



FREQUENTLY ASKED QUESTIONS

What are the costs involved to play with KSC Phoenix?

- Annual registration fee with Basketball Victoria through PlayHQ
- KSC Phoenix season registration fee
- Weekly game fees
- Uniform
- Stadium entry fee on game day

How much is the PlayHQ registration (Basketball Victoria)?

Adults (18+): \$39.00 Annually

Children: \$25 Annually

What are the KSC Phoenix Fees?

Saturday Comp U8-U16s \$190 (\$180 early bird rate)

Sunday Comp U19-U23s \$170 (\$160 early bird rate)

This includes our registration and game fees.

How do I register to play?

Go to: playhq.com/signup

When do we pay fees?

A seasonal fee is due in March (for Winter season commencing in late May) and Sept (for Summer season commencing in Nov).

How do I pay my fees?

All payments must be made via the PlayHQ website.

Can I pay in smaller amounts over time?

Yes. Payment plans are available. Please contact Club Treasurer Sarka for further information on 0420 331 287 or sarka.howie@gmail.com.

When are games played?

Saturday for under 8 to under 16 and Sunday afternoon/evening for under 19 and under 23.

Where are games played?

Please see the Knox Basketball website for a full list of venues

<https://www.knoxbasketball.com.au/junior-venues/>

When and where is training held?

All training sessions are held at Bayswater North Primary School. The day and time will depend on which team you are in.

What sign-up incentives do you offer?

\$80 registration component of this fee will be waived in a player's first season to help offset their uniform purchase.

When do the seasons run?

Summer season runs from November to mid-May.

Winter season runs from mid-May to October.

Dates will change slightly each year.

Are games during the school holidays or on long weekends?

No.

How do I know when and where a game is?

Your Team Manager will contact you each week with this information; alternatively you can check the fixtures at the PlayHQ website.

How do I get a new uniform?

Please contact our Uniform Co-ordinator Jemma at birniejemma@gmail.com to organise a uniform.

How much does the uniform cost?

A new uniform (singlet and shorts) is \$80.

How can I purchase club merchandise?

All merchandise can be purchased online at:
www.impactsports.com.au/club/ksc_phoenix

What age group will my child be in?

Please refer to Knox Basketball <https://www.knoxbasketball.com.au/junior-domestic/>
Age ranges document or check with our Co-ordinators Agnes or Maddie.

Will my child be in a team with their friends?

We do our best to keep good team mates together, wherever possible; however there are many factors to consider when placing children in a team, for example ability, coach feedback, conflicts, friendships, height, position and player development so this is not always possible. A new team is always a good opportunity to make new friends!

My child can't play this weekend. What do I do?

Please let your team manager know as soon as possible.

My child is injured or unwell. What do I do?

Please let your team manager know as soon as possible. If you have a medical certificate please send to our Club Secretary Michelle ksc.secretary@outlook.com

Can a parent/sibling/family member become a coach?

We are often looking for passionate and fun coaches for our teams. Please contact our Co-ordinators Agnes and Maddie if you are interested.

I have to score a game this week. How do I do this?

It's easy! Please see the PlayHQ website for further information on how to score:

<https://support.playhq.com/hc/en-au/articles/900003258386-Electronic-scoring-guide>

Can my friend sign up too?

Of course. Please ask them to contact our Co-ordinator or call/message us on 0480 179 557 so we can place them in a team.

Do you have any social media?

Yes please 'Like' our Facebook page for club news and updates or follow us on Instagram @KSCPhoenixBasketball.

Where can I find basketball rules?

Please see the Knox Basketball website

<https://www.knoxbasketball.com.au/documents/>

Where can I find more information?

Further information can be found at our KSC Phoenix facebook page or website

https://websites.sportstg.com/club_info.cgi?client=0-2307-137138-539513-18472781

or at the Knox Basketball Website <https://www.knoxbasketball.com.au/junior-domestic/>

Any other questions please contact us via email

ksc.president@outlook.com