

JOONDALUP WOLVES

2017 GF TICKETING POLICY

Should the Joondalup City Wolves Men's team be fortunate to make their way through to the 2017 SBL Grand Final, tickets will be limited and highly desirable to the Wolfpack community.

The games are ticketed by Venueswest and Ticketmaster, on behalf of Basketball WA, and thus the Wolves are governed by their combined processes in relation to ticket allocation and seating location.

The intention of Wolves Management is to support our Basketball community as best as feasibly possible to access the game, working within the scenario of *limited seats, high demand*.

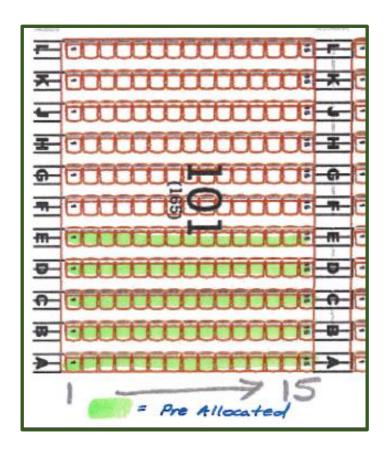
This GF ticketing policy informs the process for purchasing tickets by all members of the Wolfpack program and community, excluding our Co-Major and Premium Partners.

- 1. The 2017 Grand Final Wolfpack reserved area ticket price is \$27.00 per ticket (Adults & Children).
- 2. The Wolfpack only has access to adult ticket pricing. Other categories available via Ticketmaster.
- 3. Depending on who is the higher ranked team, the Wolves can access ~270-310 club tickets.
- **4.** Wolves Management will communicate when GF tickets can be purchased (refer info sheet) *As quidance;*
 - a. Tickets will only be available for purchase after the completion of the Semi-Finals series
 - b. The procedure for purchasing tickets will be clearly communicated, and strictly followed
- 5. No tickets can be reserved under any circumstances without prior payment
 - a. Only cash or card payment made at Joondalup Basketball Stadium will be accepted
 - b. Regrettably, we cannot accept credit payment over the phone
- 6. All GF tickets (excluding GF rostered player/staff who receive entry passes) are to be purchased.
- 7. Each <u>contracted</u> Men's SBL player & staff member will be pre-allocated x2 tickets <u>for purchase</u>
 - a. These pre-allocated tickets need to be **purchased** up until 12pm on Wednesday (30/8)
 - b. Tickets not purchased by 12pm Wednesday (30/8) will be placed back into general circulation
- **8.** Ticket purchases this year will be strictly limited to a maximum of eight (8) per family.

#greenblood



- 9. The Wolves unfortunately cannot and will not guarantee seat allocations in groups of >4 people.
- **10.** Ticket purchase and seat allocation are two (2) distinct processes, completed at differing times; Step 1: Purchase of GF tickets (per above conditions) Step 2: Seat allocations by Wolves Admin staff (during Grand Final week)
- 11. Tickets in *<u>rows A-E</u> are pre-allocated by Wolves Management and will be <u>unavailable</u> (see below)
 - a. Allocated for our Co-Major & Premium Partners, VIPs, and Player family allocations.



*Final Bay TBD

Should you have any questions, please direct to: feedback@wolves.asn.au