



Tuggeranong Vikings Amateur Basketball Club Inc.

ABN: 73 833 978 400

P.O. Box 7239, Greenway ACT 2900

Refund Policy

Vikings nominates teams for the following season based on our number of individual registrations. If a player withdraws after registering, then they create work for our volunteers and disrupt teams.

There can also be a significant cost for the club if the withdrawal impacts team numbers. BACT registration and court hire fees are payable per team (regardless of the number of players) and our fees are calculated assuming a certain number of players. If there are fewer players in the team, the Club has to meet the cost difference. In addition, if the team falls below the minimum players, we may need to withdraw it from the competition and be subject to a BACT fine.

Because of the cost and inconvenience of withdrawal, there are only limited circumstances when Vikings will refund Club registration fees. These are outlined below.

- **Withdrawal after registration - \$50 admin fee.**
- **Withdrawal after team lists are finalised - \$100 admin fee.**
- **Withdrawal after round 1 – no refund.**
- **Extenuating circumstances** - if a player is forced to withdraw from basketball during the season because of extenuating circumstances (e.g. a medical issue or injury), a pro-rata refund may apply. Each case will be considered on its merits and supporting evidence may be required. The player or parent should notify the Team Manager/Coach of their inability to continue playing.

All refund requests should be directed to the Club Registrar on registrar_tvabc@outlook.com

Note that the BACT Individual Player Registration fee is paid directly to BACT and requests for refund of this fee need to be made directly to them. However, this fee is transferrable if a player is moving to another club.

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