



Endorsed by Committee – February 2020

Updated – May 2020

WESTON CREEK WODEN DODGERS BASKETBALL REFUNDS POLICY

BACKGROUND

Registering to play with Dodgers signifies a commitment to the Club for the upcoming season.

Dodgers registers teams to compete in the Basketball ACT (BACT) domestic competitions. As part of this requirement the Club is required to forecast for the following competition's team requirements and make payment to BACT in advance for each team to be able to compete. Coordinators, Team Managers and Coaches invest a major commitment into producing the teams for each competition.

A player withdrawal after registration is very disruptive, has potential financial implications, and creates considerable work for the volunteers on our Committee.

Note: this policy only applies to the registration component collected by WCW Dodgers – the Individual registration component paid to BACT is a separate matter between BACT and the player/parent/guardian/carer.

Please also note: all refunds will be the amount paid less SportsTG's (Basketball Australia's whole of sport technology providers) 3.9% processing fee. This fee is out of the Dodgers' control.

CIRCUMSTANCES AND EXTENT OF REFUND

Members can receive a refund for part or all of their paid fees only in the following circumstances:

Withdrawal prior to the cut-off date for registration

Registrations withdrawn prior to the advertised cut-off date for registration have minimal impact to team selection and a full-refund will be given, provided the Registrar is informed before the cut-off date.

Withdrawal after registration cut-off date and prior to player being placed in a team

Registration withdrawals at this stage can impact across many teams and creates additional work for Coordinators. An administration fee of \$50 will be deducted from the player's registration fees to be refunded.

Withdrawal after being placed in a team and prior to season start - Player withdrawals at this stage can significantly impact across many teams and creates additional work for Coordinators, Team Managers, Coaches and administrators. In some cases it may result in a team needing to be



withdrawn from the advertised competition draw which places the Club at risk of fines from BACT. An administration fee of \$100 will be deducted from the player's registration fees to be refunded.

Withdrawal after season start - Once the season commences, player withdrawals are very disruptive to Coaches and place the team at risk of forfeit fines. Emergency players are often required, causing additional work and stress for Team Managers, Coaches and Coordinators. The Club has made a financial commitment for the team to play in the competition. Basketball ACT does not refund the Club for players who withdraw from their teams. ***As a consequence, no refunds are payable after the season begins.***

Medical Withdrawal – If the withdrawal is due to extenuating circumstances that are medically related and can be substantiated by a doctor's certificate, a pro-rata refund of a player's registration fees may apply. Generally, refunds will only be paid if it is clear that the player will miss the rest of the season. Each case will be assessed on its merit.

Pro-rata game fees only will be paid to the total number of games missed. For these refunds to be paid the injury must be reported to the Club as early as possible, a signed doctor's certificate must be provided and the request must be in writing to the Club Registrar.

The Registrar, in consultation with the Treasurer, may in their discretion approve an injury related refund of a player's registration fees on a case by case basis

RESPONSIBILITIES AND ACCOUNTABILITIES

The eligible player or parent has the responsibility to notify the Team Manager, Coach and the Club Secretary of their inability to continue playing.

DISPUTE RESOLUTION

Disputes should be sent to the Club Registrar who may refer matters to the Club Committee for resolution. Decisions by the Club Committee will be final.

CLUB CONTACT POINT

Registrar -

wcwdbasketball@gmail.com