris	М	16/06/1997	000000000	noreply@f	02416880	2		0					☑
IQ.	Sparsi	Chris	М	16/06/1997	000000000	noreply@f	02416880	$\square$	$\leq$	0					$\mathbf{\overline{v}}$
G,	Test Stew	Test	М	16/02/2005	1234567	keithwhitf	02439685	2	5	0				2014-05-28	<b></b>
6	Train	Peter	М	02/02/1937		p.stewart	02508304	2		0				2014-04-09	

Click Edit to the right of the heading 'Contact Details' to correct the email address.

Contact Details		
Address Line 1:	12 Smith St	•
Suburb:	Smallville	
State:	VIC	•
Postal Code:	3000 •	
Country:	BRAZIL	¢
Phone (Home):		
Phone (Mobile):	•	
Fax:		
Email:	p.stewart@foxsportspulse.com	•

Once the email address has been saved, return to the Club's dashboard.

Hover over Members and click 'List Online Transfers'.

	d LEVEL SI		lub C		CLUB 🔽		
	Dashboard	Members	Comp Management	Teams	Communications	Registrations	Reports
		List Members					
	Club C	Request a Trans	sfer/Permit				
		List Online Tran	sfers				
RS	`	Pending Registr	ation		Contacts	Edit	
		A	ddress		Registrar (PRIM	ARY CONTACT]	
s		a			Keith Whitfor	d	
		а			0417340110		
h	Edit Lo	go a	, а		keithwhitford	118@bigpond.co	
5	Details	E	mail <u>keithwhitford18@bigp</u>	ond.com			

Click the magnifying glass next to the player you wish to edit. Ensure the Status shows 'Awaiting completion of

online	registration	form'.
--------	--------------	--------

Dasht	board M	embers (	Comp Manager	ment Tea	ams Com	munications	Registratio	ons Repo	orts		Q			- Q
												A	DVANCED SEARCH	<b>-</b>
BERS LIS	t of Tra	nsfers												
	st of Tra	nsfers												
29-7	t of Tra	nsfers										LIST	OFFLINE/MANUAL	TRANSFERS
23 AMS	t of Tra													
29-7	t of Tra		Clearance Ref	Showing	Name:	From Club:	To Club:	Ye	ear: 2015 St	itus:Awaiting	completion of onli			
ams UBS	t of Tra		Clearance Ref		Name:		To Club:				completion of onli	ne registratio	n 🔶 records	
ams UBS		Date of Birth		From Club		To Club	This level's		Application			ne registratio	n 🔶 records	FILTER

Scroll through the player's infromation to	the 'Transfer Approval	Details' heading	Click the 'Approved button
Scroll unough the players innomation to	alle fransiel Approva	Details neading.	Shok the Approved button

	No				
Clear as Volunteer Active ?:	No				
<b>Overall Transfer Status:</b>	Pending				
<u>Cancel Transfer</u> Transfer Approval Deta	ils				
Name	Transfer Status	Approved By	Denial Reason	Additional Information	Time Updated
Club B	Approved	ps			03/02/2015
VCFL Test Associations	Approved	ps			03/02/2015
Club C	Approved	ps			03/02/2015
Peter Train	Pending				
Tribunal History					
No Tribunal History found					
Return to Transfer Listing					

By clicking the '**Approved**' button, the site will take you to a Transfer page. Scroll down until you see the '**Submit**' button. Click it.

Development Fee:					
Player Financial ?:					
Player Suspended ?:					
Submit 🔶					
within 6 business days from th	the players current League within t	n can be <u>downloaded here</u> .	The transfer should be ma	m" must be submitted to the current L arked Status "Deniedâ€, Reason fo we the transfer on behalf of the Club.	•
within 6 business days from th If this form is not received by Transfer Approval De	ne date of this application. This form the players current League within t	n can be <u>downloaded here</u> .	The transfer should be ma	arked Status "Deniedâ€, Reason fo	•
within 6 business days from th If this form is not received by Transfer Approval De Name	ne date of this application. This form the players current League within t etails	n can be <u>downloaded here</u> . he 6 business days, the Le	The transfer should be ma ague will reopen and appro	arked Status "Deniedâ€, Reason fo we the transfer on behalf of the Club.	r Denial â€″ "Withdrawnâ€.
within 6 business days from the form is not received by	ne date of this application. This form the players current League within t e <b>tails</b> <b>Transfer Status</b>	n can be <u>downloaded here</u> . he 6 business days, the Le Approved By	The transfer should be ma ague will reopen and appro	arked Status "Deniedâ€, Reason fo we the transfer on behalf of the Club.	r Denial â€″ "Withdrawnâ€. Time Updated
within 6 business days from th If this form is not received by Transfer Approval De Name Club B	ne date of this application. This form the players current League within t etails Transfer Status Approved	n can be <u>downloaded here</u> . he 6 business days, the Le <b>Approved By</b> ps	The transfer should be ma ague will reopen and appro	arked Status "Deniedâ€, Reason fo we the transfer on behalf of the Club.	r Denial â€‴ "Withdrawnâ€. Time Updated 03/02/2015

#### By clicking Submit, the registration form will be resent to the player along with their username and password.

Transfer					
Record updated successf	ully				
				Withdrawal of Transfer Form" must be	•
within 6 business days from the	e date of this application. This form	n can be <u>downloaded here</u>	. The transfer should be ma	Andrease of Hanself Form music of arked Status â&@Deniedå&, Reason fo we the transfer on behalf of the Club.	•
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The *Second* option is to click the **Cog** on the right hand side of the page and click **Password Management**. The club can send out the Username and the new Password to Player, along with the link to the registration form.

LEVEL	SELECTION	Club A			CLUB 🔽								<b>K X</b>
ashboard	Member	s Comp Ma	nagement	Teams	Communications	Registrations	Reports		C	2	ADVANCE	ED SEARCH	Ф
Passw	ord Mar	nagemen	t										
		-		ie new passwo	ord against the approp	riate username. Only	he passwords	where a new pa	sword is ent	ered will be	updated. If	vou wish	to only
rovide read							ine passwords					·	to only
		o a user then che	eck the <b>kea</b>	d Only' check	box and this will provid	le the user limited ac	cess to the dat	abase. By pressi	ig Automat	ically Gene	rate Passw	ords	
	-			-	box and this will provide the blank passwor				-	-			on to
	-			-					-	-			on to
ave your cha	anges. sswords A	ed and saved for	all Member	s who current					-	-			on to
ave your cha	anges.	ed and saved for	all Member	s who current					-	-			on to
update Pas	anges. sswords A Password	ed and saved for	all Member enerate Pas	s who current	tly have blank passwor				-	-			on to
save your cha	anges. sswords A Password	ed and saved for Automatically Ge	all Member enerate Pas	s who current	tly have blank passwor				-	-			on to
update Pas	anges. sswords A Password	ed and saved for Automatically Ge	enerate Pass	s who current	Read Only				-	-			ion to
update Pas	anges. sswords A Password	ed and saved for Automatically Ge	all Member enerate Pas Password	s who current	tly have blank passwor Read Only				-	-			ion to
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save your cha Update Pas Member	anges. sswords A Password	ed and saved for Automatically Ge	all Member enerate Pas Password	s who current	Read Only				-	-			ion to
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save your cha Update Pas Member	anges. sswords A Password	ed and saved for Automatically Ge	all Member: enerate Pass Password 1	s who current	Read Only				-	-			ion to

Callum	7892	******	••••	

The player will use the new password to proceed through the form.

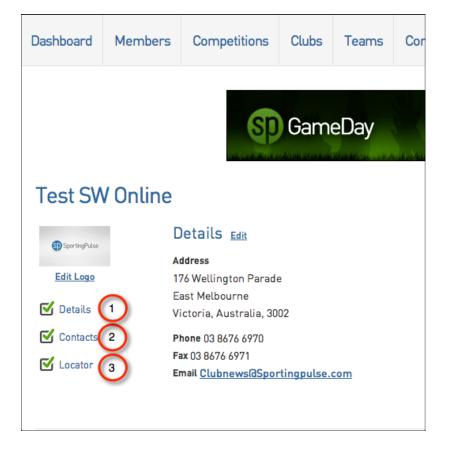
1. Choose Type	2. Basic In	fo 3. I	Extra Info	4. Summary
national above login section text				
assoc login section text				
NOTE: To complete this process yo	u will need to pay online vi	a credit card. Please ha	ve your Visa or Mastercard re	ady.
I have played in this Club t	pefore and have my us	ername and passw	ord	
Please enter your username a	nd password below.			
Username:	892			
Password:				
Continue				

# **Contacts & Locator**

With the rise of the Internet as the most popular method for finding information, ensuring your club or association is highly visible on the Internet is crucial to promoting your club/association, attracting new members and providing a professional service to your existing members. FOX SPORTS PULSE Membership makes this possible through the Contacts and Locator modules.

As sports administrators we urge you to do what you can to keep your club/ association information up to date. Below are a few tips on how to do so.

When you log into your association or club database the first screen you see is the 'dashboard'. From here you can access and update your association/club's basic details and information (item 1 in the graphic below), Board & Committee member contacts (2) and physical address so that you can be found in your sport's club/ association 'finder' (3).



## Details

The 'details' menu allows you to update the basic information on your club/ association including address, phone numbers and email addresses.

## Contacts

This module allows clubs and associations to manage the contact details and responsibilities of their administrators. Entering data and contact details into this area will assist administrators by sending them important communications in relation to the area they are responsible for.

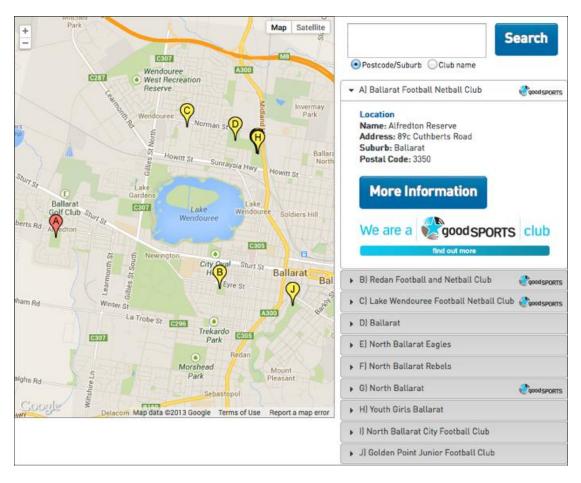
To do this click on the **tick box** within the **Functional Responsibilities** area that correlates with the board members responsibility.

Board or Committee	r Committee Roles Functiona		ional Re	Responsibilities							
		Primary Contact	Competition Admin	Social Activities	Website & Publicity	Transfer & Permits	Sponsors & Fundraising	Finance & Payments	Legal & Contracts	Registrations	
Coordinator	Add new Name Here										
President	Deion Menzies	•									
Development Manager	Add new Name Here	•									
Vice President	Tim O'Sullivan	•									
Treasurer	Jo Price	•									
Secretary	Carmel Gould	•									
Registrar	Add new Name Here	•									
Committee Member	Cherie Brockwell	0									

## Locator

The 'locator' is a valuable tool for ensuring that your club/association can be found by potential members/ players through the FOX SPORTS PULSE 'locator' which will be displayed on www.playafl.com.au. Entering your playing venue location details into the locator section in Membership will ensure that when someone uses the locator to search for a club, yours will appear in the results along with the club's contact information. Below is another example of a sport's 'Locator' on the FOX SPORTS PULSE website and the results that are returned when a postcode or suburb is entered.





# How do I Send Communications to My Members

The process for sending a message consists of the following steps:

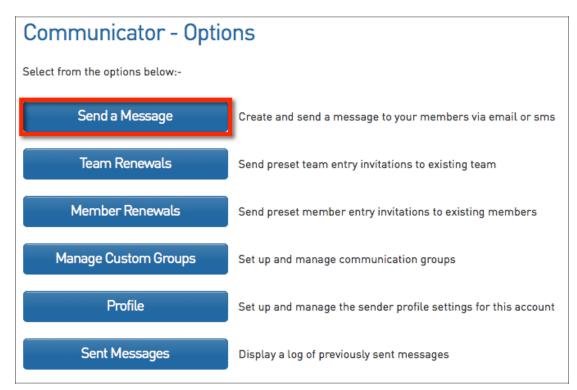
- 1. Specify recipients
- 2. Select a mode of communication
- 3. Compose message

## **Specify Recipients**

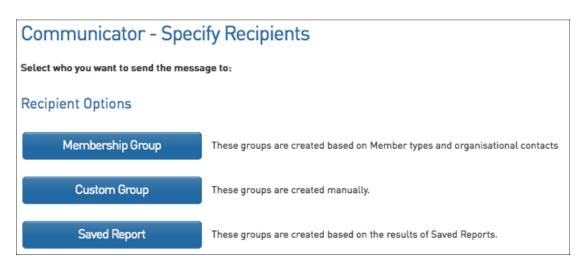
1. From the association, club or team level of Membership, click on **Communications** in the menu.

								<b>footyweb</b> Official Membership and Payments System of the A	FL.
		FL Brisbane Juni	iors		ASSOCIATION				<b>К Я</b> Ц Ы
Dashboard	Members	Competitions	Clubs	Teams	Communications	Registrations	Reports	Q, ADMANCED SEARCH	₽

2. The Communicator options will open. Click on Send a Message.



- 3. Three 'recipient options' are available. A description of each is provided below:
  - Membership Group select members based on their member type (players, coaches, umpires, officials), select administrators from the club contacts and/ or select team contacts.
  - 2. Custom Group select a custom group of recipients that you have previously set up
  - 3. Saved Report select a saved member report that you have previously set up

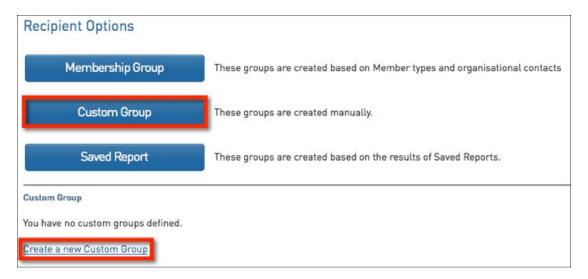


- 4. Click on **Membership Group** if you wish to use this option. The Membership Group options will open. Click on the **radio button** to select an option:
  - Club Contacts click on the **Contact Type** drop-down list select the type of club contacts you want to send the message to.
  - Team Contacts click on the For Teams registered in competitions in Season drop-down list and select a season. This will send the message to teams participating in that season
  - Players click on the Registered in Season drop-down list and select a season. This will send the message to players registered in that season. Click on the Include parents check box to also include players' parents as recipients.
  - Coaches click on the **Registered in Season** drop-down list and select a season. This will send the message to coaches registered in that season.

- Umpires click on the **Registered in Season** drop-down list and select a season. This will send the message to umpires registered in that season.
- o Officials this will send the message to all officials in your database

Recipient Options	
Membership Group	These groups are created based on Member types and organisational contacts
Custom Group	These groups are created manually.
Saved Report	These groups are created based on the results of Saved Reports.
Choose which predefined list you want to Club Contacts Contact Type All Contacts Team Contacts For Teams registered in competitions in Players Registered in Season 2013 Coaches Registered in Season 2013 Umpires Registered in Season 2013 Officials Continue	send to. When complete press the "Continue" button.

Click on **Custom Group** if you wish to use this option. Click on the **Groups** drop-down list and select the group that you want to send the message to.



Click on **Saved Report** if you wish to use this option. Click on the **Reports** drop-down list and select the saved member report that contains the recipients that you want to send the message to.

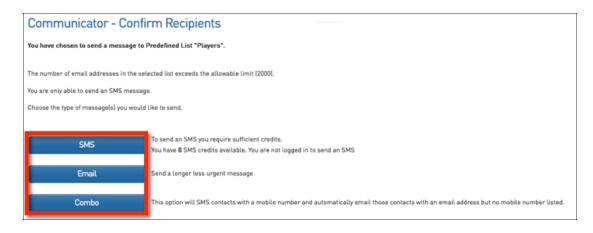
Recipient Options	
Membership Group	These groups are created based on Member types and organisational contacts
Custom Group	These groups are created manually.
Saved Report	These groups are created based on the results of Saved Reports.
Saved Report Choose which saved report output you wa	ant to send to. When complete press the "Continue" button.
Reports: Clubs : Club Contacts	÷ Include parents
Continue	

**Tip:** If you obtain permission from members to send them communications, you can use the 'mailing list' field to manage those that do/ do not want to receive communications. If you use the Mailing List field, be sure to include it in your custom report (eg. Mailing List = 'Yes').

Once you have selected your recipient option and specified the settings for that option, click on **Continue**.

## Select a Communication Method

- 1. The 'Confirm Recipients' screen will appear, which contains:
  - o A message at the top of screen confirming the recipient option that you have chosen
  - The communication methods available choose whether to send the message via
     SMS, Email or Combo. The 'Combo' option will send an SMS to all recipients with a mobile number and an email to recipients that have an email address but no mobile number.
  - A 'Contact Summary' of the recipients, which shows the total number of recipients and a breakdown by mode of communication available - the number of recipients that can be contacted by email, mobile phone, email and mobile phone, or email only (no mobile phone). These figures help identify the number of emails/ SMS messages that will be sent out



2. Click on the communication method that you wish to use - SMS, Email or Combo.

# **The Reporting System**

The Reporting system is a powerful tool that will allow you to customise all sorts of reports based on the information that you require.

## To access the Reports system:

1. Click on the Reports menu across the top

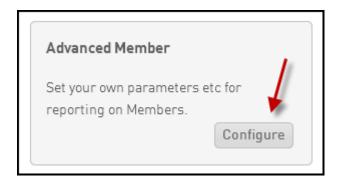


You'll then see the screen below where you can select a category for the report you wish to run (members is generally the most common run report).

Reports Manage	r
Competition	
Contacts	Reports are
Finance	
Members	There are tv
Teams	1. Quick
	2. Adva

## To run a basic Advanced Member report:

- 1. Click on Members (from the above screen shot)
- 2. Click on the Configure button for the Advanced Member Report



3. Click and drag across the fields that you would like to report on

<ul> <li>Personal Details</li> </ul>	Selected Fields
▶ Parent/Guardian	
✓ Contact Details	First Name
Address 1	Filter :
Address 2	
Suburb	Filter:
City of Residence	
State	<b>X</b>
Country	
Postal Code	Run Report
Home Phone	
Work Phone	Options
Mobile Phone	Show $ extbf{O}$ Unique Records Only $ ilde{O}$ Summary Data $ ilde{O}$ All Records
► Interests	Sort by National Number   Ascending
Identifications	Secondary sort by None   Ascending  Group By No Grouping

4. Click on **Run Report** to generate the report

You will be able to apply a filter to your reports so you can report on specific information. For example, the screen shot below will only report on members that are assigned to the 2013 season.

T	
•	
•	2013 🗙
	•

## **Common Financial Reports**

## **Funds Received Report**

This is the best report to run to reconcile all online payments that have been deposited to your nominated bank account.

## Common Fields to use in this report:

*Product:* Displays the product(s) that have been setup and purchased by members.

*Payment For*: Displays which Member or Team the payment is for.

*Payment Date*: Displays the date that the payment was made by the Member or Team.

<u>Date Funds Received</u>: Displays the date that the monies from a member were physically received by the Affiliate or Club.

*Transaction Amount*: Displays the dollar amount of the transaction.

<u>Money Received (after fees)</u>: Displays the exact amount the Affiliate or Club will receive from the transaction, with the transactional fees subtracted.

Selected Fields
Payment For Filter:
✓ Product Filter :
✓ Payment Date Filter :
☑ Line Item Total Filter : ▼
☑ Date Funds Received Filter : ▼
Run Report

## Best Filters to use in this report:

<u>Product</u>: Select 'Equals' from the Filter drop box and select the specific Product that you wish to display and report on.

<u>Date Funds Received or Payment Date</u>: Select either 'Equals', 'Less Than', 'More Than' or 'Between' and select the specific date or date range that you wish to report on.

## **Transactions Report**

This is the best report to run to see all member payment transactions that have taken place through the system. The key element of this report is the 'Transaction Status' field which will state whether a member has paid or not paid ("unpaid") for a product.

#### Common Fields to use in this report:

*Product*: Displays the product(s) that have been purchased by members.

Payment For: Displays which Member or Team the payment is for.

<u>Amount Due</u>: Displays the dollar amount for the individual transactions a member or team has purchased (**Note**: This field should be used in favour of the Payment Amount field).

<u>Transaction Date</u>: Displays the date a Member or Team has gone through and completed the registration form, prior to the payment being made. (**Note:** The Transaction Date field will only populate information if a product is selected by the member)

*Payment Date*: Displays the date that the payment was made by the Member or Team.

Transaction Status: Displays whether a selected product has been paid for or not ('Paid' or 'Unpaid').

Payment Type: Displays the how the Payment was made (ie. Online NAB, Online PayPal, Manual Payment etc).

Selected Fields
<b>Product</b> Filter :
Payment For Filter:
✓ Line Item Total Filter :
✓ Payment Type Filter :
✓ Transaction Date Filter:
✓ Payment Date Filter :
✓ Transaction Status Filter :

#### Best Filters to use in this report:

<u>Product</u>: Select 'Equals' from the Filter drop box and select the specific Product that you wish to display and report on.

<u>Transaction Date</u>: Select either 'Equals', 'Less Than', 'More Than' or 'Between' and select the specific Transaction Date or Date range that you wish to report on.

<u>Payment Date</u>: Select either 'Equals', 'Less Than', 'More Than' or 'Between' and select the specific Payment Date or Date range that you wish to report on.

<u>Transaction Status</u>: Select 'Equals' from the Filter drop box and select 'Paid', 'Unpaid' or 'Cancelled' from the drop down list to report on those specific transactions.

<u>Payment Type</u>: Select 'Equals' from the Filter drop box and select the specific Payment Type (ie. Online NAB, Cash, Cheque etc) that you wish to report on.

## **Useful Report Settings and Examples**

## Example Report: Members with unpaid products/registration fees

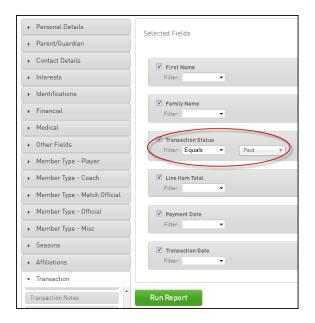
- 1. Click on Reports
- 2. Click on Finance then click Configure for the Transactions report
- 3. Click and drag across the fields as shown below
- 4. Make sure the Transaction Status filter is set to Equals and you select Unpaid from the drop down list

▼ Details	Selected Fields
Transaction ID	
Item Cost	Payment For Filter:
Quantity	
Line Item Total	
Manual Receipt Reference	✓ Product Filter:
Payment Type	
Bank Reference Number	✓ Transaction Status Filter : Equals  ✓ Unpaid ✓ Transaction Date Filter :  ✓
Payment Log ID	
Payment Notes	
Order Total	
Transaction Notes	
Member Club	
Association	✓ Payment Date Filter :
Competition Name	
Competition Season	
	Run Report

5. Click **Run Report** to view the report

## Example Report: Reporting on what products a Member has purchased and paid for

- 1. Click on Reports
- 2. Click on Members then click Configure for the Advanced Member report
- 3. Click and drag across the fields as shown below
- 4. Make sure the Transaction Status filter is set to Equals and you select Paid from the drop down list



5. Click **Run Report** to view the report

# **Online Registrations and Payments Quick Checklist**

## A quick 5 step guide on what needs to be done to take Online Registrations and Payments:

- 1. Apply to become a FOX SPORTS PULSE Sub-merchant
- 2. Create your Products (i.e. playing fees etc.)
- 3. Link your Products to the appropriate Registration Forms
- 4. Link your Registration Forms to your website and/or send Member Renewals Email
- 5. Start taking registrations online

## **Quick Summary of How the Online Registration process will work:**

## Member to Club

- 1. Member fills in registration form
- 2. Member selects and pays for products (If Club is accepting online payments)
- 3. Confirmation email is sent by FOX SPORTS PULSE confirming registration and payment

## <u>Contact</u>

For further information or assistance with the Online Registration and Payments program, please contact the following;

## FOX SPORTS PULSE Support Enquiries

Support Website: <u>www.support.foxsportspulse.com</u> Support Phone: 1300 139 970 (AUS)

## FOX SPORTS PULSE

Contact:	Michael Pocklington
Phone:	0407 352 899
Email:	m.pocklington@foxsportspulse.com

## **FOX SPORTS PULSE Payments**

Contact:	Craig Hood
Phone:	0411 129 313
Email:	c.hood@foxsportspulse.com

## AFL

Contact:	Tony Costanzo
Phone:	0409 691 969
Email:	tony.costanzo@afl.com.au

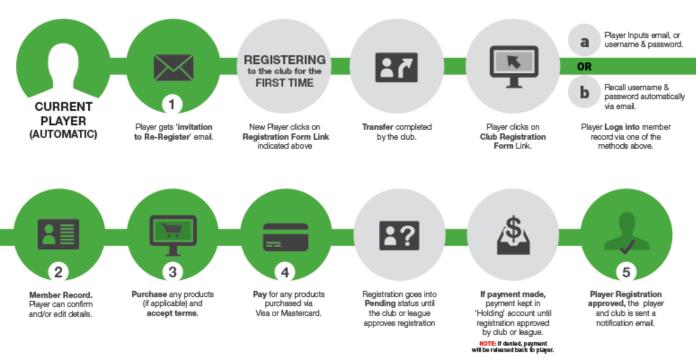
# **Co-Ordinator Checklist**

- □ Have you added all your Terms & Conditions to the National form (Optional)? If not, refer to page 11 'How to Add Your Own Terms & Conditions' if you'd like to do this.
- □ Have you set up your sub-merchant account? If not, refer to page 13 'How to apply to become a FOX SPORTS PULSE Sub-merchant'
- □ Have you added your new products and attached them to your registration form? If not, refer to page 17 'How to Create a New Product' and page 19 'How to attach a Product to your Registration Form'
- □ Have you made Online Payment as Compulsory (optional but highly recommended)? If not, refer to page 16 'How to Set Compulsory Payment'
- □ Have you put your registration form on your website? If not, refer to page 6 'Publishing the Registration Form to Your Website'
- □ Have you updated your clubs Contacts, Location & Details section? If not, refer to page 39 called 'Contacts & Locator'
- □ Have you sent out your member renewal emails, If not, refer to page 34 'How to send automated Member Renewal Email'

# **User Stories**

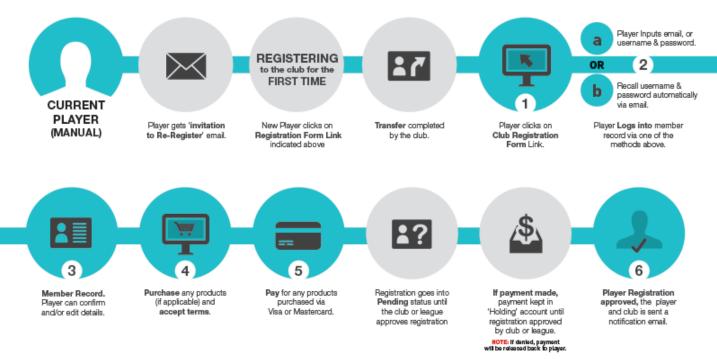
## **Current Player (Automatic)**

This is the process for players registering themselves via the registration link that they have received in an email.



## **Current Player (Manual)**

This is the process existing players will take if accessing the registration form through a link supplied on the website.



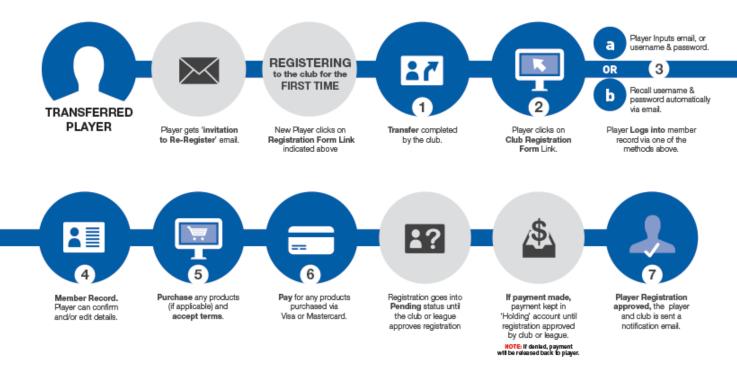
## **New Player**

This is the process that a new potential member would take to register into your club.



## **Transferred Player**

This is the process that must take place for a transferred player to be registered into a new club.



# **Club Registration Workflow**

This is the process that clubs need to follow when setting up online registrations.

