# Our Club: SUPPORTS Kids Is SAFE for Kids Is FUN for Kids



#### A concise guide for all participants



Office for Recreation and Sport




Simple guidelines for protecting our children for parents, participants and any volunteer

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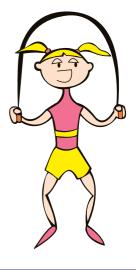
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This booklet has been prepared by the Office for Recreation and Sport with the assistance of the:

SA Department for Families and Communities (Families SA)

NSW Department of Sport and Recreation



### Minister's Message

"Our club supports kids, is safe for kids and is fun for kids" – this is the motto that we would like to see all sport and recreation organisations adopt.

Everyone in a sporting club or recreation group has a responsibility to care for and protect any child who participates in its activities.

This guide – *Keeping Children Safe in Recreation and Sport* – provides valuable information about the principles of good practice for achieving this.



As recreation and sport providers in the community, building a safe and fun environment where children feel respected and valued is vital to your club's success, now and into the future.

The children of today will be running our clubs of tomorrow. By having a positive experience from an early age and being involved with the club, our children can achieve their full potential. It is important that we foster this – not only creating, but also maintaining an engaging and safe environment.

Clubs are often daunted by the many different requirements and obligations surrounding child protection, but this guide aims to make it simple and assist you in fulfilling your responsibilities in creating a child-safe environment.

Thank you for your contribution to a safe, supportive, sport and recreation industry.

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Tom Kenyon MP Minister for Recreation, Sport & Racing Minister for Road Safety Minister for Veterans' Affairs Minister Assisting the Premier with South Australia's Strategic Plan



## Terms We Use

#### Bullying

This occurs when somebody who is less powerful than another person or a group is deliberately harmed, typically repeatedly.

#### Child

Under South Australian law any person aged less than 18 years is a child.

#### **Child-Safe Officer**

This is the title of the person within an organisation whose role is to promote and support children's safety and welfare.

#### **Club or Organisation**

The sporting or recreation group to which you belong.

#### Participant

Children and adults who are involved in recreational and sporting activities as players, coaches, officials, staff, volunteers or members.

#### Parent

In the context of this publication the title includes parents, caregivers and guardians.

#### Volunteer

This title encompasses a broad variety of roles within recreation and sporting clubs. These include but are not limited to, the roles of coach, group leader, manager, club official, referee and supervisor.

#### Mandated Notifier

This person has a legal responsibility to report suspicions of child abuse or neglect based on reasonable grounds.



### Terms We Use

#### **Prescribed position**

A role that involves one or more prescribed functions as defined under section 8B (8) of the Children's Protection Act 1993. These functions relate to regularly working with or around children in an unsupervised capacity and also the supervision and management of people in such roles.

#### Member Protection Information Officer (MPIO)

An Association appoints an MPIO to deal with harassment issues and member complaints.

#### Member Protection Policy (MPP)

A Member Protection Policy is a document aimed at providing ethical and informed decision-making and responsible behaviours to support all members of an organisation.



## A Child-Safe Environment

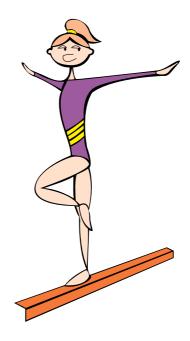
A Child-Safe organisation is committed to protecting children from physical, sexual, emotional and psychological harm and from neglect.

This commitment extends beyond creating an environment free from risk or danger. It is about building an environment that is both Child-Safe and Child-Friendly. An environment in which children feel respected, valued and encouraged to reach their full potential.

This commitment is embedded in the organisation's culture, reflected in its policies and procedures, and is understood and practiced at all levels.

You have created a Child-Safe Organisation when your Club or group recognises its moral and legal responsibilities to ensure that children in its care are safe and establishes a safe and positive environment for them.

This approach will help your Club to grow and prosper into the future.



## **Club Members' Commitment**

#### Everyone in our Club:

## Is committed to promoting kids' wellbeing and protecting them from harm

Every child and young person has the right to join a Club confident that they will be supported and protected. A good Club will have policies and procedures in place to encourage this and all members will be aware of and have access to these documents.

#### Behaves according to our Club's Code of Conduct

All parents, players, officials and administrators are required to read and thoroughly familiarise themselves with the Club's Code of Conduct. These are the strict guidelines by which all members are bound.

#### Is always on the lookout for potential risks to the safety of our kids

Do not hesitate to talk to your Club administrators, coaches or other officials if you have concerns about the safety or treatment of children. It is better to address a situation early than wait to see if gets worse.

#### Knows how to respond to and report behaviours that threaten or are harmful to children

## If you are suspicious that a child is being abused or neglected, or is at risk of that occurring phone the *Child Abuse Report Line* on 13 14 78.

Every member has a responsibility to be up-to-date with their Club's reporting and complaint handling processes.

## **Club Members' Commitment**

#### The people who run our Club ensure:

#### Our Club rules promote the wellbeing and safety of kids

Management is responsible for ensuring that the Club has a current Member Protection Policy incorporating a Child-Safe Policy. The Club must also have a clear Code of Conduct that is freely available to all members.

## All reasonable steps are taken to ensure coaches, other staff, officials and volunteers are suitable to work with kids

There are mandatory (legal) requirements for Clubs to assess the suitability of members and staff who regularly work with children. Screening processes include criminal history or other recommended assessments.

## All our staff, coaches, officials and volunteers receive ongoing training, support and development about working with kids

The Club needs to be aware of the training available for all who work with our young people. This may involve coaching qualifications, Child-Safe training, *Play by the Rules* online training and building awareness of all Club policies and procedures. All volunteers should receive appropriate induction.

## Our kids can get involved in helping to keep our Club Child-Safe and Child-Friendly

The Club should seek opportunities to include young people in its decisionmaking processes. It is important for young people to know that they have a voice and are welcome to be involved in the running of their club.

## Everyone in our Club knows about our Child-Safe rules and policies and where to find them

The Club may keep copies of the policies and Code of Conduct pinned to a noticeboard, accessible on its website, distribute them by email or a combination of these. Whatever the preferred option, the Club must ensure that all members are aware of how to access these documents.



## **Club Members' Commitment**

### Our Kids:

#### Respect and look out for each other

Organised sport and recreation should be safe and fun. Young people should be taught the importance of ensuring that their friends are happy to be involved in the Club. Should they or any of their friends have a problem it is important that they have the confidence to talk to an appropriate adult.

## Actively participate in Club activities and have a say about things that are important to them

Kids' participation in the running of the Club and its activities is encouraged. They should feel comfortable in expressing their opinions and know that the Club will listen to and act on what they have to say.

#### Know it is their right to feel safe and supported in our Club

Kids are valuable and valued members of the Club. It is important that they enjoy being involved and understand the importance of rules in ensuring the Club is a good place to be. They are informed of and understand their rights and responsibilities.

## Will tell someone they trust straight away if they or their friends feel unsafe or are being hurt in any way

Should they or any of their friends have a problem it is important that children and young people have the confidence to talk to an appropriate adult.

If the Club has a Child-Safe Officer, ensure that children and young people know who it is and that they can confidently speak to that person if they are feeling unsafe or are being hurt in any way.

They should also know that It is okay to speak up if they are worried about a friend or teammate being hurt (even if the friend doesn't want them to).

The Club's Child-Safe Officer will know how to help.

## **Recognising Abuse and Neglect**

### Child abuse takes a number of forms

#### Physical abuse

This is when a person purposefully injures or threatens to injure a child.

#### **Emotional abuse**

This is the result of often repeated attacks on a child's self-worth, e.g. through bullying (including name calling), threatening, ridiculing, intimidating or isolating a child thereby undermining his or her confidence and social competence over time.

#### Sexual abuse

This is any sexual act or threat imposed on a child.

#### Neglect

This is when a child is harmed or at risk through a failure to have their basic physical and emotional needs met.



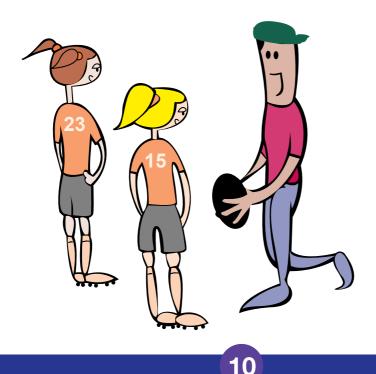
## **Recognising Abuse and Neglect**

### Dealing with child abuse

Everyone in a recreation group or sporting Club has a responsibility to care for and protect all children who participate in its activities.

- Report any form of abuse or behaviour that concerns you even if it is verbal or emotional
- Be caring and understanding towards the child
- Show you believe what the child says even if you find the information uncomfortable
- Do not blame the child in any way
- Phone the Child Abuse Report Line on 13 14 78.

You may remain anonymous.



## **Recognising Abuse and Neglect**

### Mandated Notifiers

The *Children's Protection Act 1993* makes it a legal requirement to report a reasonable suspicion or incidences of abuse or neglect. This obligation is known as mandatory notification and a penalty may stem from an individual's failure to comply. Notifications must be made to the Families SA *Child Abuse Report Line* on *13 14 78.* 

A reasonable suspicion must be based on facts, for example:

- a disclosure of abuse by a child
- professional judgment, based on the notifier's experience and observations
- disclosure by a child or an adult that a child is being abused or is at risk.

#### Definition

Mandated Notifiers are all the employees and volunteers within any government department, agency or instrumentality, local government, or non-government organisation that provides health, welfare, education, sporting, recreation, child-care or residential services wholly or partly for children.

These people:

- a) Are engaged in the actual delivery of services to children; or
- b) Hold a management position within their organisation the duties of which include direct responsibility for or direct supervision of, the provision of services to children.

#### Staff and volunteers of recreation and sporting bodies who work with children fit these descriptions and so have a legal obligation (are mandated) to report any suspected child abuse and/or neglect.

The law also stipulates that no person shall threaten or intimidate, or cause damage, loss or disadvantage to another person because that person has made a notification or proposes to make a notification pursuant to the *Children's Protection Act 1993* (maximum penalty \$10,000).

## **Club Responsibilities**

### **Criminal History Assessments**

Your Club has a duty of care to take all reasonable steps to protect children from harm. Choosing employees and volunteers who are suitable to work with children is part of fulfilling this duty.

#### **Prescribed Positions**

In a sport and recreation context prescribed positions are those involving:

- Regular contact with children that is not directly supervised at all times;
- Working in close proximity to children on a regular basis where that work is not directly supervised at all times; or
- Supervising or managing people who work with or around children on a regular basis.

The Act requires your organisation to conduct a Criminal History Assessment for each staff member and volunteer who holds a prescribed position. Some organisations, persons and positions are exempt from this requirement. You should check with your Club to see if any exemptions apply to your situation.

A criminal history assessment addresses whether a person is suitable to work with children based on the person's criminal history (if any) and the assessed risk to children who access services from the organisation. The assessment process involves:

- Obtaining a criminal history report or other criminal history information
- Assessing the criminal history information
- Deciding whether to employ or retain the person to work with children based on their determined level of risk, the requirements of the position and any other relevant circumstances.

If you are working in a prescribed position, your Club will advise you about the process for undertaking a criminal history assessment.

## **Club Responsibilities**

### Child Safe Policies and Procedures

Every sporting or recreational organisation that provides a service to children or young people must develop and implement a Child-Safe Policy. This is often incorporated in the Club's Member Protection Policy.

Clubs that are affiliated with State Associations will generally accept this policy as part of the affiliation agreement. Organisations that are not affiliated need to develop their own policies.

Your Club is responsible for ensuring that all members are aware of its Child-Safe Policy.

Informing members of where they can access the document is very important. Make the policy available on the Club website if it has one, pin a copy to the clubroom noticeboard or email it to all members.

The Office for Recreation and Sport recommends that your Club identify a person within its membership to take on the role of Child-Safe Officer.

To be clearly defined by the Club, the role generally involves promoting awareness of the Club's policies for establishing a Child-Safe environment, clarifying procedures to minimise risks to children, identifying the Prescribed Positions within the Club, ensuring required criminal history assessments are completed and providing assistance when issues are identified.

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For further information contact the *Office for Recreation and Sport* on (08) 7424 7677 or email *participation@sa.gov.au* 



## Principles of Good Practice

Appropriate steps must be taken to maintain a safe environment for children in accordance with the following seven principles set by the Department for Families and Communities.

#### Principle 1: Identify and analyse risk of harm

Your Club should have a risk management strategy that identifies, assesses and takes steps to minimise the risk of harm to children because of the actions or inaction of any employee, volunteer or other child.

#### Principle 2: Develop a clear and accessible Child-Safe Policy

Your Club should have a Child-Safe Policy that outlines its commitment to promoting children's wellbeing and safeguarding them from harm. The policy must be well communicated to all members and those to whom it applies. Member Protection Policy templates which include Child-Safe clauses are available on the *Office for Recreation and Sport* website *recsport.sa.gov.au* 

#### Principle 3: Develop Codes of Conduct for adults and children

Codes of Conduct specify standards of behaviour and care when dealing and interacting with children. They also describe appropriate behaviour between children.

The Office for Recreation and Sport provides Code of Conduct templates on the website: recsport.sa.gov.au

Encourage your coaches, managers and administrators to view the *Play By The Rules* interactive scenarios as a practical means of establishing good practices.

#### Principle 4: Choose suitable employees and volunteers

All reasonable steps should be taken to ensure that your Club engages the most suitable and appropriate people to work with children. This includes the requirement to obtain and assess criminal history reports for employees or volunteers who work regularly with children.

#### Principle 5: Support, train, supervise and enhance performance

There should be ongoing supervision, support and training for employees and volunteers who work with children or their records.

The performance of such personnel should be monitored and they must be given opportunities to develop the necessary skills and understanding to promote Child-Safe environments.

The *Play By The Rules* website has free, online training for coaches, administrators, participants and officials. You'll find it at *www.playbytherules.net.au* 

The *Office for Recreation and Sport* conducts various courses. Check the website: *recsport.sa.gov.au* for details.

## Principle 6: Empower and promote participation by children in decision-making and service development

Your Club should promote the involvement and participation of children and young people in developing and maintaining Child-Safe environments. It must ensure that children know what constitutes appropriate behaviour and when and how to speak out if they feel uncomfortable.

## Principle 7: Report and respond appropriately to suspected abuse and neglect

Your Club's employees and volunteers must be able to identify and respond to children at risk of harm. This includes knowing how to report and respond to allegations of abuse and neglect.

It is important that your Club ensures that all employees and volunteers who are Mandated Notifiers under the *Children's Protection Act 1993* are aware of their status and understand their responsibilities.

## **Checklist for Parents**

This checklist will help you to contribute to keeping children safe in your sport or recreation group.

Ideally the answer is YES to each question. If you do not answer YES, you should take action so that you can.

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	Does your Club have a policy that covers child safety and wellbeing, e.g. a Member Protection Policy?
	Do you have a copy of or at least know what the policy is?
	Does your Club have a Child-Safe Officer or a person dedicated to ensuring the safety of participants aged less than 18 years?
	Is there a Code of Conduct for participants, parents, volunteers and staff?
	Are there guidelines for how coaches, instructors, trainers, leaders and officials should behave around children?
	Do you feel your Club is doing all it can to create a Child-Safe and Child-Friendly environment?
	Do people in your Club talk about ensuring the safety and wellbeing of children and young people?
	Does your child know that they should tell you immediately if anything or anyone makes them feel unsafe or uncomfortable?
	It is important that you can listen carefully and non-judgementally to disclosures that may be unexpected and/or distressing. Does your child know that he or she can tell you unpleasant things without a negative reaction?
	Do you feel able to report an incident or suspicion of child abuse even if the matter makes you feel uncomfortable?

Further information is available from the Office for Recreation and Sport on (08) 7424 7677 or email participation@sa.gov.au

To report an incident or suspicion of child abuse phone the *Child Abuse Report Line* on *13 14 78.* 



## **Checklist for Volunteers**

This checklist will help volunteers to contribute to keeping children safe in their sport or recreation group.

The ideal response to each question is YES. If that's not possible, the respondent should take action so that they can say YES.

Does your Club have a policy that covers child safety and wellbeing, e.g. a Member Protection Policy?
Do you have a copy of or at least know what the policy is?
Does your Club have a Child-Safe Officer or a person dedicated to ensuring the safety of participants aged less than 18 years?
Do people in your Club talk about ensuring the safety of children and young people?
Does the Club have a Code of Conduct for volunteers?
Are there guidelines for how volunteers should behave around children?
Are you aware of how much physical contact is appropriate between yourself and a child?
Do you ensure you stay in an open area in the sight of other adults when alone with a child?
Are you aware that some verbal comments are abusive?
Do you avoid using bad or aggressive language when talking to a child or in the presence of children?
Do you know what to do to report an incident or suspicion of child abuse?
Do you feel able to report an incident of child abuse even if the matter makes you feel uncomfortable?

Further information is available from the *Office for Recreation and Sport* on (08) 7424 7677 or email *participation@sa.gov.au* 

To report an incident or suspicion of child abuse phone the *Child Abuse Report Line* on *13 14 78.* 



## Checklist for Participants (including Children)

ommend that younger children go through this checklist with a parent her trusted person.
eal response to each question is YES. If they cannot answer YES, arent or trusted person should take action so that they can.
Do you feel safe from abuse or harm (including bullying) at your Club?
Has anyone in your Club talked to you and other children about how they can help you to be safe?
Do you have a Child Safe Officer or some other person who you trust and can talk to about anything that worries you?
Has your parent or guardian read this book?
Do you know what sort of physical contact is okay between yourself and a leader, coach, official, trainer, instructor, teammates or other people in your Club?
Are you aware that some verbal comments can hurt other people's feelings?
Would you tell your parent or a trusted person if someone tried to abuse you?
Would you tell your parent or a trusted person if you knew of someone else who was sad or being hurt in any way?
Do you know it is your right to feel safe and comfortable at all times?
Would you phone the <i>Kids Help Line (1800 55 1800)</i> or the <i>Youth Health Line (1300 131 719)</i> to talk to someone if you felt unhappy or unsafe?
information is evoluble from the Office for Descretion and One of

Further information is available from the Office for Recreation and Sport on (08) 7424 7677 or email participation@saugov.sa.gov.au

## **Other Information and Services**

For more information on child protection and child-safe recreation and sport, look at these websites or call the listed phone numbers:

Child Abuse Report Line	13 14 78	
Kids Help Line (24 hour counselling)	1800 551 800	www.kidshelp.com.au
SA Department for Families and Communities (DFC) – Child-Safe Environments for		www.dfc.sa.gov.au
<ul> <li>Organisations</li> <li>Child-Safe Environments</li> </ul>	(08) 8463 6468	
(Mandatory Notification) <ul> <li>Screening Unit</li> </ul>	(08) 8226 6974 1300 321 593	
Office for Recreation and Sport	(08) 7424 7677	www.recsport.sa.gov.au
Play by the Rules		www.playbytherules.net.au
National Police Certificates	sap	oolice.sa.gov.au/sapol/services
Australian Sports Commission		www.ausport.gov.au
<b>Shine SA</b> (sexual health information, networking and education)		shinesa.org.au
<b>Parents Help Line</b> (information service for parents in SA)	e	www.parenting.sa.gov.au
Parenting and Child Health (a resource for parents and caregivers on everything related to the health and development of children)	I	www.cyh.com
Child Adolescent Mental Health		
Services (CAMHS) – Northern – Southern	(08) 8161 7389 (08) 8204 5412	wch.sa.gov.au/services
SA Police – Child Protection	(08) 8463 7600	
Nunkuwarrin Yunti (provides emergency assistance, counselling,		
information and referral services)	(08) 8223 5217	nunku.org.au
Youth Healthline	1300 131 719	

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### www.playbytherules.net.au

# Play<sub>by the</sub> Rules

Fair and safe behaviour in sport and recreation

Everyone needs to feel safe and to act fairly and respectfully towards each other.

#### Be a good sport

- Treat all participants in your sport as you like to be treated yourself.
- Co-operate with your team-mates, coach and opponents.
- Control your temper. Verbal abuse and sledging are not acceptable behaviours.
- Respect the rights, dignity and worth of all participants regardless of their ability, gender or cultural background.

#### You must feel safe

- playing, at training and practice
- travelling to and from games and training
- · with other players, your coach or team personnel

#### No-one should

- make you feel unsafe
- ask you to do thing that you are not comfortable with
- verbally abuse you or anyone else
- make racist or sexist jokes or comments
- allow offensive pictures or graffiti to be visible
- look at or touch anyone in ways that make them feel uncomfortable
- make uninvited sexual comments that offend, intimidate or humiliate
- discriminate against or harass anyone else



Office for Recreation and Sport Phone 7424 7677 www.recsport.sa.gov.au

Equal Opportunity Commission Phone 1800 188 163 www.eoc.sa.gov.au



Supported by the Australian, State and Territory Governments

#### Bad sporting behaviour is unacceptable and it can be unlawful.

#### www.playbytherules.net.au

Provides information and online training on equal opportunity and child protection laws to address inappropriate behaviour in sport. It complements the Australian Sports Commission's Harassment-free Sport Strategy.

If a person is not following your sport's guidelines and is behaving inappropriately or if you think that you have been abused, discriminated against or harassed, then tell someone about it:

- · a friend, colleague or parent
- a club official or contact officer
- your state or national association
- your department of sport and recreation
- your equal opportunity or antidiscrimination body
- · the Australian Sports Commission
- · your child welfare agency or the police



