MyFootballClub
2013 Development

This document provides a list of enhancements that will be implemented for the 2013 season (MFC v5).

Self Registration is supported in the following browsers: Microsoft Internet Explorer, Mozilla Firefox, Google Chrome & Apple Safari.

Club Admin Registration is supported in Microsoft Internet Explorer & Mozilla Firefox.

Self Registration

- Making Self Registration workflow clearer and more user friendly, including a consistent look on each page, status bar so the user knows where they are up to in the process, clearer instructions and steps on the pages.

- Instructions for photos in Self Registration, with sample image, to instruct players that photos need to be correct for their registration to be completed.

- Make error messages more user friendly (e.g. no packages available, registration already exists) so that users understand what the issue is and what they need to do next.

- Make steps for users to retrieve password clearer. Many users didn't know they could get a password by validating their account.

- Ability to view Terms & Conditions through player home page. When registering a player may not read the club's terms & conditions or instructions and this will allow them to come back to read the details or to remind them of the terms they agreed to.

Online Payments

- The option for clubs to pass on credit card transaction fee as additional expense. Instead of the club needing to absorbed, or factor in the online transaction costs, this can be passed on to people who pay online at the time they make the payment. The fee would appear separately on their invoice.

- Option for clubs to disable Invoice Me button. This allows the club to force players who register online to pay online. The registration cannot be completed without paying online. The club can enable and disable the option as required.

- Simplify GST functionality. Currently a club needs to set every fee to say if it is GST exempt or not. This will be simplified so that the organisation as a whole is either GST exempt or not. This will be reflected in the invoice to show the GST for the total amount of the invoice.

- Improvements to Invoices. The invoice will include additional information such as the Amount Paid, Date of birth of the person registering, Credit Card fee itemised if applicable, Waiting List message for any players that are registered on a waiting list.

- Increase club Invoice message character limit. The number of characters available for a club to enter their custom message on the invoice and registration complete page, will be doubled to 500 characters, allowing clubs to provide more information to people that register.

```
                              TAX Invoice

                         Invoice #: 1011567
                      Invoice Created: 20-06-2012

FFA Test Club                                      ABN: 12345678
1 Oxford                                  FFA Number: 75754887
DARLINGHURST
New South Wales
2010
Australia

To:
Test User107
DOB: 01-01-1980
Address
Suburb 2000
New South Wales


CJT Player Senior
-----------------------------------------------------------------
CJT Player Senior                                    $ 100.00
FFA Senior 2012 NRF                                  $ 24.00


Transaction Fee
-----------------------------------------------------------------
                                                     $ 2.48


                                                   ----------
         INVOICE TOTAL (incl GST of AU$ 11.27)     AU$ 126.48
                                                   ----------
                                       Amount Paid  AU$ 126.48

Payment Status - PAID

|

FFA Test Club - Invoice Message...
Blah
Blah
Blah
```

De-Registration

- Add the ability for clubs to initiate the online de-registration process, rather than needing the player to start the process.

- Send an automatic email to the club when a player requests a de-registration so that the club can action the request.

- Send an automatic email to the player when a club requests a de-registration so that the player can acknowledge the request.

- Send an automatic email to Member Federations or Associations when there are de-registrations to be actioned.

- Send an automatic email to the player once the de-registration has been processed and the player is free to register with another club.

Club Administration

- Enhance the fee/package setup to avoid mistakes and confusion. Options will only appear if they apply to the club or the Member Federations, Association, which means the user cannot make a mistake in selecting that option. (e.g. club cannot select "Make available to member body" for their fees.)

- Team name on player registration page to again improve useability and display team information without needing to go to the Team Allocation area or run a report.

- Changes to show Emergency Contact information for adult players and Parent Details for non-adult players.

- Emergency Contact Email address is not mandatory so that clubs save time when entering registrations.

- Enhancements to part payments. A new field to record part payment amount allows clubs to keep track of how much of the registration has been paid. The club can go back and update the payment record to keep track of payments. The invoice will show the amount that has been paid as well as the total cost.

- Create short-cuts to improve useability. Links to player information from Take Payment & Approve Registration lists means that users do not need to exit and re-enter different areas to find the information they are looking for.

- Enhancements to the club registration home page to provide real time information and announcements to MFC users. An information Alert message on Admin home page will inform users about recent changes, any system issues, as well as where to go for more information.
- Enhancements to the club registration home page to provide real time status of registrations. Numbers will display on the Admin home page to inform the user of incomplete or outstanding registrations.

- Enhancement to registration lists with the "Show All Records" option being remembered so that users do not need to keep selecting this option when they return to the list.

- Manage map co-ordinates for clubs using Find A Club function. Clubs will be able to update their own map co-ordinates that feeds into the public "Find A Club" feature.

Team Allocation

- Allow Association to set the age groups for team allocation. This forces clubs to select an age group for the team from the Association list and maintains a consistent age group name.

- Improvements to roles, age groups and status selections in allocation lists. This will make selection of players into teams easier for the club.

- Record the Season name with Teams created so that a history can be maintained for a player's movement between teams and seasons.

- Enhancement when cancelling or rejecting a registration so that the individual is automatically removed from any teams. These saves the clubs and competition administrators from having to remove players from previous teams.

Reporting

- Improve documentation and user guides for reporting, including what information is available in each report and how to use the reports.

- Add more flexibility to identified reports to enable user to set criteria and filters on reports and customise the information that is returned in the report.

- Continue to develop and add new reports based on feedback and requests.

Competition Integration

- Include volunteer registrations into integration with SportingPulse competition module.

- Include Age Group integration with SportingPulse competition module.

- Continue to work with non-SportingPulse competition providers based on feedback.

Training and Support

- Continue to provide training and support to Clubs and Associations as required.

- Develop more in depth training sessions with Members Federations & Associations.

- Customise training sessions based on Members Federations & Associations needs.

- Continue call centre support with emphasis on identified peak periods.

Communications

- Develop communication process to keep Members Federations, Associations and clubs informed of upcoming changes to system.

- Develop communication process to keep Members Federations, Associations and clubs informed of identified issues and resolutions.