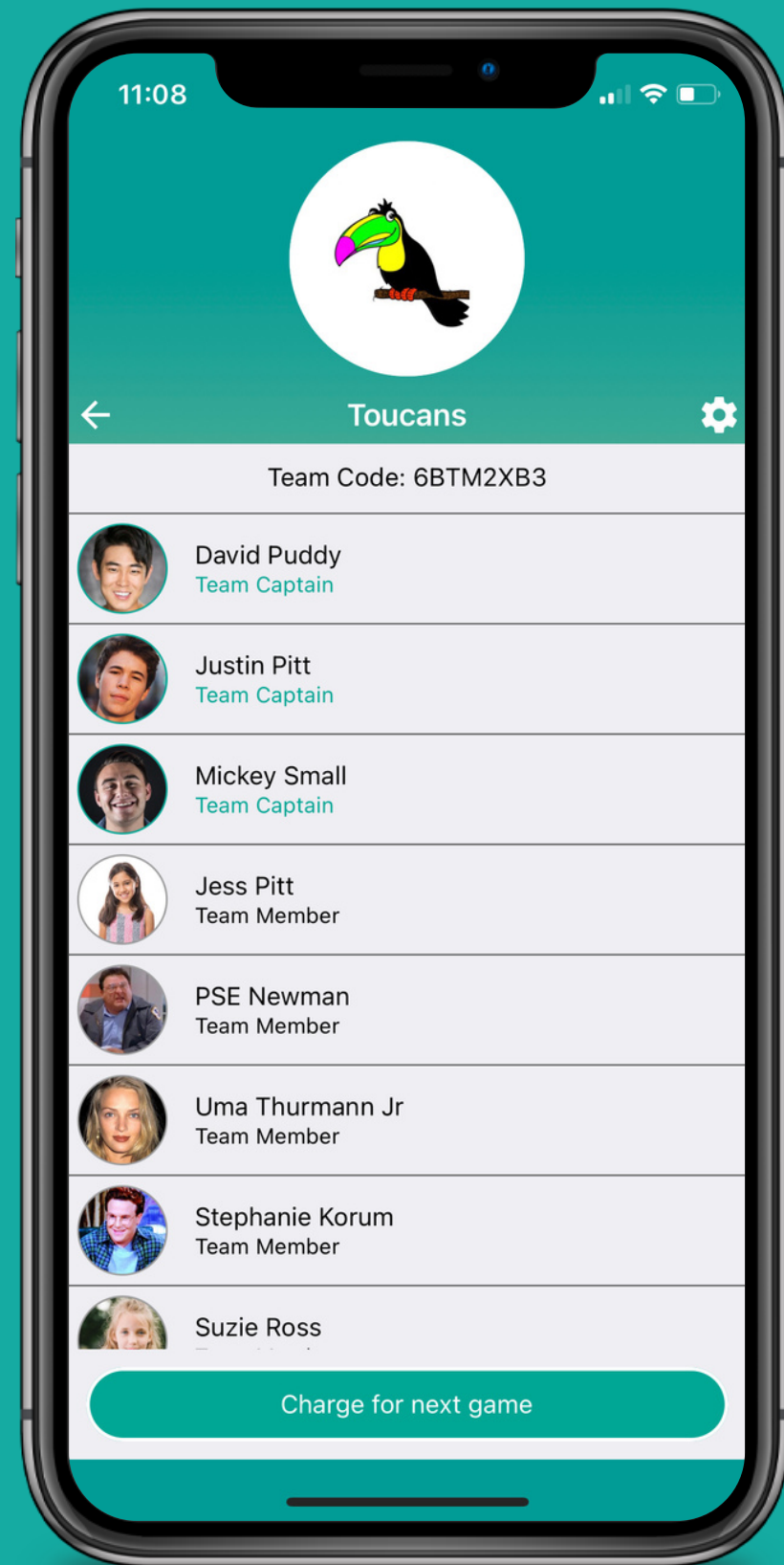




Teampay

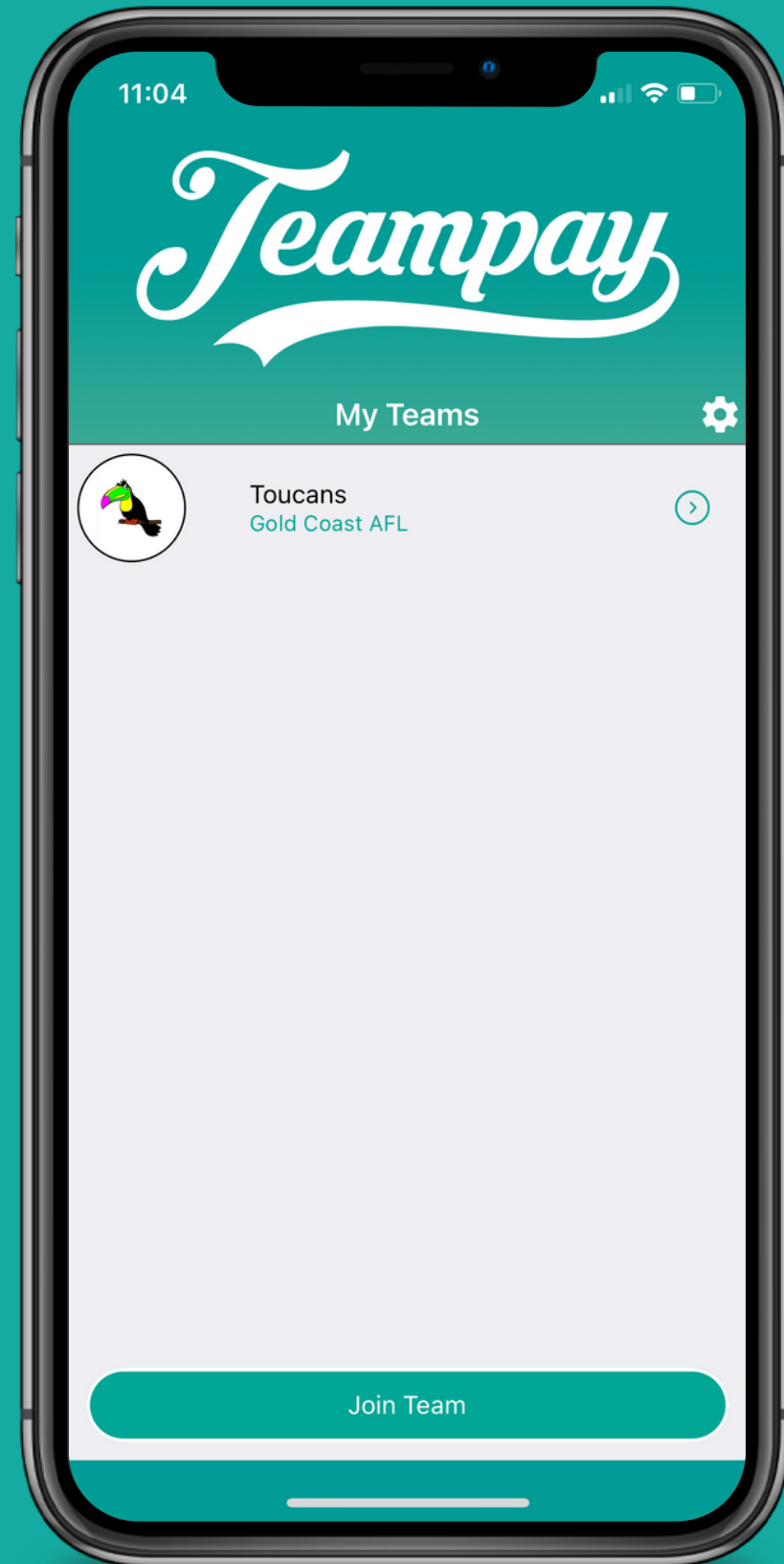
Parent Information Pack

Welcome to Teampay



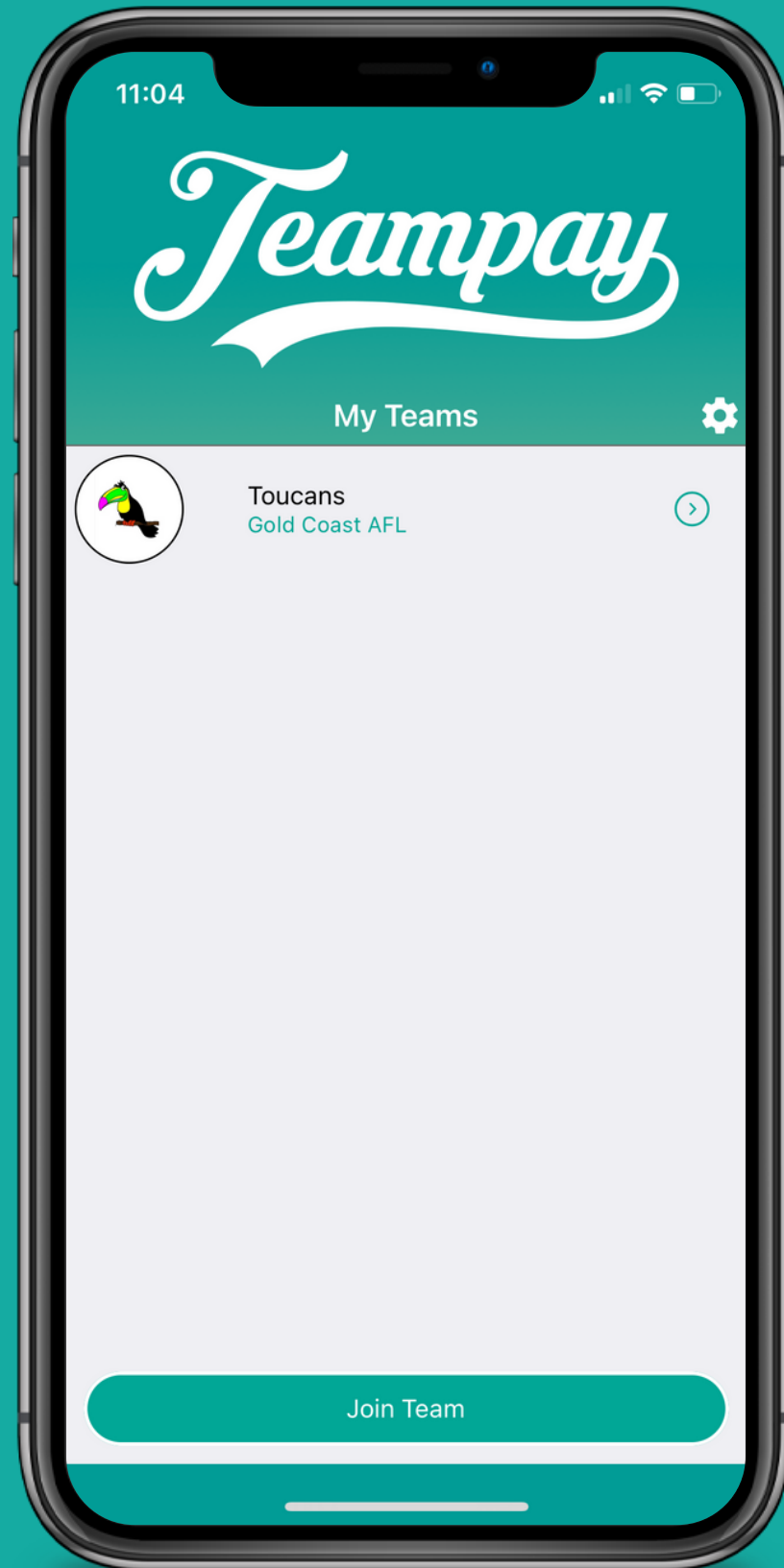
Paying for your children's sporting events can be a stressful task. At Teampay, we endeavour to make the payment and collection process as simple and easy as possible for you and your team.

How Teampay works for your child



Teampay allows you to make game day payment for your child directly from your phone. With just a few clicks of a button, you can safely transact with your organisation, alerting them in real-time once payment has been made.

Two ways to pay



1: Team Manager

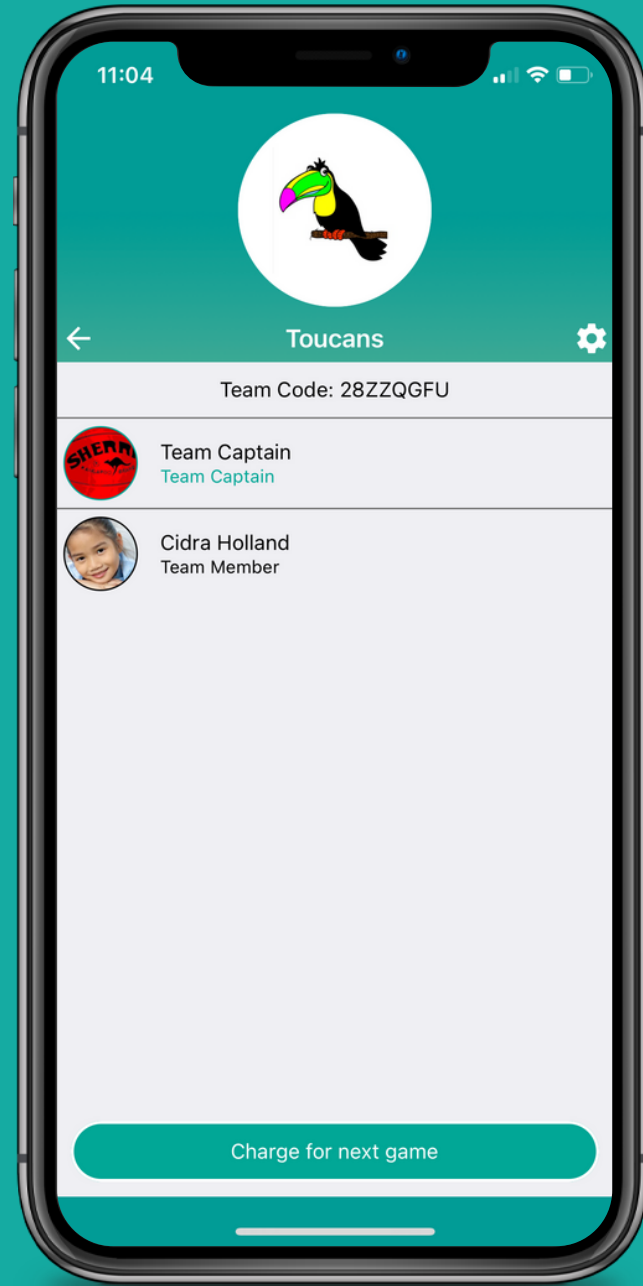
The Teampay app allows the designated team manager/coach to make game day payment for your child. The team manager simply selects who is playing and the payment will process for each child selected and send across to the organisation, allowing you to relax and enjoy the game.

2: Pay yourself

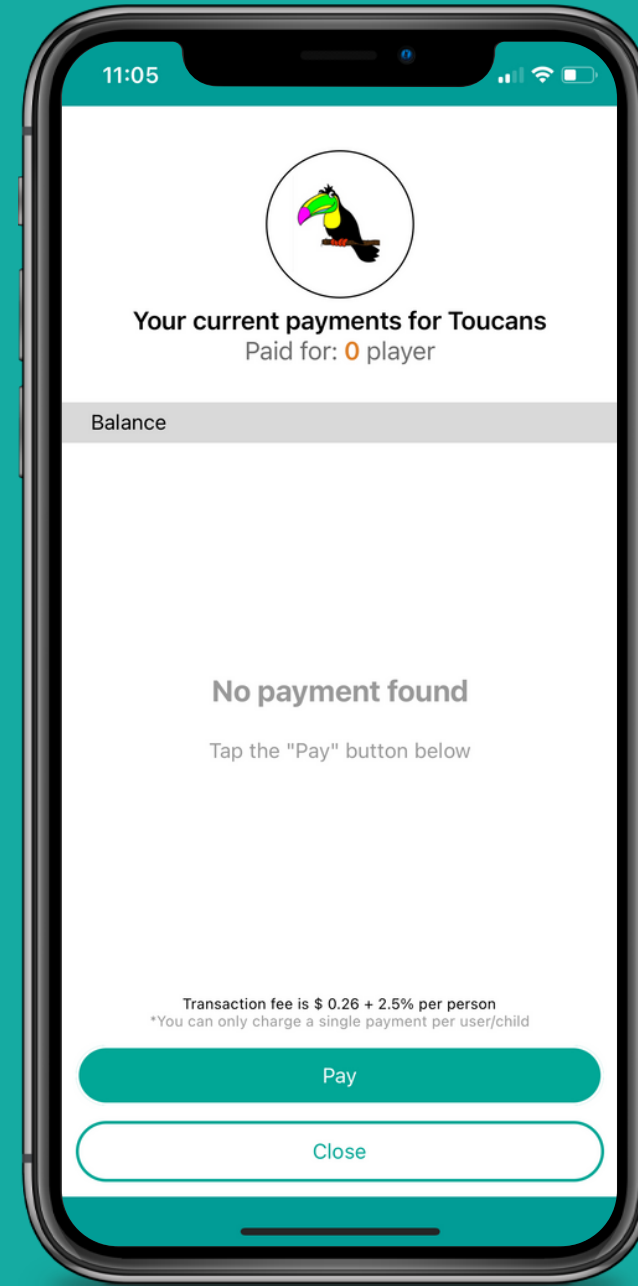
If you would prefer, you can make payment for your children directly from your Teampay app. After logging in, it will allow you to pay for your specific children. Tap pay and the payment will process. Once it's approved it will be sent across to your organisation.

How to make payment

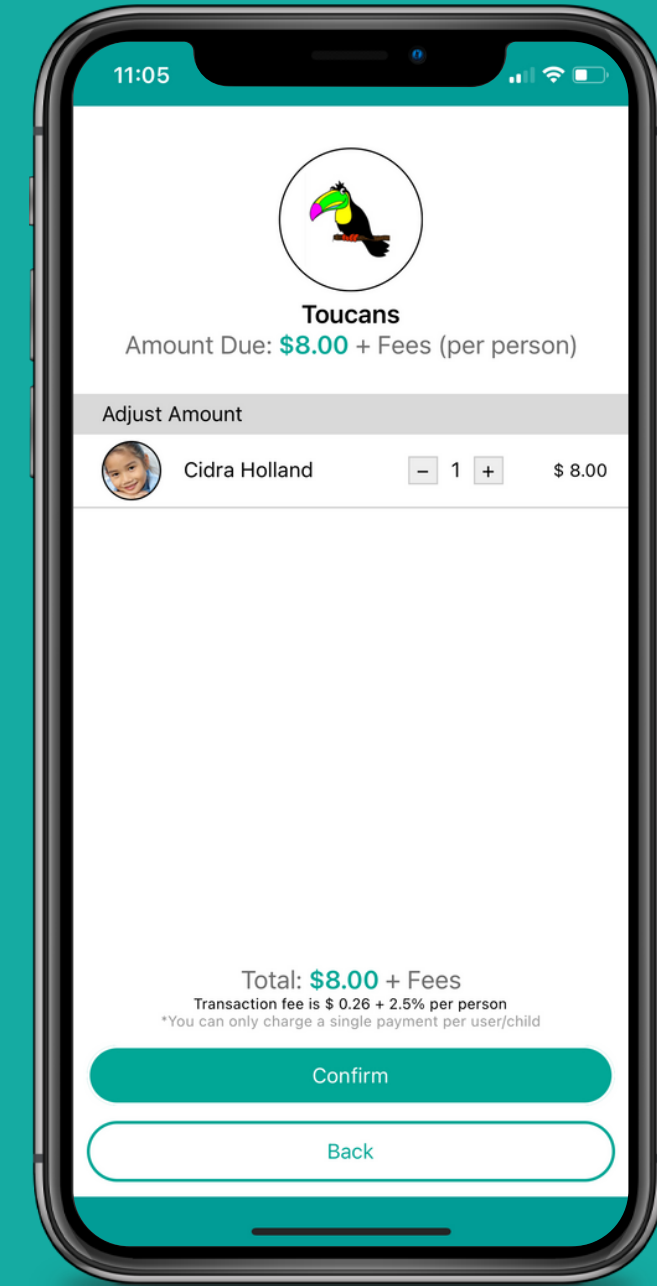
1



2



3



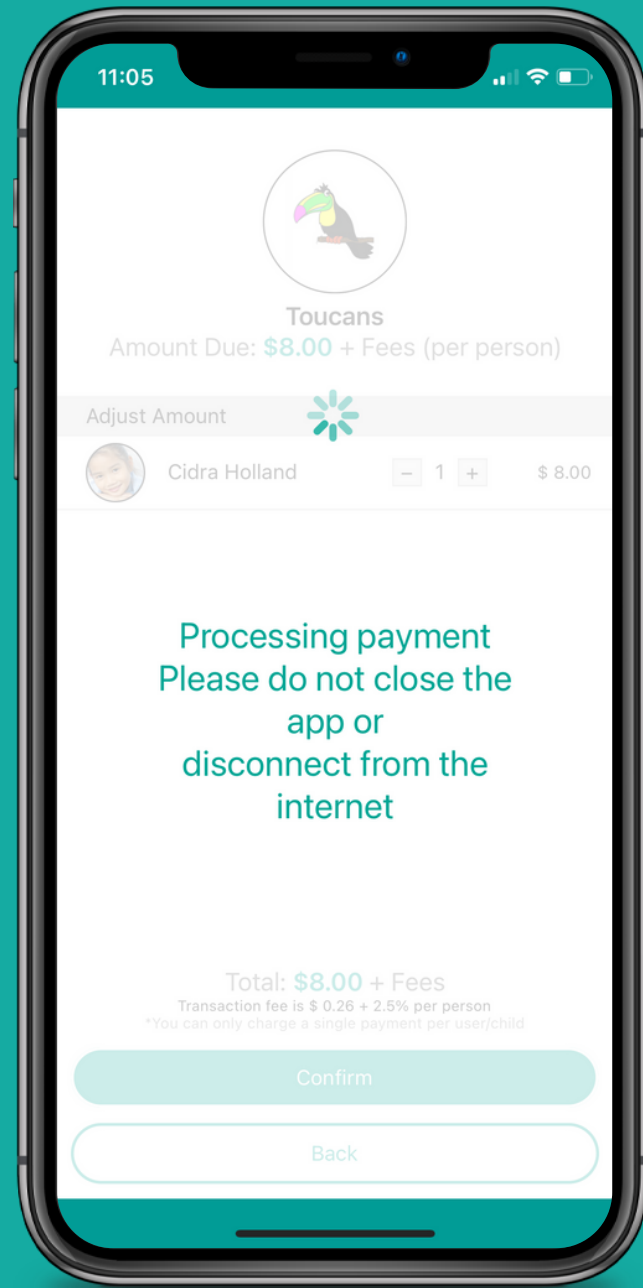
Click on the team you wish to make payment for and hit 'Pay for next game'

Select 'Pay'

Tap on the + button to allocate your payment and tap 'Confirm'

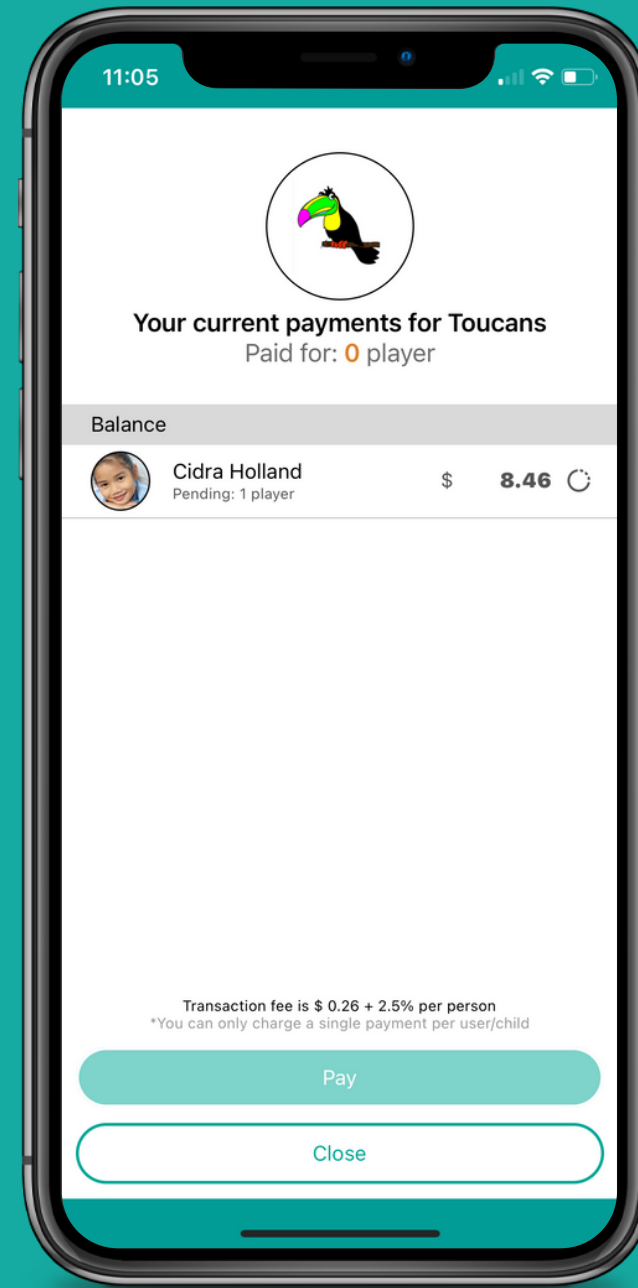
How to make payment

1



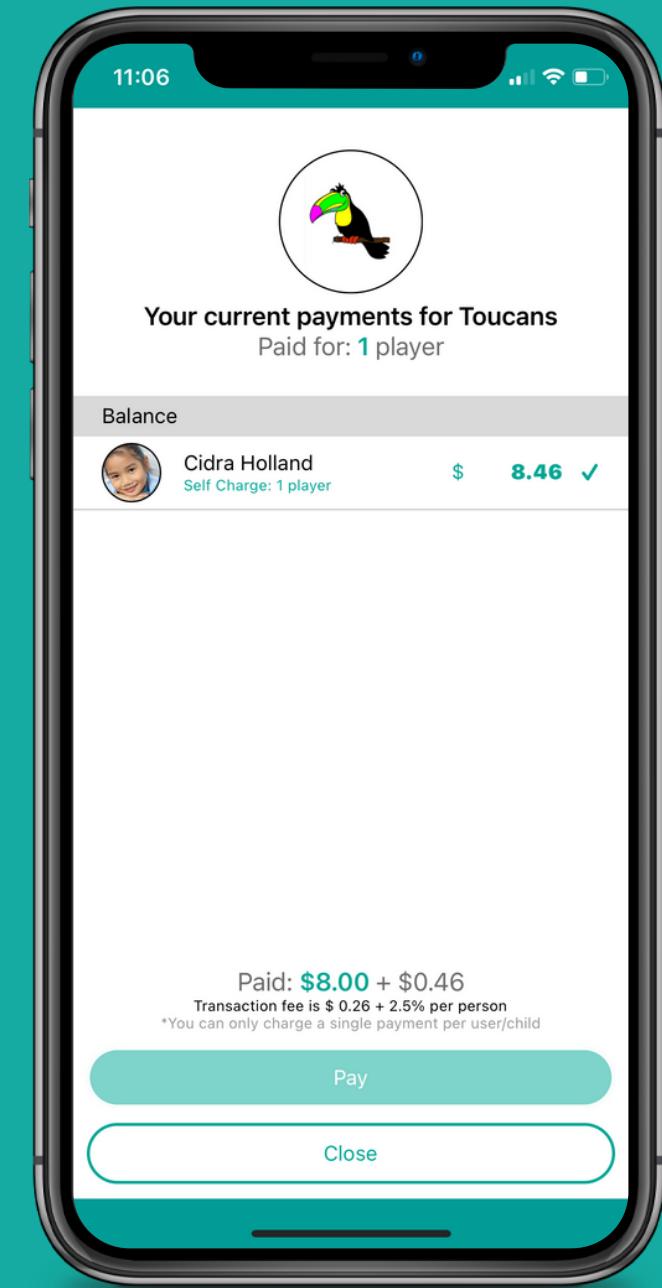
Payment will then process

2



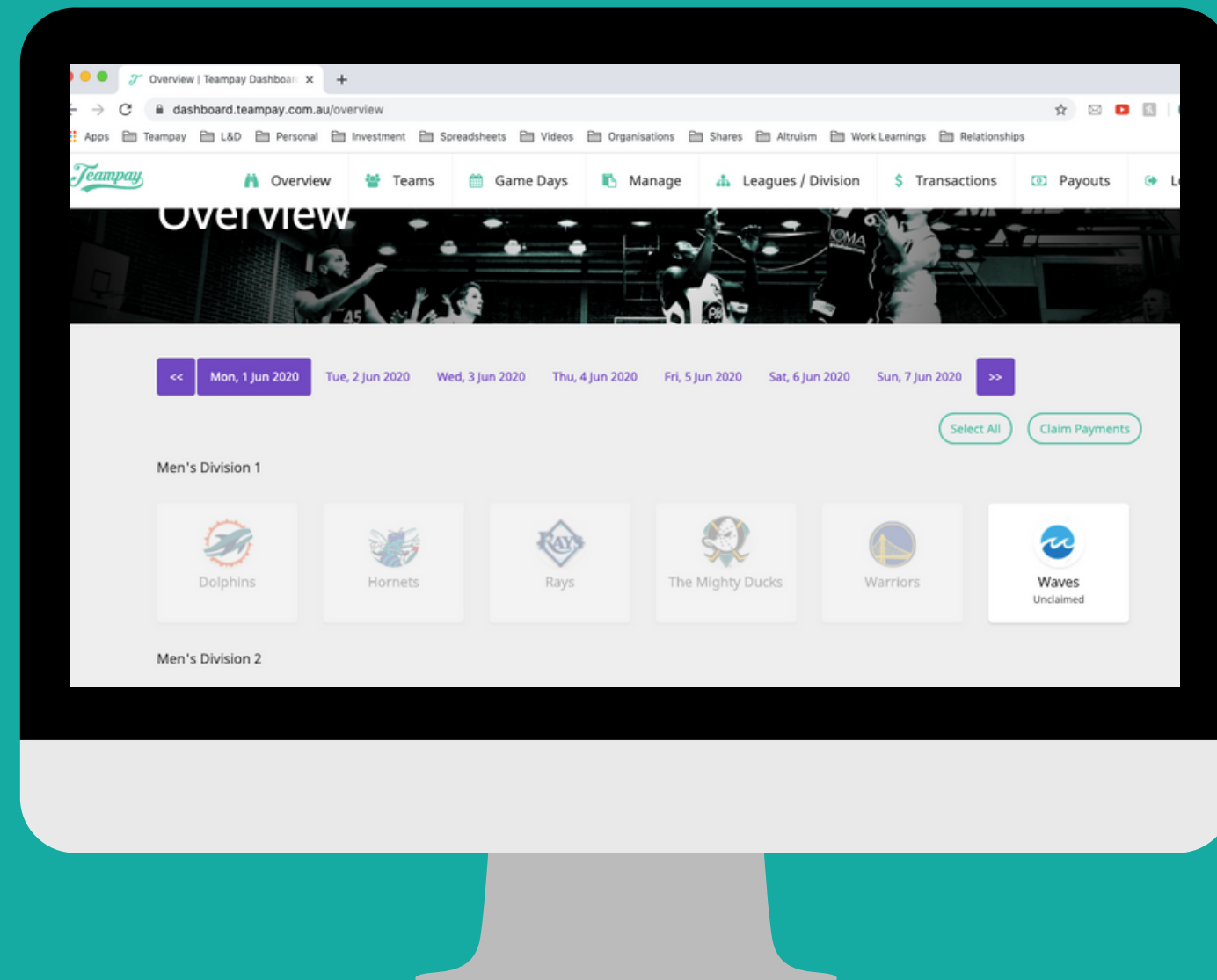
This can take up to a minute so don't close out of your app

3



A payment approval screen will then appear with a green tick indicating payment has gone through successfully

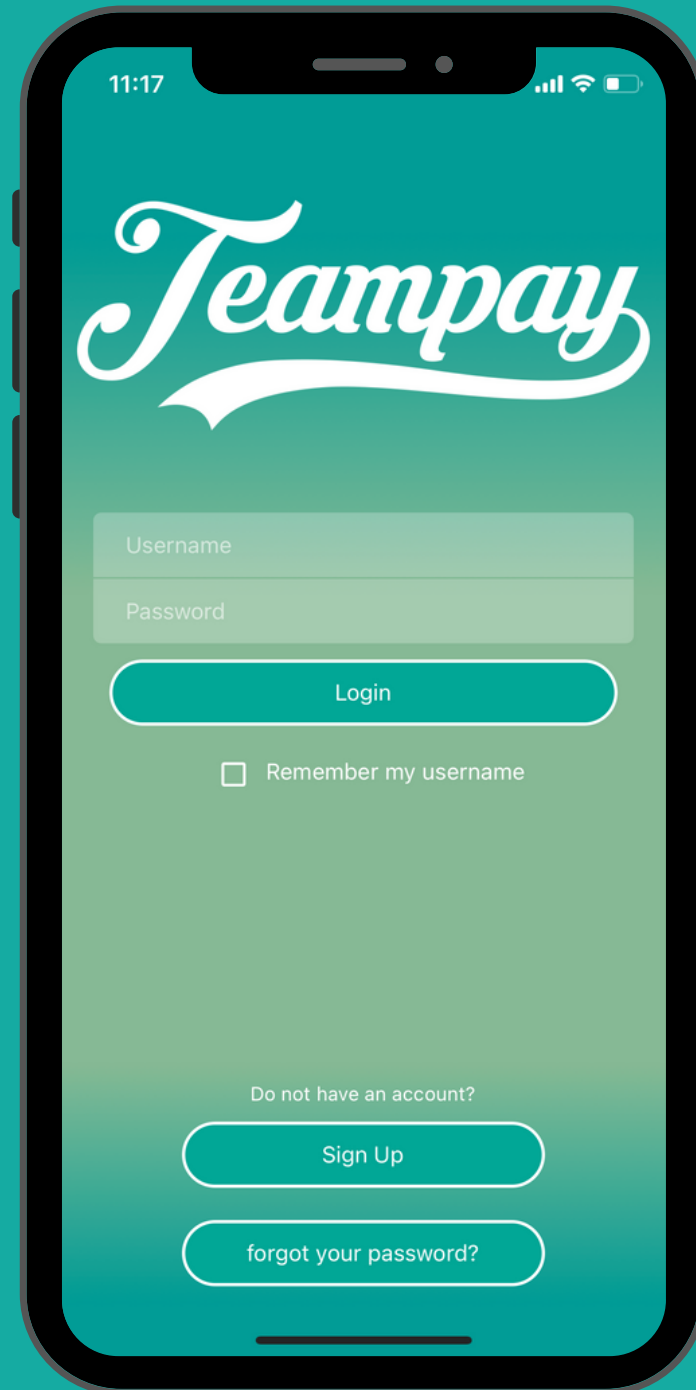
Your payment is approved in real time



- Once your payment has processed, it will alert your organisation immediately that payment has gone through.



Registering your child



11:17

Teampay

Username

Password

Login

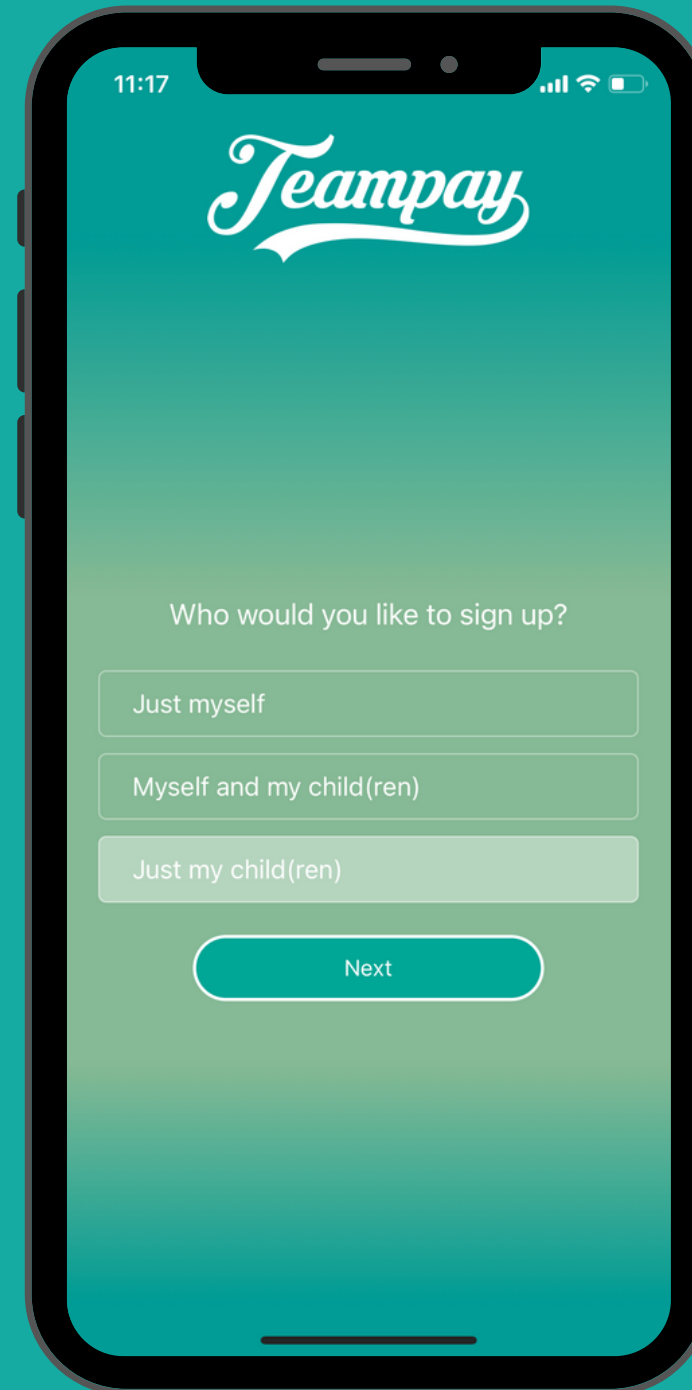
Remember my username

Do not have an account?

Sign Up

forgot your password?

Start by selecting 'Sign Up'



11:17

Teampay

Who would you like to sign up?

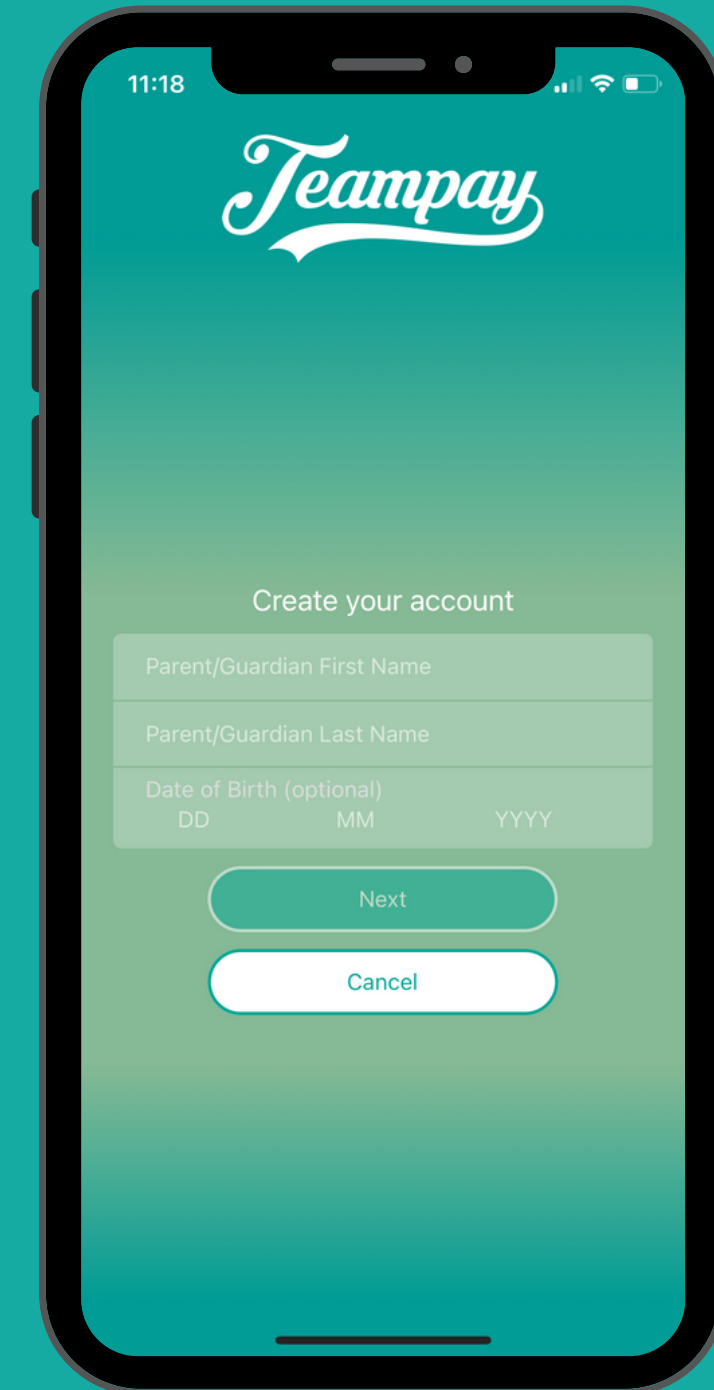
Just myself

Myself and my child(ren)

Just my child(ren)

Next

Choose who you would like to sign up. If your not a team manager, just select 'Just my child(ren)'



11:18

Teampay

Create your account

Parent/Guardian First Name

Parent/Guardian Last Name

Date of Birth (optional)

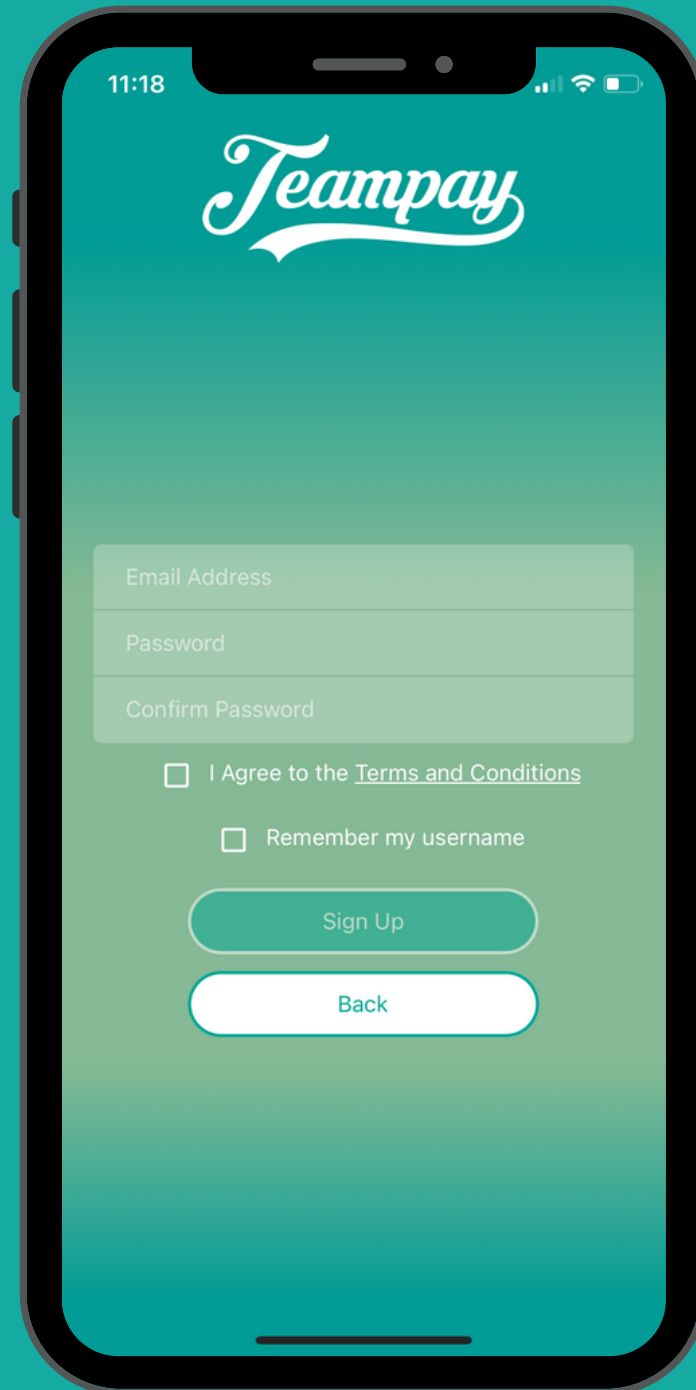
DD MM YYYY

Next

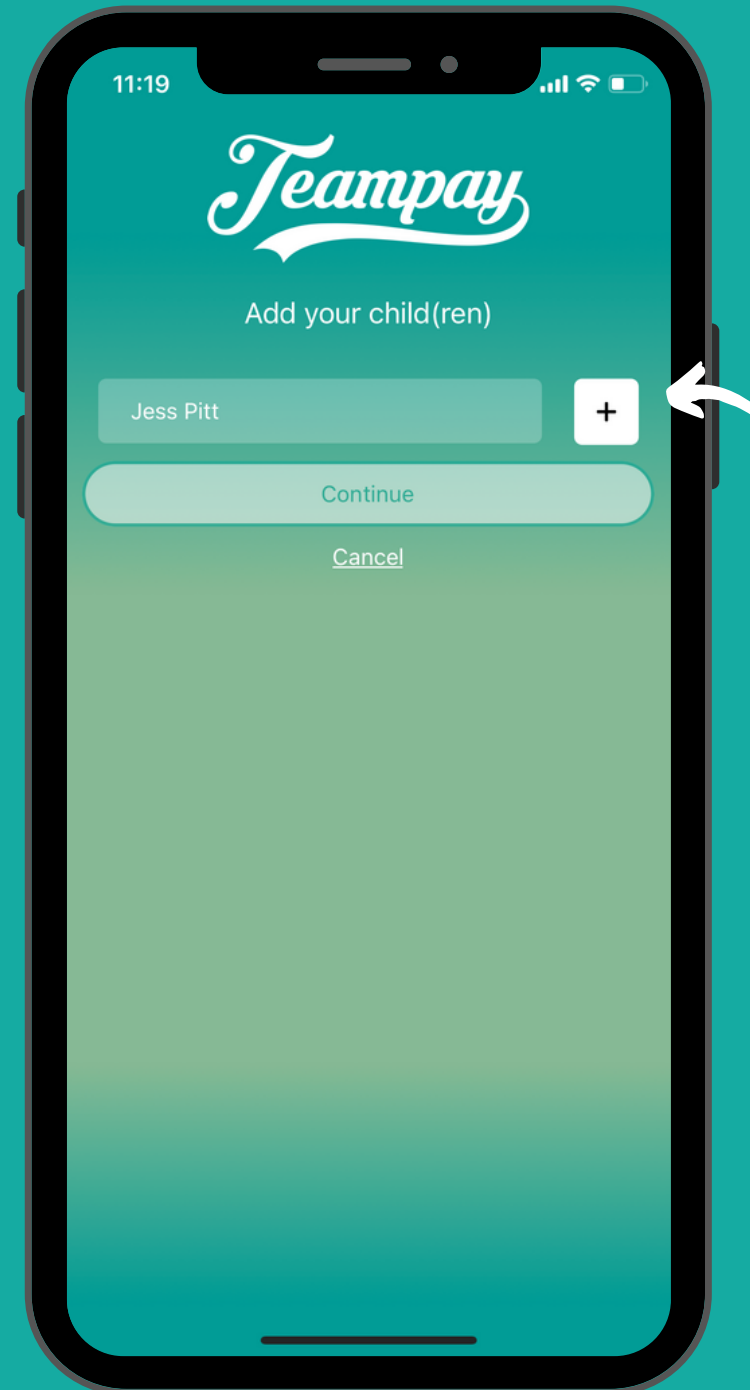
Cancel

Enter your details as parent/guardian

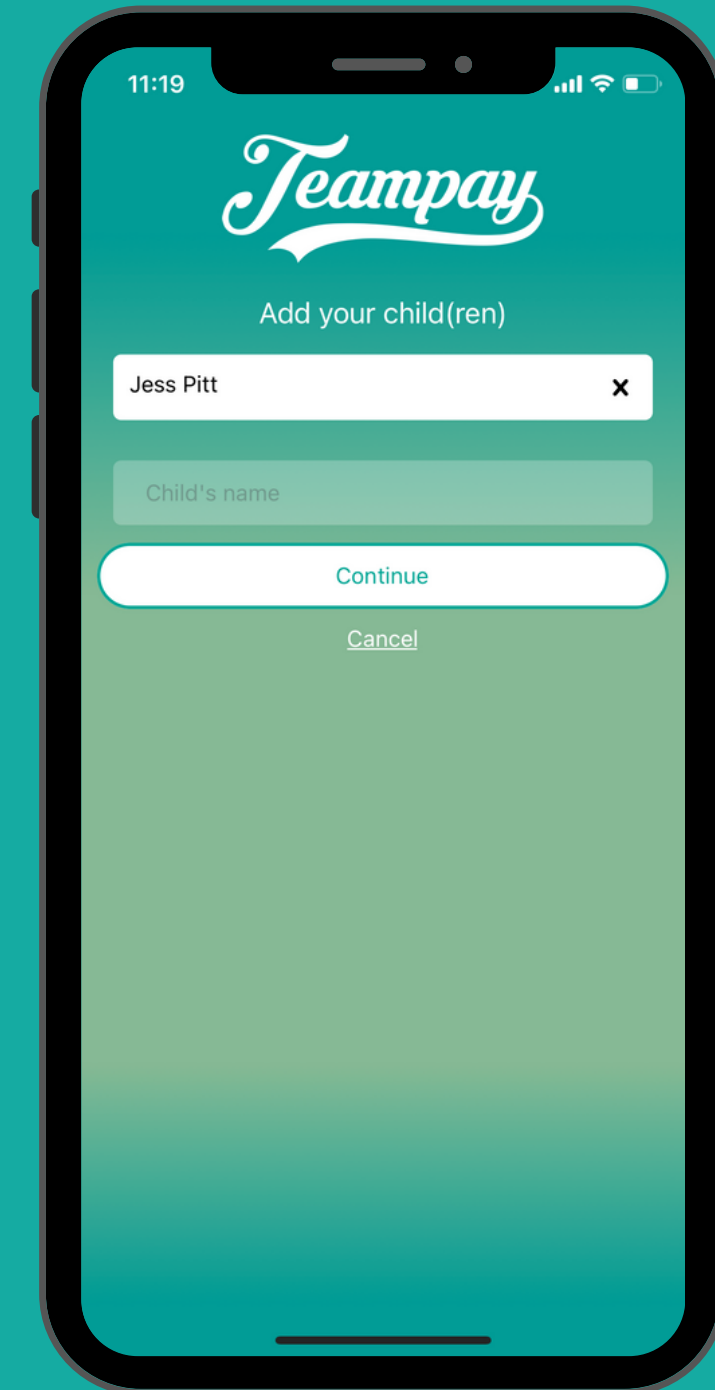
Registering your child



Register your email address that you would like to use as your username to login

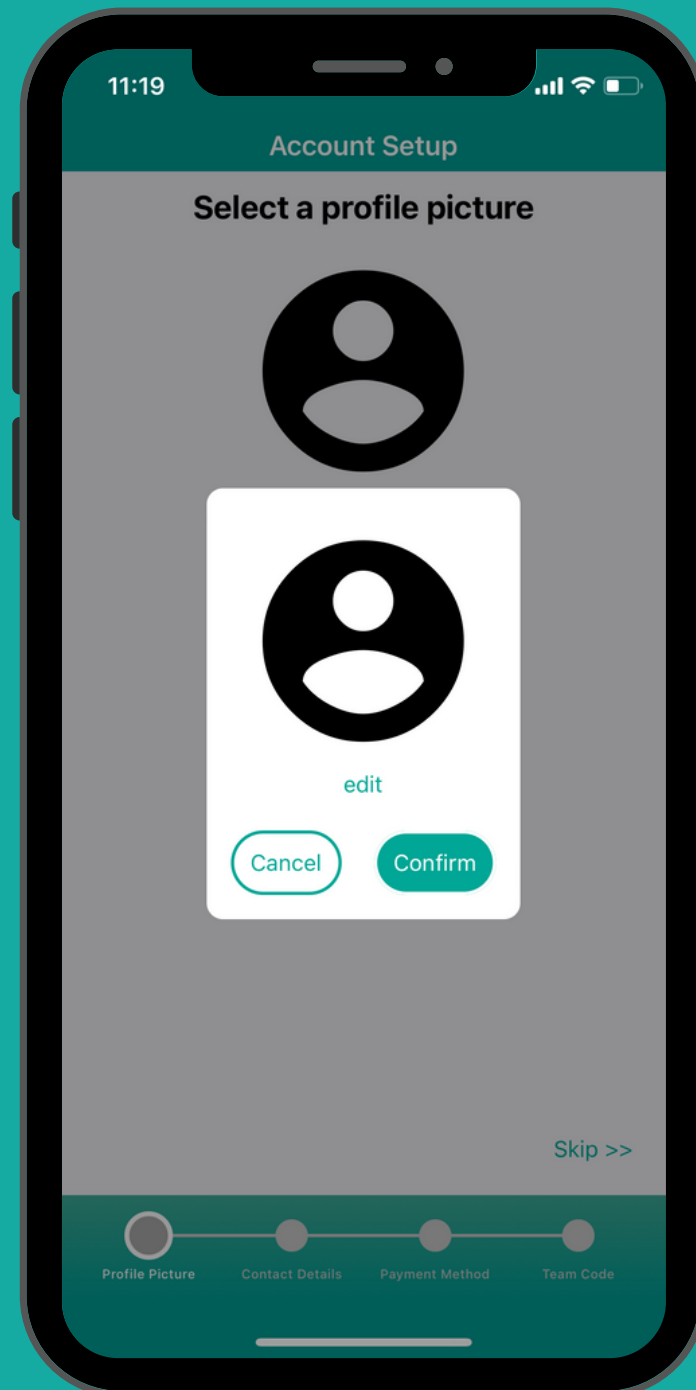


Type in your child's name and tap the + button

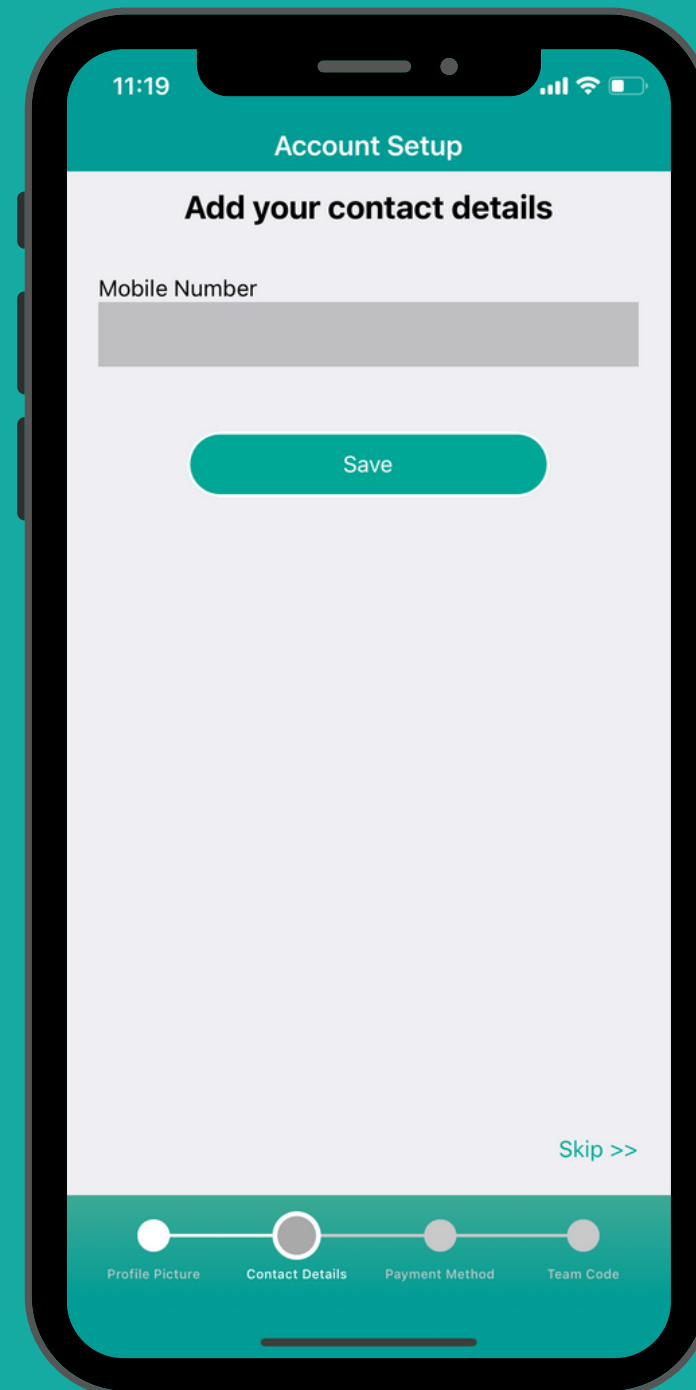


You can add more children. When your ready tap 'Continue'

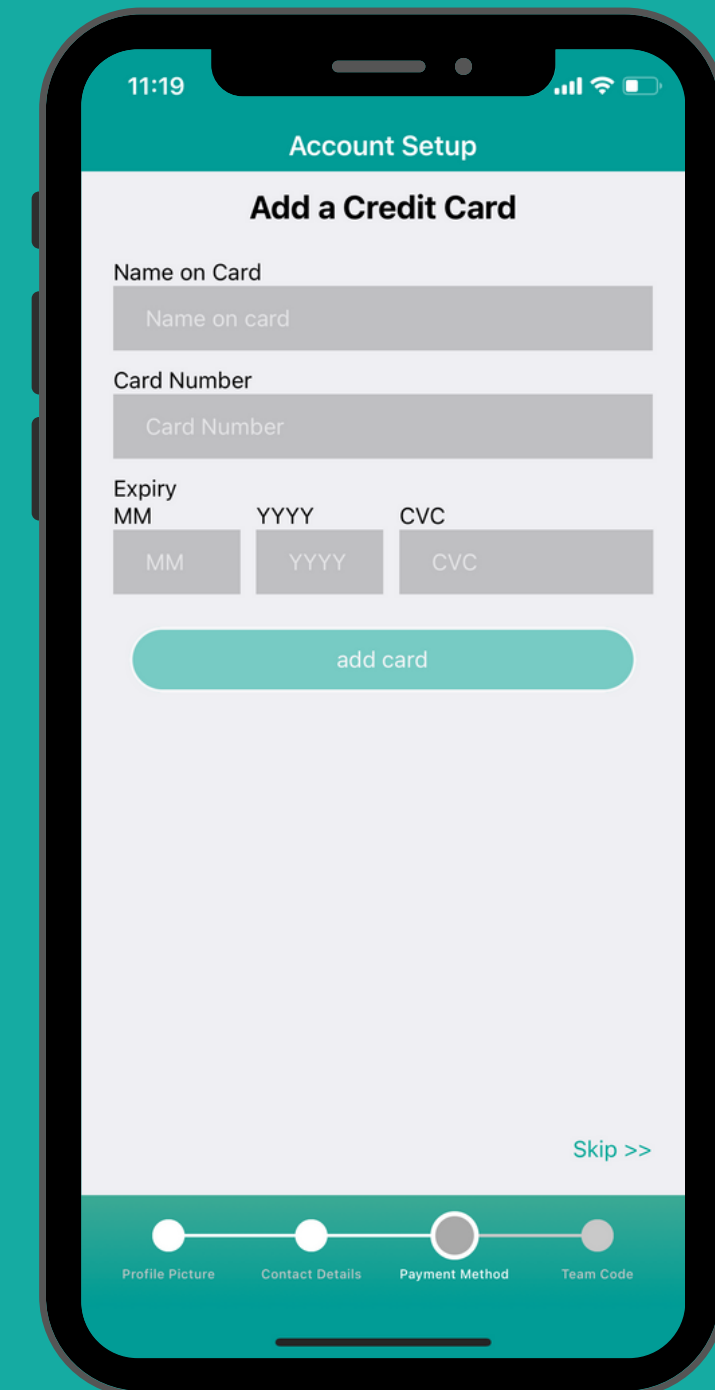
Registering your child



You can add a profile picture for your child if you wish

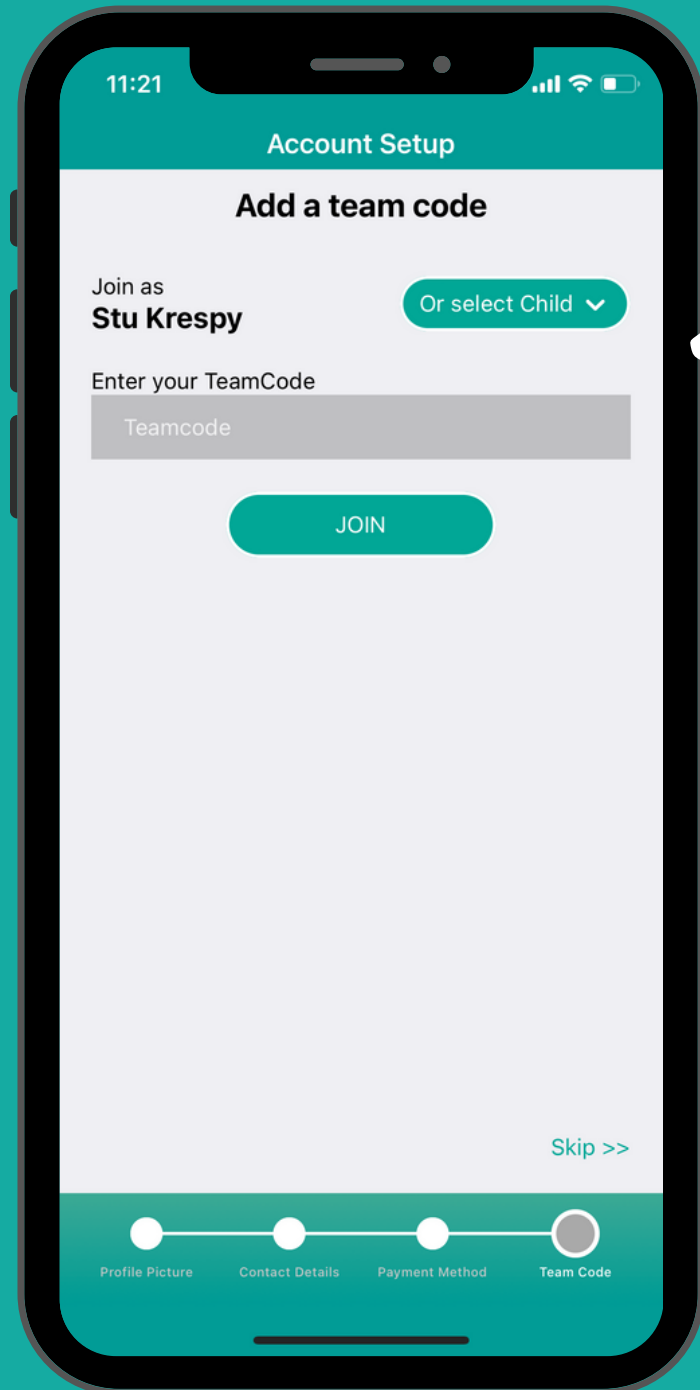


Add your phone number

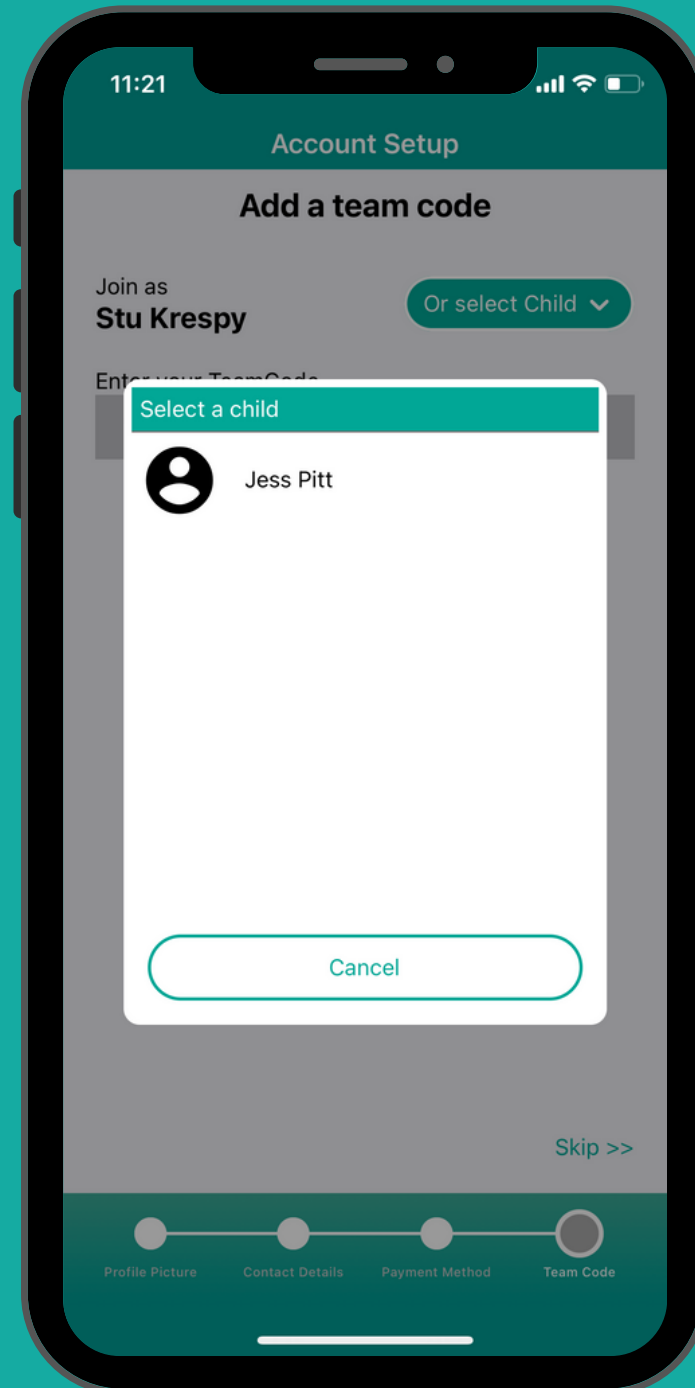


Register your debit/credit card that you wish to make payment from

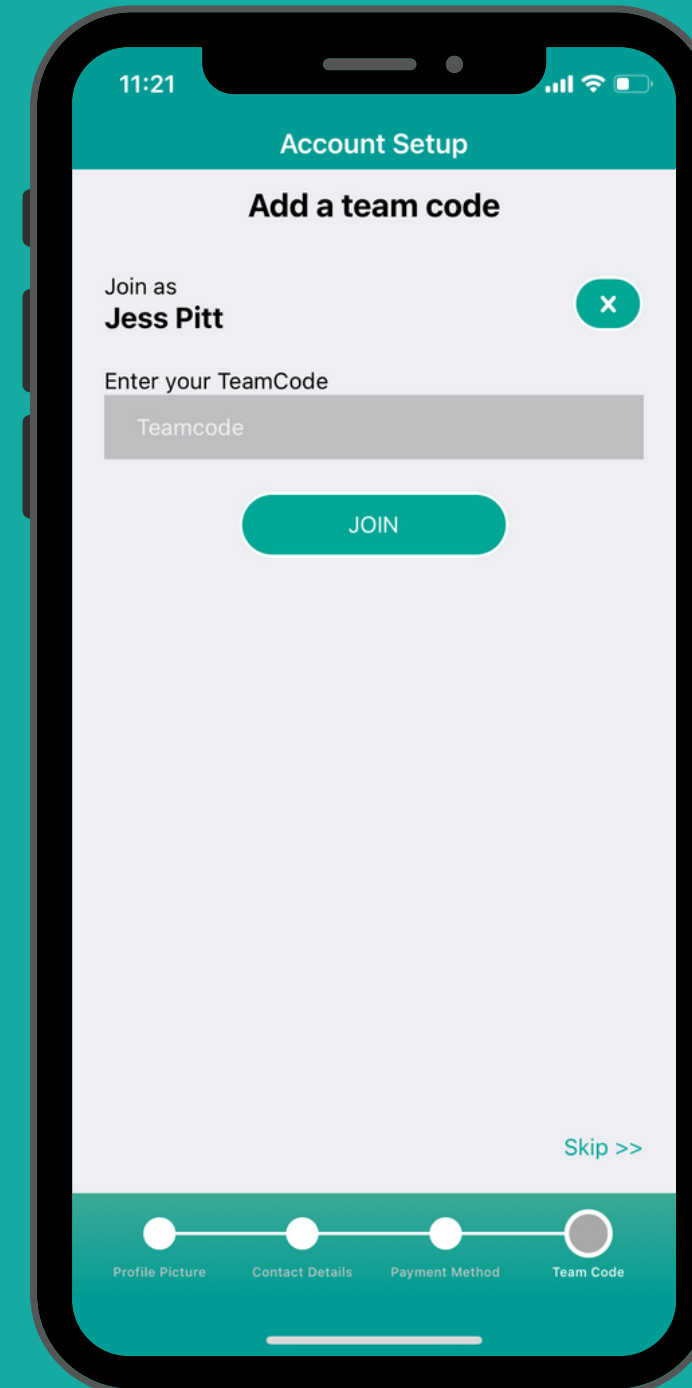
Registering your child



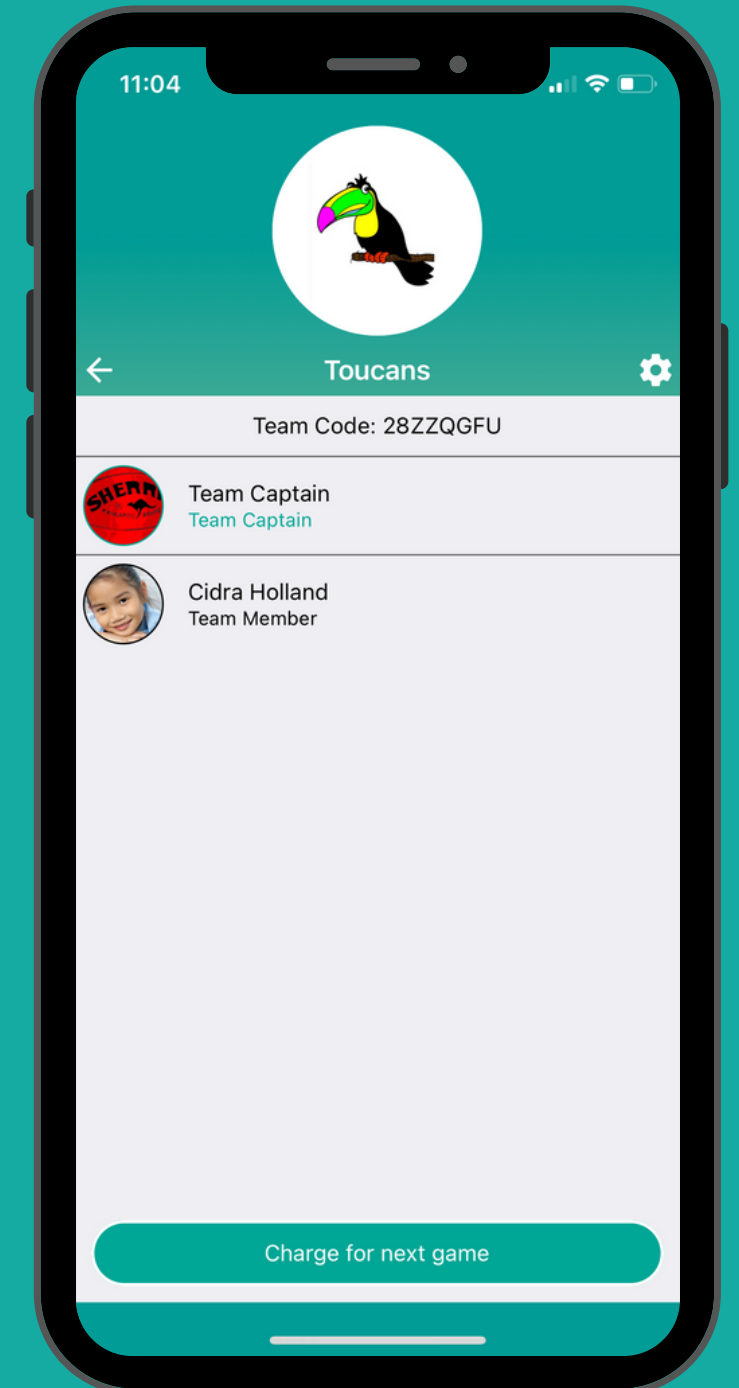
Click on the 'select child' drop down menu to choose the child you wish to join



Click on your child

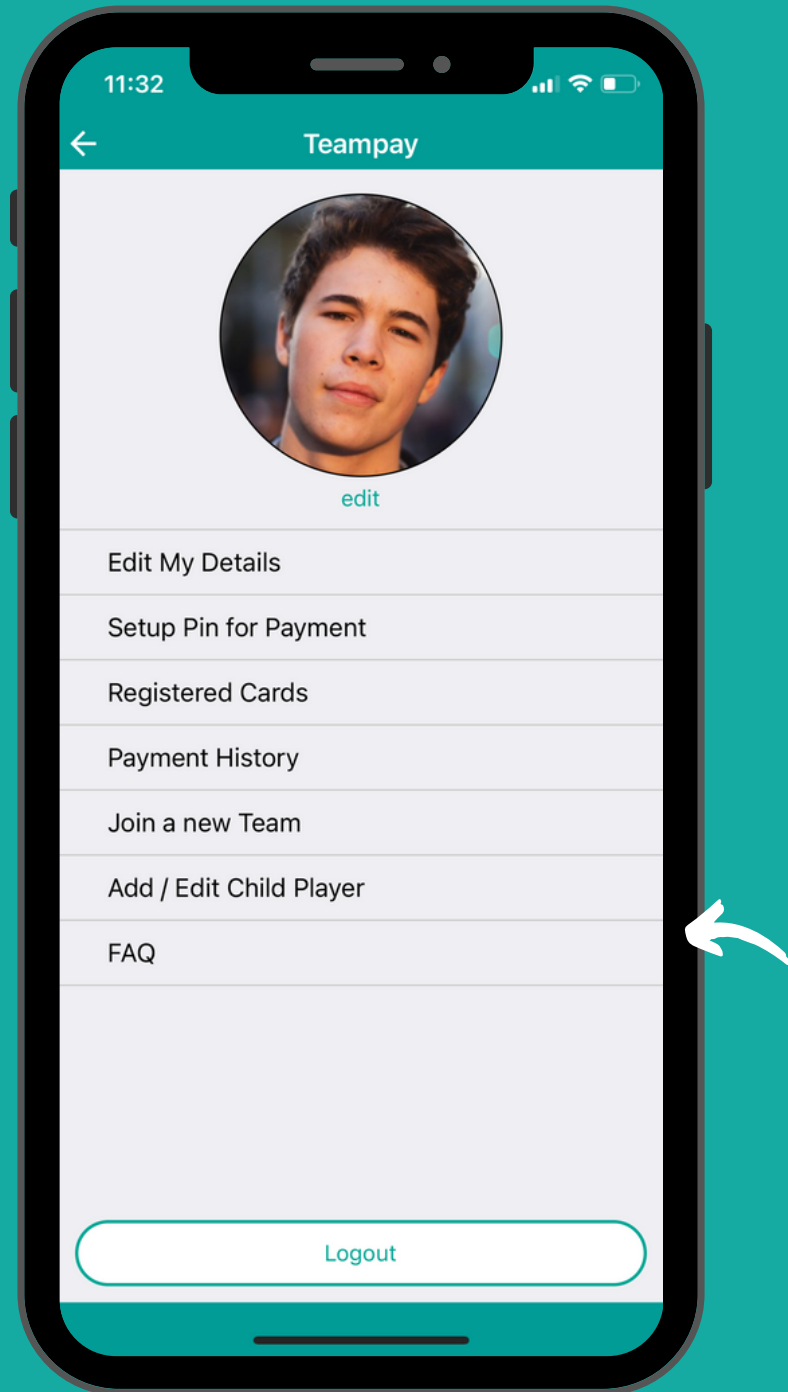


Enter the team code and tap 'Join'

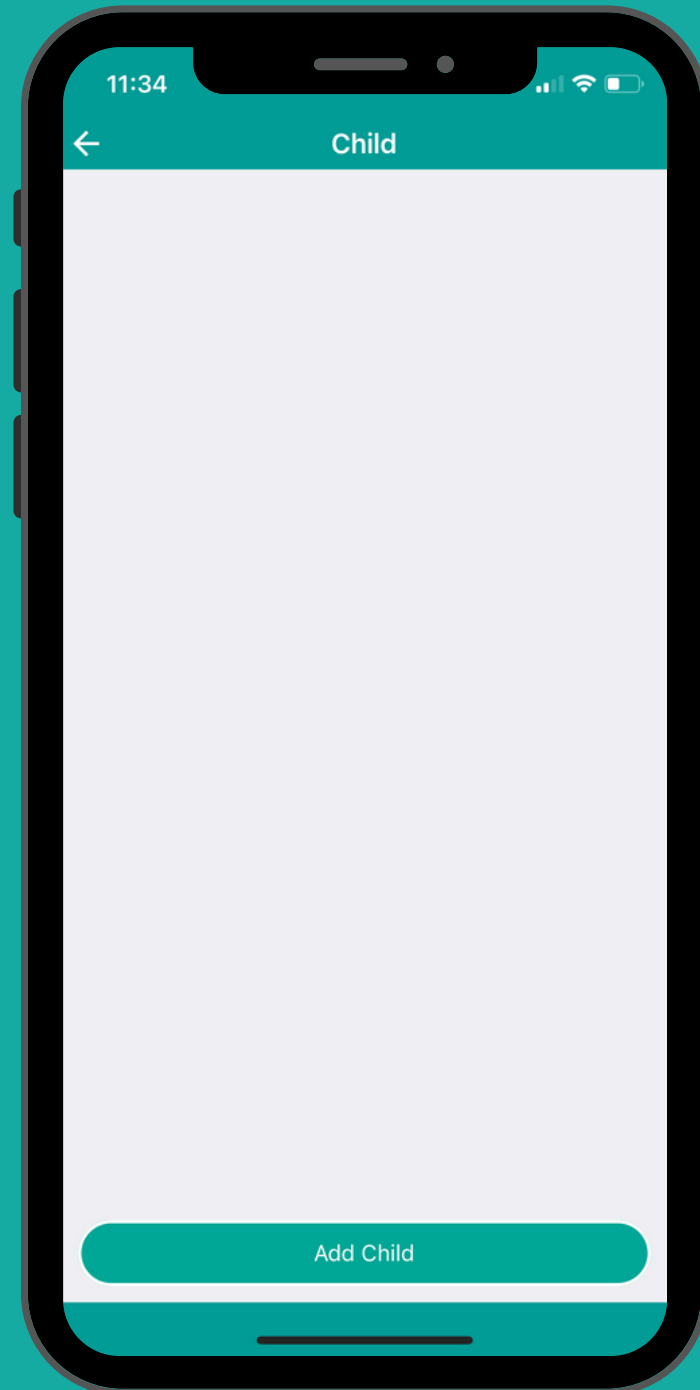


They will then appear in the team

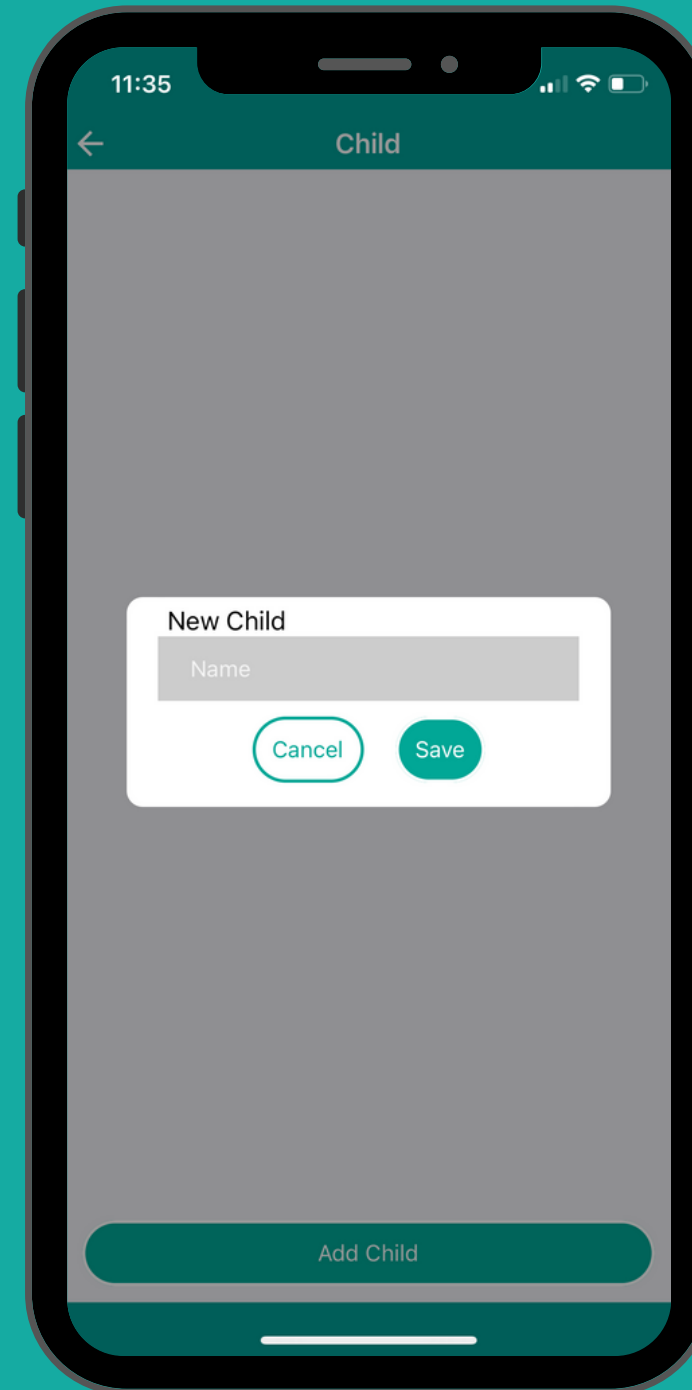
Adding more children



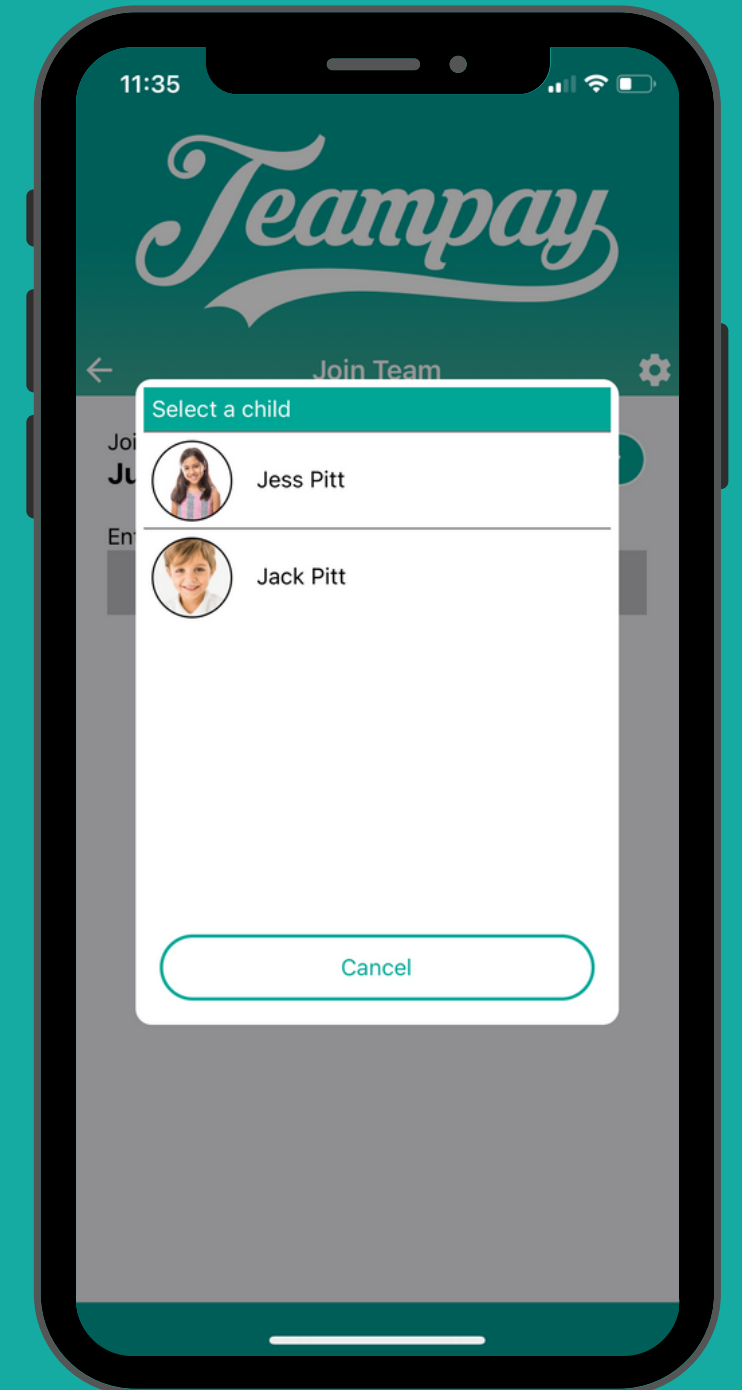
Click on the settings toggle and select 'Add/Edit Child Player'



Tap 'Add Child'

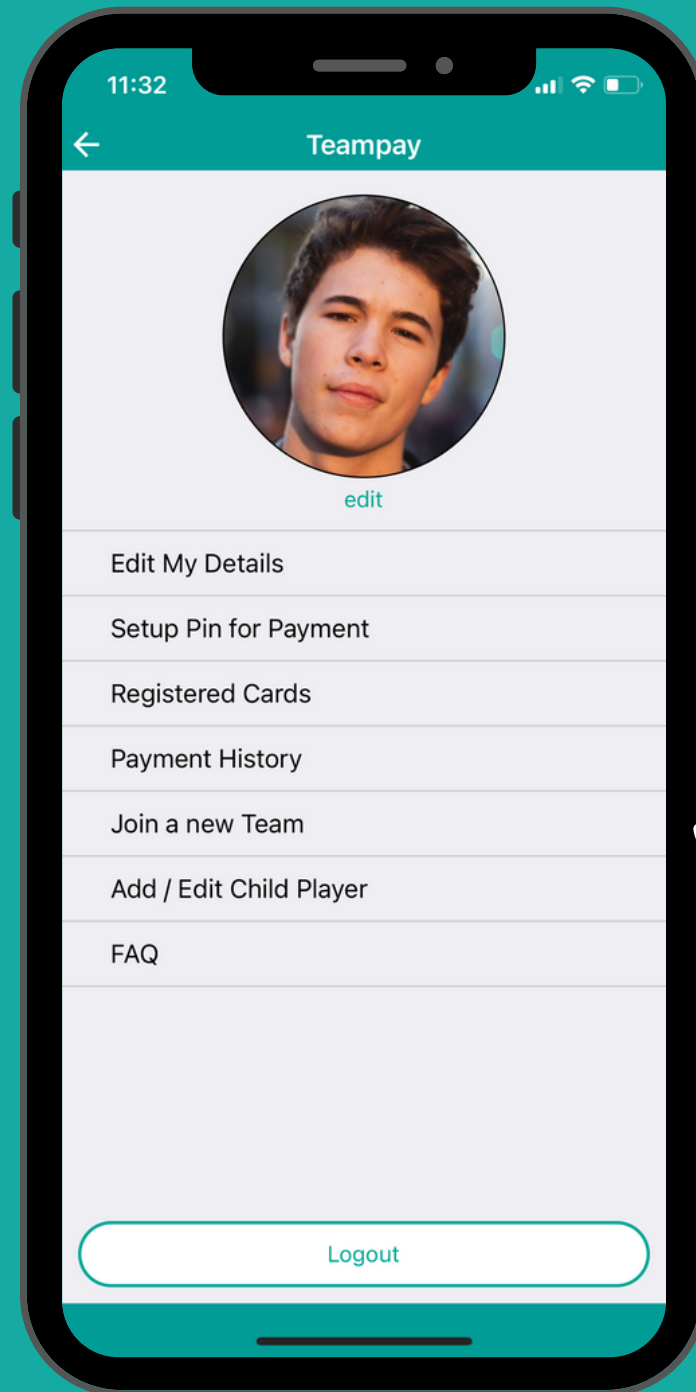


Type in the child's name and tap 'Save'

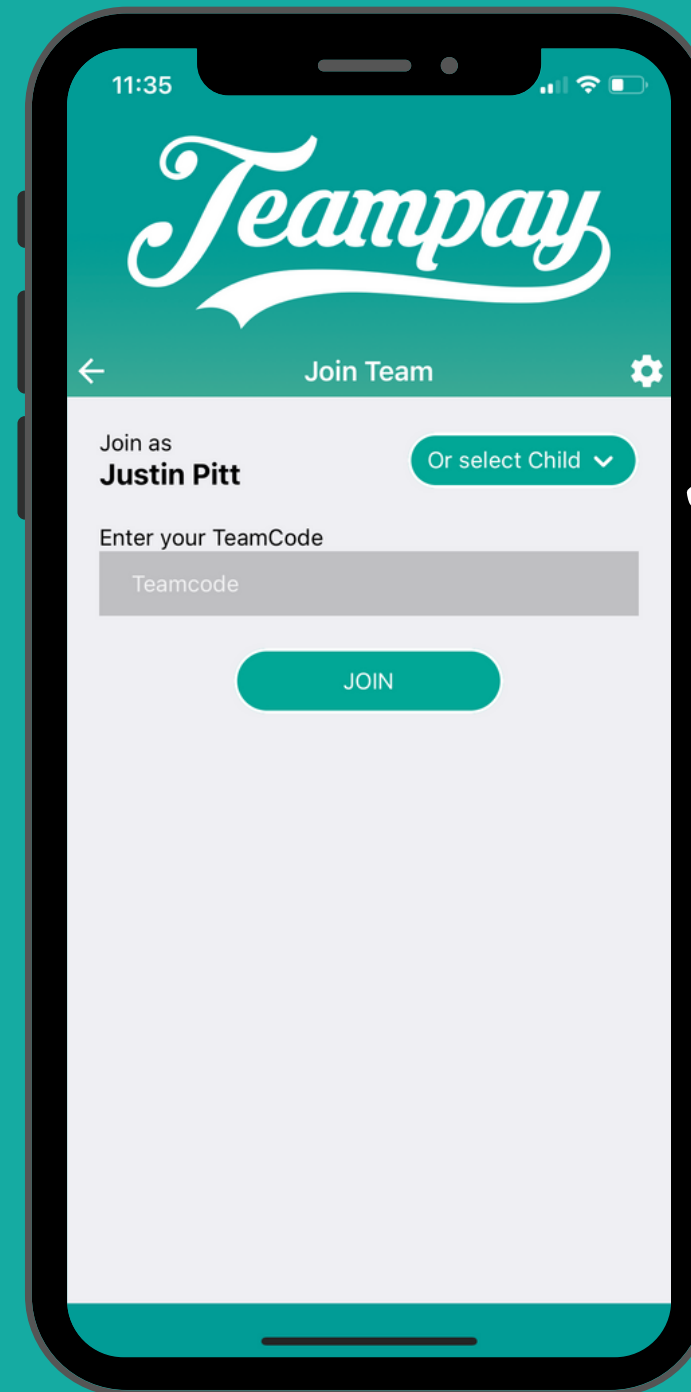


They will then appear

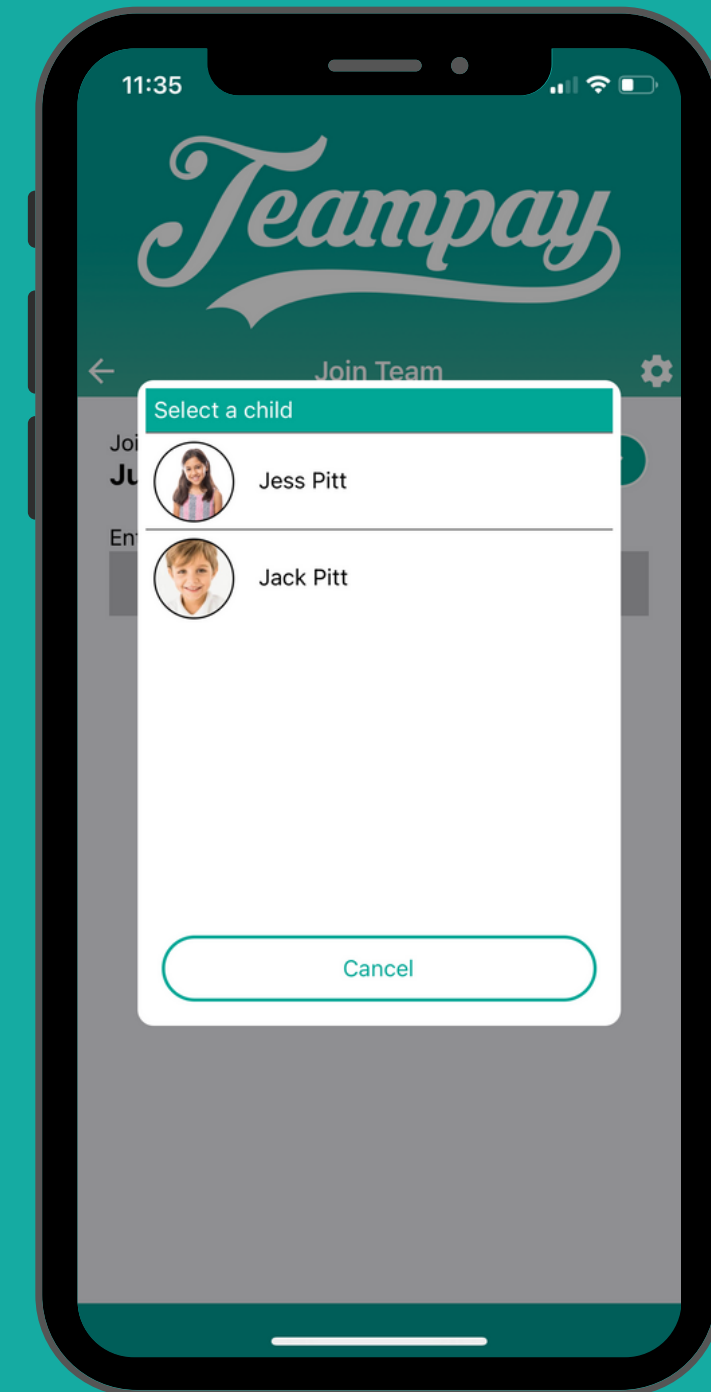
Joining your child's team



From the settings click
'Join a New Team'

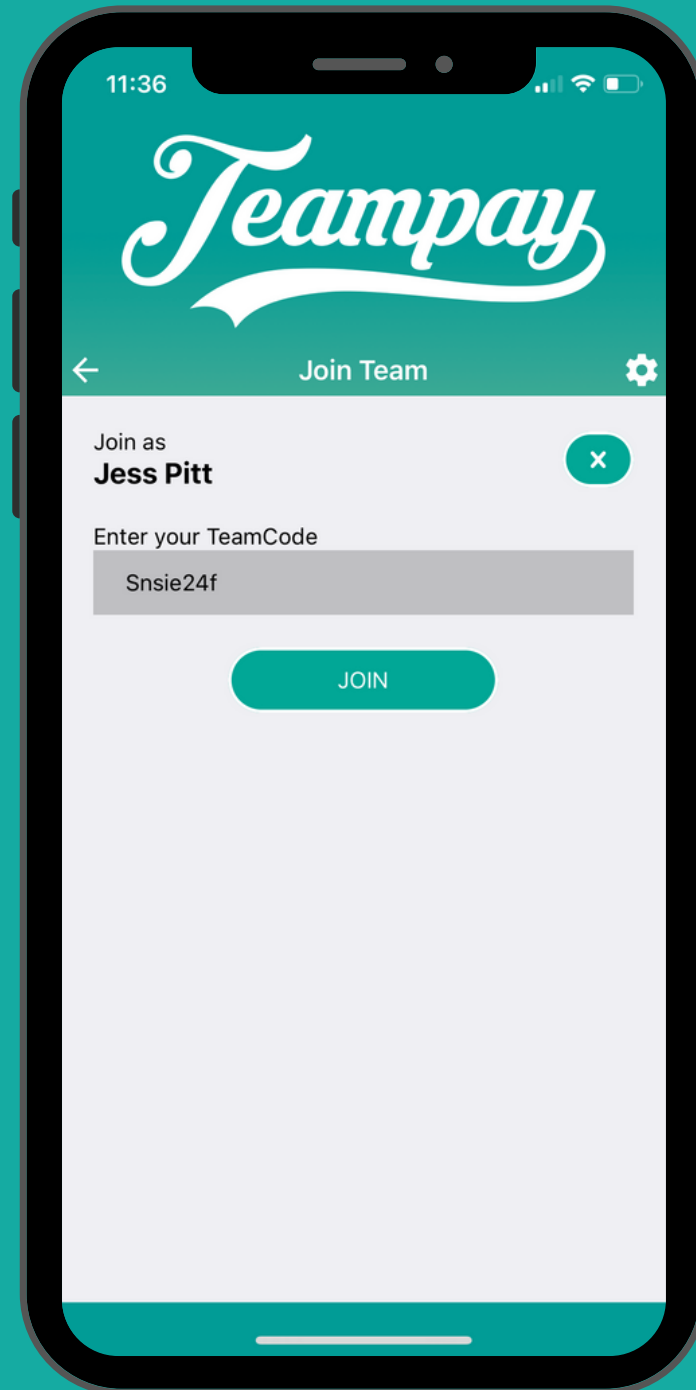


Hit the 'Select Child' toggle
on the right hand side

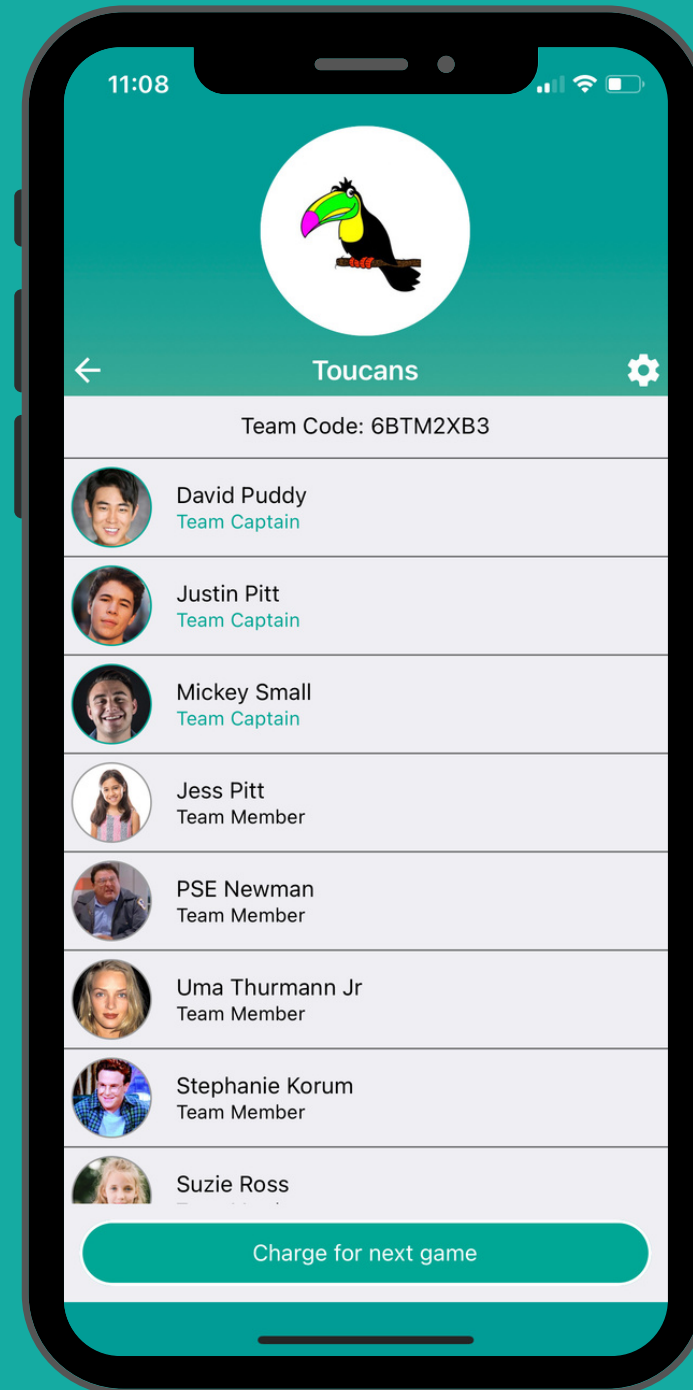


Choose the child you wish
to allocate to a team

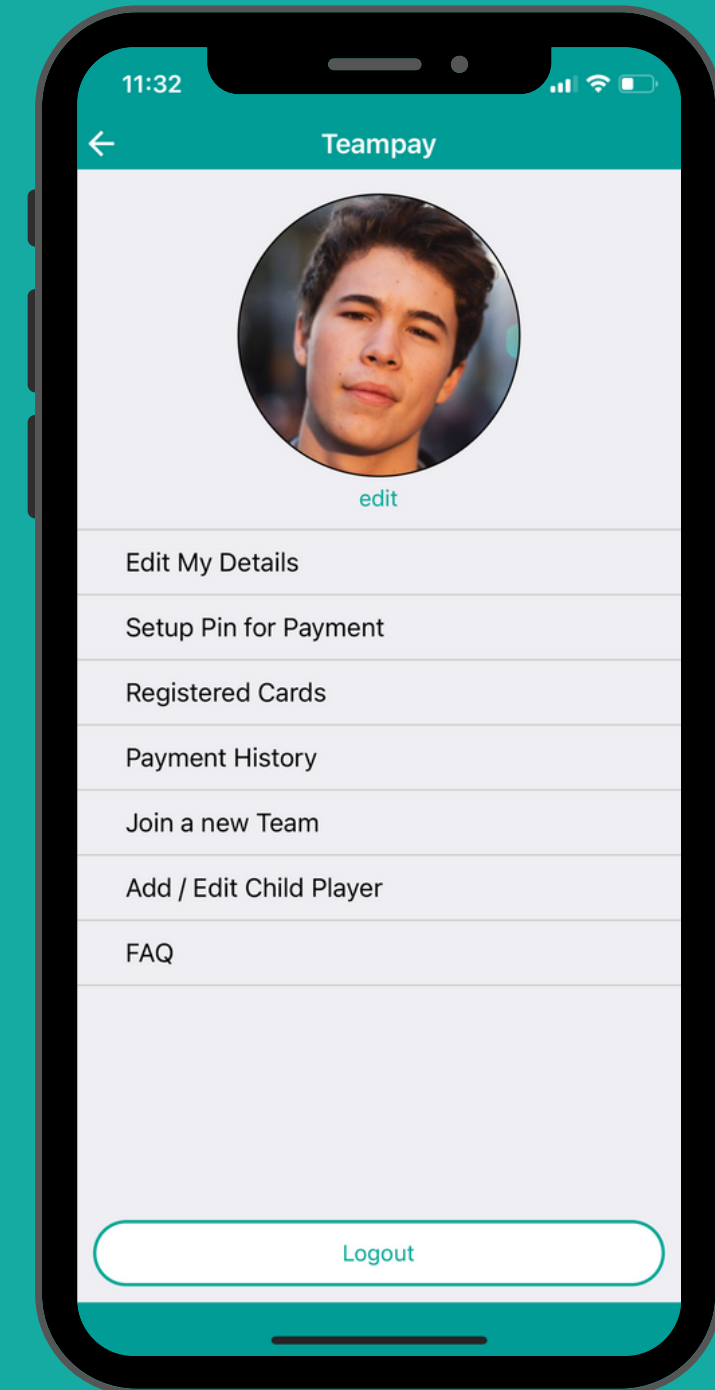
Joining your child's team



Enter the unique team code and hit 'Join'



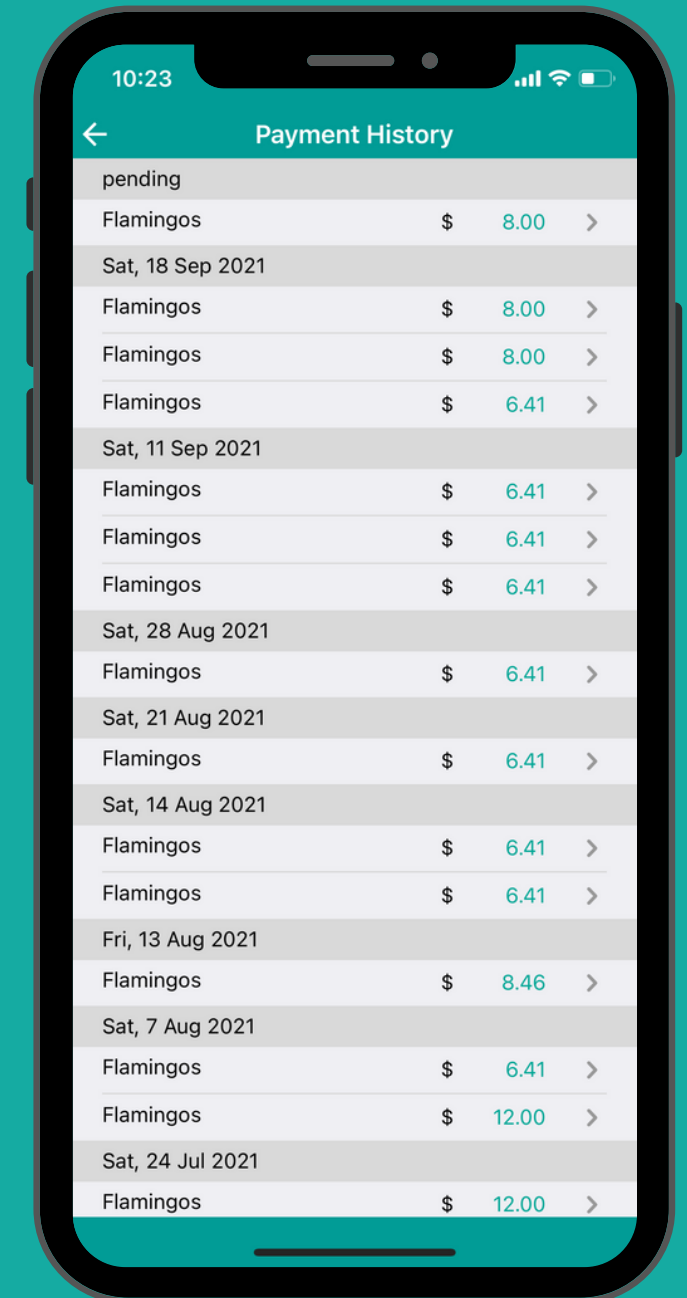
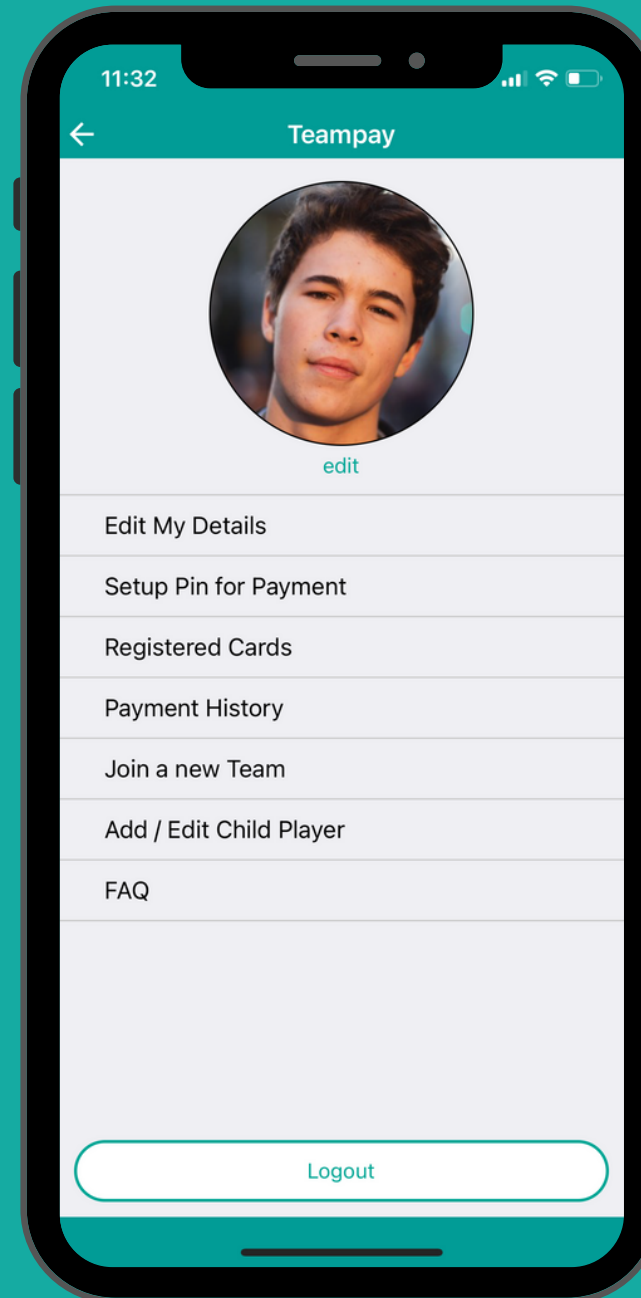
It will then allocate them to their team



You can add another child by going back into settings and following the same process

Access payment history from your account

- You can see all the payments that have been made from your account by going into settings on your app and selecting Payment History.
- This will generate a list of every charge that has been made for your son or daughter.



Your security is our priority



Stripe has been audited by a PCI-certified auditor and is certified to PCI Service Provider Level 1. This is the most stringent level of certification available in the payment industry.



All card numbers are encrypted on disk with AES-256. Decryption keys are stored on separate machines.



Stripe's infrastructure for storing, decrypting and transmitting card numbers runs in separate hosting infrastructure, and doesn't share any credentials with Stripe's primary services.



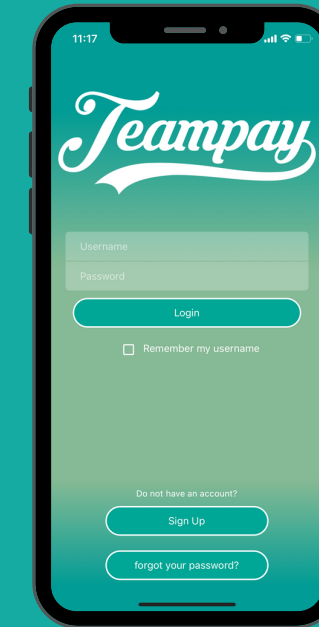
How To Get Started

Step 1:



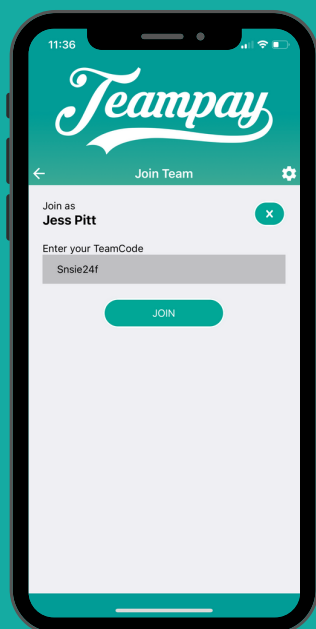
Download the Teampay app by going to the App Store or Android Play store

Step 2:



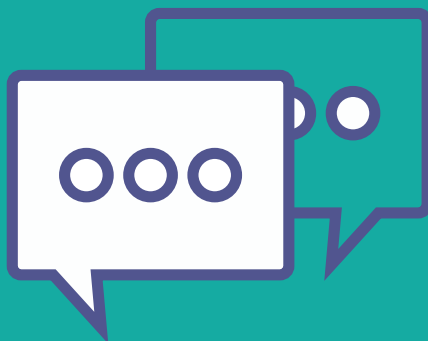
Create an account by selecting the sign up tab and entering your details

Step 3:



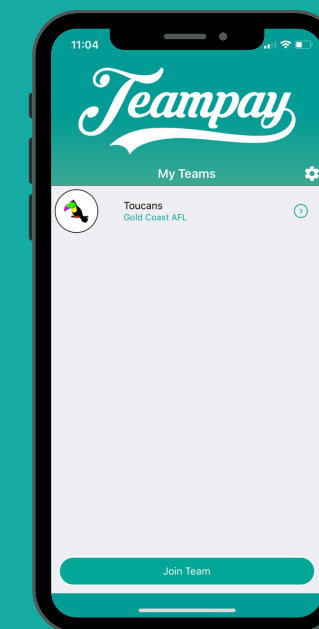
Enter your unique team code. You can get your team code from your organisation

Step 4:



Share the team code with your team mates and get them to follow the same sign up process

Step 5:



Once your team have registered you can start making match day payments

Learn More

You can visit our website for more information, including videos on how Teampay works.

You'll love our testimonial video from real users on how Teampay has made their match day experience better.

Visit

www.teampay.com.au

