

Softball Australia mySoftball Community Training

Module 1

E) - Reporting

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Updated 19 May 2015

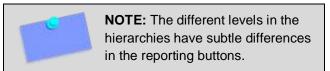


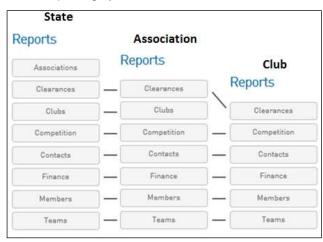
Introduction to Reporting: a basic overview

- 1 Reporting allows you to interrogate the database and return information about members based on any of the fields within the database. It is a very intuitive tool and pretty easy to handle. The key is knowing what you are after, and then understanding what has been returned from the system.
- The only way to master the reporting module is to run reports and see what information is returned. The more you play and think about the data, the more you will understand how to get the most out of your reporting.
- 3 Click on the Reports menu.



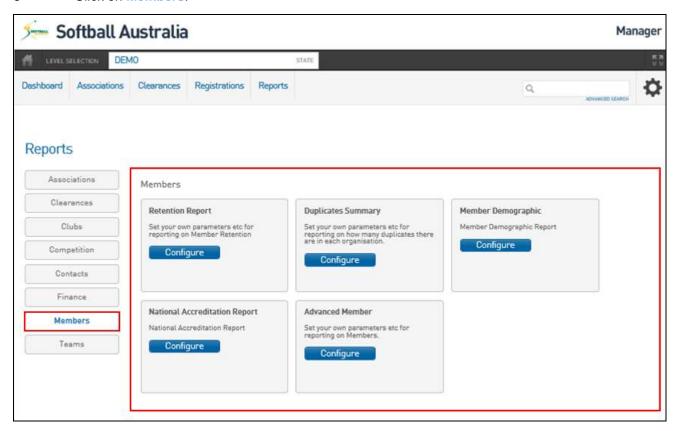
- We can see a list of report types. **Associations** is the area you enter to run reporting about Associations, **Clearances** to find more about the permits and clearances occurring at your level or below...and so on.
- From experience the most powerful and possibly the most useful report is the **Members** report, and we will use this for all the examples on how to use the reporting system.







6 Click on Members.

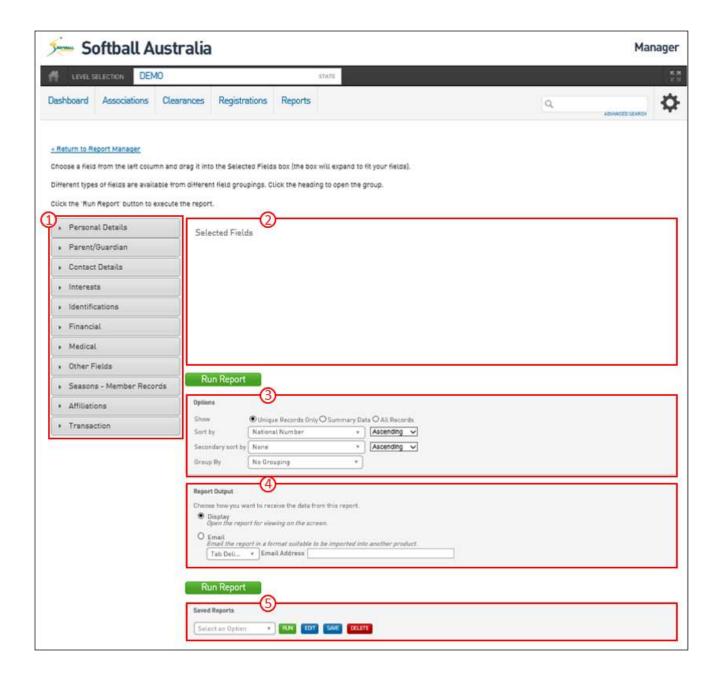


- We can see a list of different members reporting options. In this case, options to run a report that will give you information about membership **Retention**, **Duplicate Summary**, **Member Demographics**, **National Accreditation** and **Advanced Member**.
- 8 Each one has a predefined list of fields that you can use. The **Advanced Member** report will likely be the key report you will use as it allows you to access almost ALL the fields, giving you much more flexibility.
- 9 To go into the Advanced Members Report, click on the Configure button.





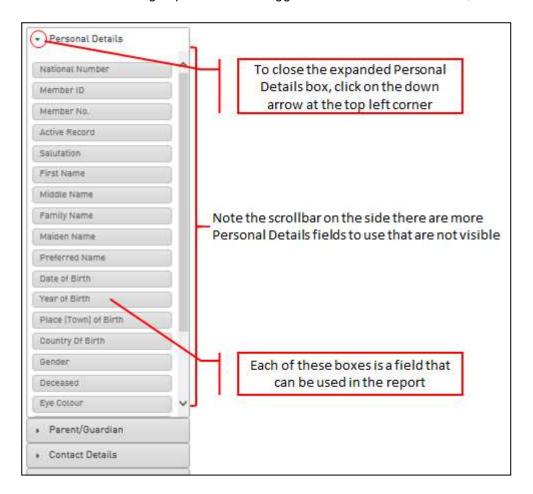
- The Reporting page is broken into 5 main sections:
 - 1 Database field groups
 - 2 Selected Fields box
 - 3 (Reporting) Options
 - 4 Reporting Outputs
 - 5 Saved Reports



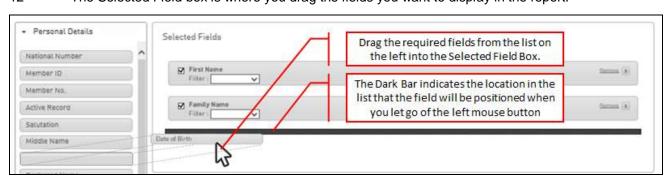


Database field groups

All the fields have been grouped into logical categories. By clicking on each one, you will see the individual fields under that group that can be dragged into the Selected Field Box, ie:



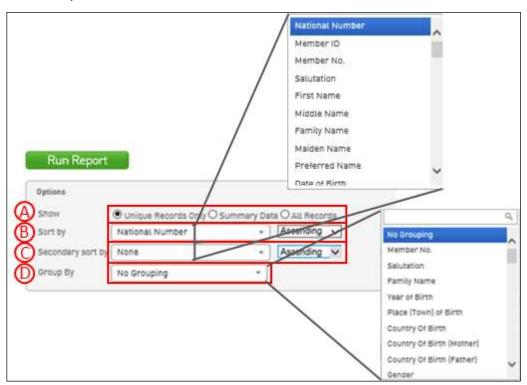
The Selected Field box is where you drag the fields you want to display in the report.





Options

There are 4 components to this box.



- A: Show: allows you to define how the report will display the data. Unique Records Only, Summary Data or All Records. The default is Unique Records Only (display this option).
- B: **Sort by**: allows you to do a primary sort of the data which you can sort the data by ascending or descending, eg sort by family name Ascending.
- C: **Secondary sort by**: gives you a second sorting option which you can sort the data by ascending or descending order, eg sort by first name Ascending.
- D: **Group By**: allows you to group the data into common groups, eg by club.

 This would mean that the data would be grouped by clubs in ascending order with the records sorted by family name then first name in ascending order alphabetically.



Report Output

This allows you to decide how you want to display your report: display onscreen or receive as an email.

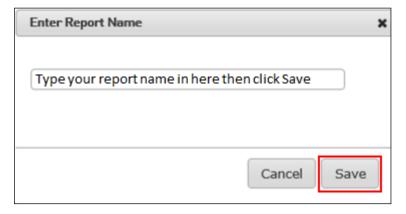


Saved Reports

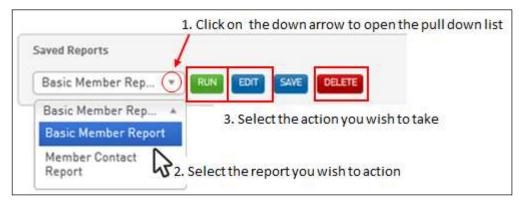
When you create a report you want to save, click **SAVE**.



A new window will open asking you to enter a report name...do this and click Save.



To Run, Edit or Delete a Saved Report, click on the down arrow to open the pulldown list, select the report you wish to action, and click RUN, EDIT or DELETE.





Running a Report

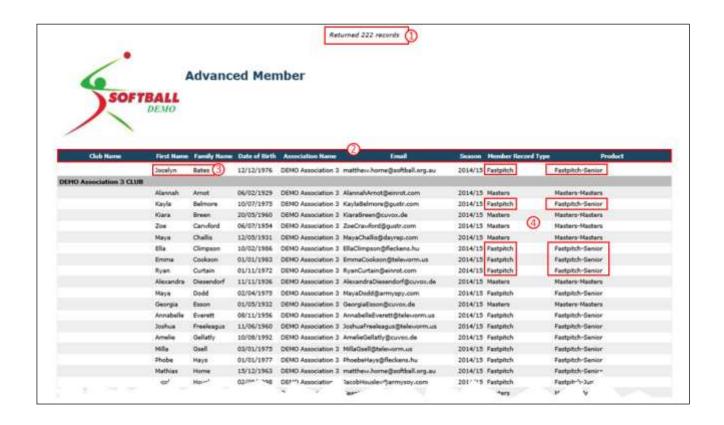
At a state level, we are going to create a members report that we will save and use to contact all members playing Masters grouped by club.



NOTE: As a minimum in a members report, you must have the following fields: First Name, Family Name, DOB, Association Name, Club Name. At association Level you need the first three and Club Name. At Club Level you only need the first three.

- 1 Select the following fields:
 - First Name
 - Family Name
 - Date of Birth
 - Association Name
 - Club Name
 - Email Address
 - Season (to allow me to select only the most recent season)
 - Member Record Type
 - Product
- 2 Sort by Family Name and then First Name, and Group by Club Name.
- 3 Run the report to display and check results.





What can we tell from this report?

- We have returned 222 records for the state.
- We have all the fields that we asked for...? NO! Where is the Club Name?

Remember: we sorted by Club Name, so it does not appear as a field.

- 21 Jocelyn Bates has been entered into the system without a Club Name. This needs to be rectified.
- We have not filtered the report yet, as we can see Fastpitch members, and all we want to see is Masters players.

So, back to the Report to filter the data.



For each and every field we have selected, there are a number of things that we can do....



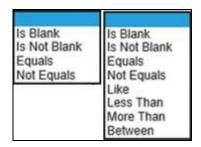


We can untick the box on the left hand side, which will remove the field from the display or file emailed, but it does not remove the field from the report. It just deactivates it. To reactivate, click on it again to put the tick in the box. If we wish to remove the field we click *Remove* on the right hand side.



We also have a number of filter options available. Different fields have different options, ie date fields. But the key options are: **Is Blank**, **Is Not Blank**, **Equals** and **Not Equals**.

Here are two examples:



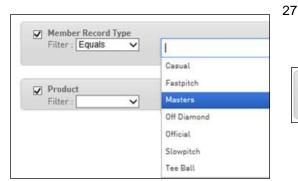
To access these options, click on the down arrow in the Filter box.



25 Select the filter option you want in the example it is **Member Record Type** that **Equals Masters**. When we select **Equals**, a new box appears.



At this stage, some of you will have pull down lists (eg Member Records) and others require you to type in exactly what you are after, eg Family Name, Club Name etc.

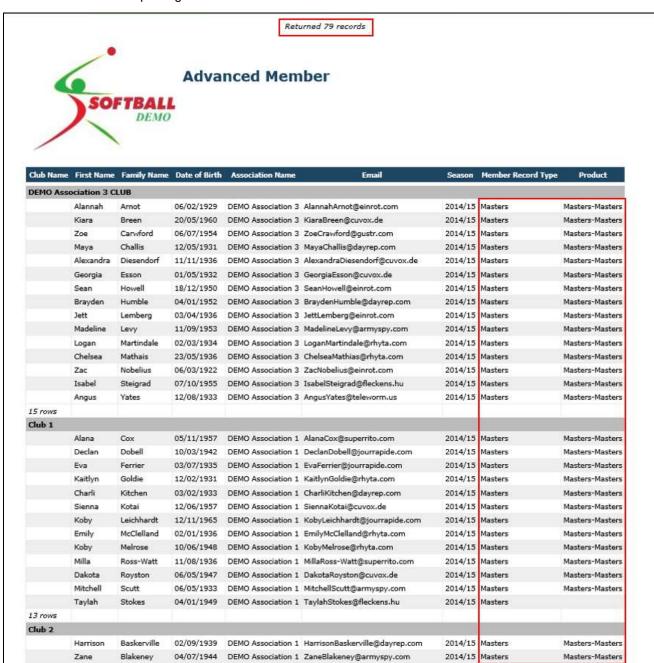


For those who have pull down lists, you can make multiple selections, one at a time.





28 Now we run the Report again.



- 29 We can now see 79 Records.
- 30 All the members are Masters registered.
- 31 Everyone is sorted into clubs.
- 32 Save the report by clicking SAVE.
- 33 Type in the report name and click SAVE again.





Some key things to note with regards reporting

- At State Level The Clearance Below Report will show all Clearances and Permits in your state. The Clearance report only shows you permits and clearances that have required state action.
- When running a Member report, you need to ensure you have First Name, Family Name, Date of Birth, Association Name and Club name as a minimum.
 - If you are running this report at an Association level, you will not need the Association name.
 - If you are running this report at a Club level, you will not need the Association or Club names.
- When running a member report, it will show you ALL members that participate in your club. This
 is all members who have joined your club AND all members who are at your club on permit.
 If you are after a list of member who have joined your club, make sure that you include the field
 On Permit to Club found in the Affiliations Group, and you can filter on this field.
- Some reports list Family Name and others Surname. Both return the same field information.
- Once you have created a report that you are happy with, Save it. You can always edit the report later on to improve it.
- Reminder the Sort function in the reporting is very handy. Use it to sort and group the data in a way that makes it easier for you to interpret.
- You can always email the report and open it in Excel to do further enhanced analysis or even graphing for annual reports.
 - You can send the report either as a Tab Delimited file or a CSV file.
- When building a report, always run it to Display to check that what you are doing is creating what
 you are after. You can always close the displayed report and make amendments to the report
 you are creating
- The logo that will appear at the top of the report reflects the level you are logged in at. ie, If I am logged in at State level, but have gone down to a club and run a report from there, I will still see my State Logo appearing at the top of the screen.
- Transactional reports work best when you are taking payments online. In this report, you can set
 it up to show what has been purchased, the banking transaction reference number, and what you
 have received from the bank.
- If you have regular correspondence with your member base, it is beneficial to setup a saved report filtered to the specific groups you wish to contact. All you do is use this report in the Communications tab and it will pull the latest list from the member database, taking into account those people who have opted in for coms.



Appendix 1

Complete list of all fields as found in the reports as at start of May 2015 at STATE Level login.

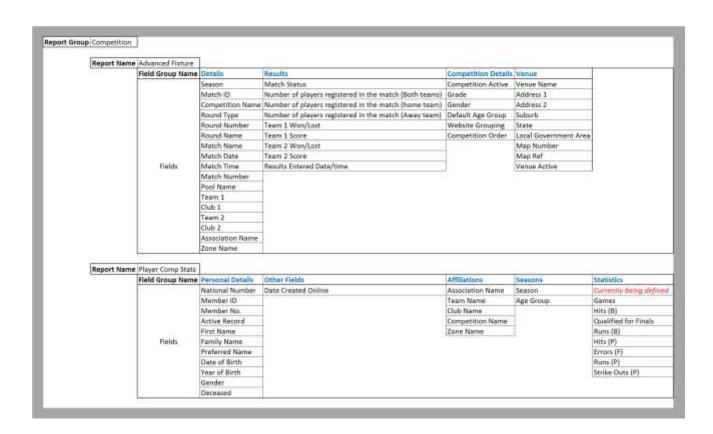
Report Group	Associations					
	Report Name	Associations	1			
		Field Group Name	Details	Assoc Services	Contacts	Authorisation
			Active	Website	Role	Username
			Association Name	Venue Name	Firstname	Number of Login
			Incorporation Number	Venue Address	Surname	
			Date Last Successful Sync	Venue Address 2	Email	
			Address Line 1	Venue Suburb	Mobile	
			Address Line 2	Venue State	Competition Admin	
			Suburb	Venue Country	Social Activities	1
			State	Email	Website and Publicity	
			Postal Code	Venue Latitude	Clearance and Permits	
			Phone	Venue Longitude	Sponsors and Fundraising	
		Fields	Fax	Monday	Finance & Payments]
		Fleids	Email	Tuesday	Legal & Contracts	
			Zone Name	Wednesday	Primary Contact	
			Local Government Area	Thursday	Show in Locator	
				Friday		
				Saturday		
				Sunday		
				Duration		
				Times		
				Visible to Public ?		
				Season Start Date		
				Postal Codes Serviced		



(5		0.000
Report Name	e Advanced Clearanc	
	Field Group Name	Clearance Ref No
		National Number
		First Name
		Family Name
		Date of Birth
		Year of Birth
		Source Association
		Source Club
		Destination Association
		Destination Club
	Fields	Clearance year
	15,000	This Level's Status
		Waiting at this Level?
		Reason for Clearance
		Additional Information
		Reason for Denial Overall Clearance Status
		Application Date Finalised Date
		Permit Type
		Permit From
		Permit to
Report Name	e Advanced Offline C	learances Report
	Field Group Name	Details
		Clearance Ref No
		National Number
		First Name
		Family Name
		Date of Birth
	Fields	Source Association Source Club
		Destination Association
		Destination Club
		Clearance year
		Overall Clearance Status
		Application Date
Report Name	e Clearances Below R	leport
	Field Group Name	Details
		Clearance Ref No
		National Number
		First Name
		Family Name
		Date of Birth Year of Birth
		Source Association
		Source Association Source Club
		Destination Association
		Destination Club
	190000	Clearance year
	Fields	This Level's Status
		Waiting at this Level?
		Reason for Clearance
		Additional Information
		Reason for Denial
		Reason for Denial Overall Clearance Status
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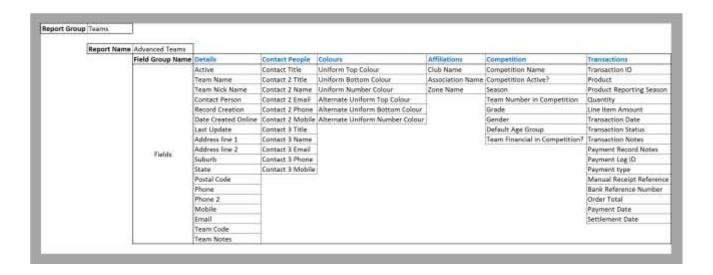


Report Name	Advanced Club					
St Ai	Field Group Name	Details	Club Services	Contacts	Characteristics	Registration Form
		Active	Venue Name	Roles	Characteristics	Primary Reg form ID
	1	Club Name	Venue Address	Contact Type		Is Primary Reg form
		Number of Logins	Venue Address 2	Firstname		Reg Form ID
		Username	Venue Suburb	Surname		Ref Form Name
		Incorporation Number	Venue State	Gender		Reg Form Type
		Abbreviation	Venue Postal code	email		Is National Reg Form
		Club Colours	Venue Country	Mobile		Is Link to National Reg Form
		Address Line 1	Venue Latitude	Competition Admin		
	1	Address Line 2	Venue Longitude	Social Activities		
	1 3	Suburb	Email	Website and Publicity		
		State	Website	Clearance and Permits		
	6.04	Local Government Area	Monday	Sponsors and Fundraising		
	Fields	Age Type	Tuesday	Finance and Payments		
		Club Type	Wednesday	L:egal and Contracts		
		Postal Code	Thursday	Primary Contact		
	1	Phone	Friday	Show in Locator		
		Fax	Saturday			
	1 8	Email	Sunday.			
		Association Name	Duration].		
		Zone Name	Times			
			Visible to Public?].		
			Season Start Date			
			Postal Code Services			





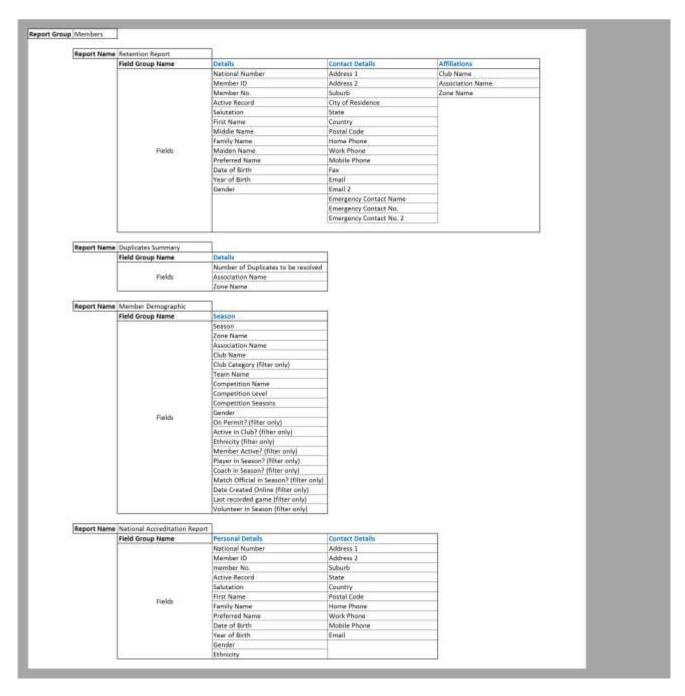
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	G	[2	7		
	Report Name	Contact Report			
		Field Group Name	Details	Affiliations	
			Roes	Club Name	
			Firstname	Association Name	
			Surname	Zone Name	
			Gender		
			Email		
			Mobile		
		24-14-14-14-1	competition Admin		
		Fields	Social Activities		
			Website and Publicity		
			Clearance and Permits		
			Sponsors and Fundraising		
			Finance and Payments		
			Legal and Contract		
			Primary Contact		
			Show in Locator		





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Report Name	Transactions Field Group Name	Details
	rield Group Name	Transaction ID
	1	Product
		Payment For
		Item Cost
	1	Quantity
		Line Item Total
		Manual Receipt reference
		Payment Type
	1	Bank Reference Number Payment Log ID
		Payment Notes
		Order Total
	Fields	Transaction Date
		Payment Date
		Transaction Status
		Transaction Notes
	1	Member Club
		Association Competition Name
		Competition Season
	1	State
		Zone
	1 8	Product Type
		Delivered
	N	2
Report Name	Transactions Sold	
	Field Group Name	Details
		Payment Log ID
		Payment Type
		PayPal Reference Number
		Total Amount Paid
	Fields	Settlement Date
		Payment For Split Level
		Split Amount
		SP Invoice Run
		Product Type
Report Name	Funds Received	
	Field Group Name	Details
		Transaction ID
		Product
		Payment For
	1 8	Payment For ID
		Payment From
		Line Item Total
	1	Money Received (after fee Payment Log ID
		Latingue collisis
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Members Reports continue on next page.



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		Member 10	Country of Birth (Futher)	Address 2	Coath	Pressort time Country	Monter Padage	Allerges?	Occupation	Age Group	Association Type	Product Report in
		Mamber No.	Parent/Guardian 1 Salutation	Saborh	Match Official	Passant furtionality	Frontal Meaning	Allow Medical Tremmere?	Loyalty Namber	Season Meraber Package	Teach Barns	Product
		Active Record	(Farent/Guardan 1 Fini Name	Dry of Nesidence	DEVENT	Pessport Number	UleMenter	Wedital Notes	Maling Ust?	Member Record Type	Club Name	Product Group:
		Salutation	Perent/Suerdian 1 Sumeres	State	Miss	Present Energy			Longuaga/s spoken at home	Active Date	Competition Name	Quintito
		First Morse	Pannor, Swardian 1 Sender	Country	Volunteer	Skirth Certificate Mulinber			Other Softhall Prorestion	Proctive Date:	Competition Season	Link Item Total
		Mulcle Norse	Ferent/Guardian 1 Phone	Foxtel Code		Health Care Number			Private Health Name	Financial Statue	Competition Default Age Group	Transaction Date
		funcily Name	flanent/Suantian 1 Phone 2	Home Phone	14	Identification Type			Medicans Number	Active	Competition Active	Trensaction Status
		Moder Norse	Parent/Suordian 1 Molede	Work Phone		Ment Fortion Number			Private Health Number	Date Rago Form Used	Done Norse	Transaction Notes
		Preferred Name	Parent/Saurdian 1 Small	Mobile Phone	T	Police Check Date			Date Front of ID Sighted	Rego Form Used	On Person to Chair	Payment Record 8
		Date of Birth	Parent/Suardan 1 Small 1	Pager		Police Check Eapiry Date	1		Prior involvement in Softball	200720000000000000000000000000000000000		Payment Log ID
		Your of Birth	Parent/Ouershan 1 Amintance Area			Poline Check Number	1		Tee-Ball/Seffball at School			Payment Type
		Place (forwar) of Birth	Parent/Kaundian 3 Sakitation	Errort					After School Softball Program			Manual Receipt 6
		Country of With	Parent/Guardian I First Name	Email 2	1				Softball Batter Up Program			Sank Reference N
		Cender	Parent/Suinden 2 Summere	Emirgancy Contact Name					Come and Try Day			Order Total
		Deceased	Parent/Guardian Z Gender	Emergency Contact Relationship					Alacrig keel/TSV/belth*	1		Payment Date
		Eye Colour	Farent/Guardan J Phane	Entergency Contact No.	1				Ambulance Cover			Settlement Date
		ED18-500	Farent/Guardan J Phone J	Emergency Contact No. 3	1				Private Health Cover			Start Date
			Farent/Guardian 7 Mobile						Australian Citizen	1		Ered Dates
			Perent/Ouerthan 7 Ornall						Longuage other than English?			Club Reymant for
			Parent/Suantian 2 Email 2						Attached Document Name	1		
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							-			IDOMOS DE CONTRACTOR DE CONTRA		4
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