

# PlayFootball v2.0 Participant Guide

## Logging onto v2.0

Log-In details have migrated from the old system, meaning passwords will remain the same. Please note that if you have used Google or Facebook to create your account, you will only be able to log-in through the respective social sign-in portal (e.g 'Sign In with Google').

## Participant Record

It is important, especially for parents, on PlayFootball v2.0 to establish themselves as the primary account holder. This is done through the creation of a 'Participant Record', refer to below support article. If you do not claim an existing record during this process the system will generate a new FFA number under your account details.

How to create a participant record (new participants):

<https://support.playfootball.com.au/support/solutions/articles/22000286490-participant-creating-a-participant-record>

How to claim a participant record (returning participants):

<https://support.playfootball.com.au/support/solutions/articles/22000288639-2025-how-to-claim-my-participant-record>

## Linking Family Members

Once a participant record has been established, you can now link family members under your primary account, refer to this article below. (Note that inviting any family members with the same email address associated with the primary account holder will automatically be linked thus not requiring to be accepted or declined)

<https://support.playfootball.com.au/support/solutions/articles/22000283769-2025-registration-system-participant-how-to-invite-a-family-member>

## Registration Status

A registration's status may appear as 'Not Eligible' until the registration has been approved by the club:

The screenshot shows the 'ACTIVE REGISTRATIONS' section for 'TEST TEST1'. The registration status is 'NOT ELIGIBLE'. The payment status is 'PENDING FEES ONLY'. The product name is 'TEST FOR FAQ'. The registration type is 'O Fee Test Reg Type'. The total registration fee is \$0. The fees are broken down as follows:

Product Name	Reg Type	O Fee Test Reg Type
Football Australia		\$0
FA Test State 1		\$0
FA Test Assoc 1		\$0
FA Test Club 1		\$0

Once the club has approved the participants registration this status will change to be **Eligible** meaning that the participant is now registered and eligible to take the pitch.

The screenshot shows the 'ACTIVE REGISTRATIONS' section for 'TEST TEST1'. The registration status is 'ELIGIBLE'. The payment status is 'PENDING FEES ONLY'. The product name is 'TEST FOR FAQ'. The registration type is 'O Fee Test Reg Type'. The total registration fee is \$0. The fees are broken down as follows:

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