



MEREWETHER UNITED FOOTBALL CLUB REFUND POLICY

Northern NSW Football has recently updated its refund policy – please refer to the link below for details. It is also uploaded to our club website. <https://northernnswfootball.com.au/wp-content/uploads/2020/03/NNSWF-Refund-Policy-2020-1.pdf>

Registration fees

Registration fees paid by registered players include the following:

- **Federation fees component** – covering competition administration, player insurances and other costs
 - Newcastle Football ○ Northern NSW Football ○ FFA
- **Club expenses component** – includes facilities maintenance/improvements, administration, playing/training equipment, facilities rent, and other costs.

These fees are funded by a combination of direct payment from players and, where available for junior players, the Active Kids voucher – currently \$100.

The club's position is that the Active Kids voucher will be applied first to the Federation fee component and that direct payments primarily cover club expenses, with excess covering additional Federation fee component.

Refund of registration fee

De-registrations submitted prior to submission of registrations/teams to Newcastle Football

A player may apply for a refund of registration and be refunded in full all amounts paid directly to the club (excluding Active Kids voucher proceeds received by the club) if that de-registration request is submitted prior to the submission of registrations to Newcastle Football – generally early March each year.

Under Services NSW guidelines the club is not permitted to refund Active Kids voucher proceeds.



Late de-registration requests

For de-registration requests submitted after the above date, only the club component can be refunded, less an administration charge as per the registration summary posted on the club's website annually.

If the club has incurred additional costs prior to the de-registration being requested (e.g., facilities and other expenses), additional deductions will be made to any refund processed.

If the club is able to obtain Federation fee refunds, these will be passed on to the player net the Active Kids voucher proceeds.

Timing of refund

Refunds will generally be processed on confirmation that the de-registration process is completed by the player and subsequently the Federations.

COVID-19 impacts

At the time of this policy, there has been no formal cancellation of the season as a result of COVID-19.

Registrations have been submitted to Newcastle Football and the Federation fee component paid in full, therefore any new de-registration request will be treated as a late de-registration.

The club policy at this stage will be to process no refunds until such time as a formal decision is made on whether the season will proceed or formally cancelled.

This is to ensure that we manage the workload on our volunteers as well as ensure the integrity of teams should the season proceed.

If you have extenuating circumstances that necessitate a refund earlier you are to contact manager@mufc.asn.au outlining those circumstances for the committee to consider.

Updated and approved by the MUFC committee, 31 March 2020